Surendra Kunwar

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SUMMARY

Certified Data Analyst with a Post-Baccalaureate Certificate in Business Analysics and non-academic experience in data collection, analysis, and visualization. Proficient in Excel, Power BI, SQL, Python, with a proven ability to deliver insights for data-driven decision-making. Over two years of experience as a QA Technician in game functionality testing and a co-op project with KARA, I bring strong analytical and problem-solving skills to drive organizational success as a Data/Business Analyst.

EDUCATION

Ontario Graduate Certificate in Business Analytics

Cambrian College of Applied Arts and Technology

Sudbury, Ontario Sep 2023 - Jun 2024

Business Information Technology

Alcide Gasperi University

Warsaw, Poland

Oct 2017- Feb 2021

TECHNICAL SKILLS

- SQL (SQL Server, MySQL)
- Python (Pandas, NumPy, Matplotlib)
- Excel (Pivot Tables, VLOOKUP, Conditional Formatting)
- ArcGIS Pro
- Worked on STEM, PS5 Devices

- Microsoft Power BI
- Tableau
- JIRA
- DAX
- R Language

DATA ANALYSIS SKILLS

- ETL (Extract, Transform, Load)
- Data Visualization
- Dashboarding
- Web Scraping

- Statistics for Data Analysis
- Trend Analysis
- Data-driven decision-making

EXPERIENCE

Testronic Laboratories Limited

Jun 2021 - Feb 2023

Warsaw, Poland

QA Technician

- Conducted comprehensive end-to-end testing for game software features, ensuring readiness prior to production.
- Identified and documented user interface (UI) and user experience (UX) defects, enhancing software usability and design.
- Developed and executed detailed test plans to detect data inconsistencies and verify system integrity.
- Performed cross-device compatibility tests on both iOS and Android mobile devices and tablets to ensure a seamless user experience.
- Created, validated, and verified test procedures; compiled and analyzed results to produce detailed reports.
- Managed test case databases, ensuring issues were documented, resolved, and aligned with stringent quality standards.

PROJECTS

Data Mapping (Capstone Project)

April 2024 - Jun 2024

Cambrian College and Kids At Risk Action (KARA) organization, USA

Sudbury, Ontario

- Led a comprehensive data mapping initiative focused on child welfare and protection services in collaboration with Cambrian College and Kids At Risk Action (KARA) organization, Minnesota, USA.
- Leveraged Power BI for dynamic data visualization and storytelling, transforming complex datasets into actionable insights.
- Utilized real-world data from the U.S. national database to analyze and streamline processes, enhancing system performance and user satisfaction.
- Improved operational efficiency by up to 30 percent, reduced manual work by 2 hours, and optimized workflow for greater accuracy and productivity.

AWARDS AND HONORS

- Dean Honor's Award, Cambrian College Year 2023
- Dean Honor's Award, Cambrian College Year 2024
- Quality Gaming Award for Functionality Test Quality Assurance (Testronic) Year 2022

TRANING AND COURSES

Building Dashboards with Dash and Plot

2024

Data Camp

- * Completed an advanced course on interactive dashboard creation using Plotly and Dash, enhancing data visualization capabilities.
- * Acquired skills in developing engaging, interactive plots and dashboards to present complex data clearly and effectively.
- * Gained proficiency in HTML and CSS to style and customize visual presentations, adding a professional polish to data projects.

Analyzing US Census Data in Python

2024

Data Camp

- * Successfully completed the DataCamp course "Analyzing US Census Data in Python," enhancing skills in demographic and socioeconomic data analysis.
- * Developed proficiency in utilizing the Census API to retrieve data directly into Python, streamlining data acquisition processes.
- * Mastered data manipulation techniques using Pandas for advanced data analysis and transformation, including creating new measures such as segregation indices.
- * Learned foundational skills in geospatial analysis, including map creation with Pandas, to visually represent data insights.