

KUNWARPREET SINGH SAGGU

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SUMMARY

Dedicated Engineer with a strong passion for design, specializing in Site Reliability Engineering (SRE) and Technical Helpdesk support. Proven proficiency in optimizing IT systems for efficiency and reliability. A creative problem solver with a keen eye for innovative design solutions. Eager to leverage design expertise to enhance user experiences and contribute fresh perspectives to the dynamic field of IT development.

EDUCATION

Humber College Institute of Technology, Toronto, ON
Certificate of Achievement in Web Design and Development

September 2023 – Present

Durham College, Oshawa, Durham
Postgraduate Certificate in Artificial Intelligence, Implementation and Design

January 2023 – September 2023

Chandigarh Engineering College, Chandigarh, India
Bachelor in Information Technology.

June 2017 - June 2021

WORK EXPERIENCE

Organization: NTT Data

Designation: Services IT Dev. Program Sr. Associate 1

May 2022 – December 2022

Noida, India

- Distinguished expertise in Site Reliability Engineering (SRE) with a focus on delivering robust support as a Support Engineer.
- Proven track record of effectively managing servers for diverse companies.
- Proficient in ensuring seamless IT services, troubleshooting, and providing prompt technical assistance.
- Demonstrated commitment to enhancing the efficiency and reliability of IT systems, contributing significantly to the overall success of the organization.

INDUSTRIAL TRAINING

Organization: COGNIZANT

February 2021

Project Details: Quiz

Noida, India

- Completed comprehensive course providing expertise in designing relational databases.
- Attained mastery in WordPress, acquiring essential skills for efficient website management.
- Proficient in responsive web design using HTML5 and CSS3, catering to the latest industry standards.

Organization: APTECH

June 2019 – July 2019

Project Details: Quiz

Mohali, India

- Organized and executed various events aimed at fostering professional development and networking.
- Demonstrated leadership and organizational skills through successful event management.

TECHNICAL SKILLS

Programming Languages: HTML5, CSS3, Java, JavaScript, C, C++, Python
Database: MySQL
Tools: Git, Visual Studio Code, Cloud Computing
Other Interests: Web Designing, Operating System, Designing

PROJECTS

E-Contactless Card (Patented Project)

Environment: Windows 10, NetBeans, MySQL

Languages/Database: Core Java, MySQL, HTML

Team Size: 5 members

- Coordinated with 2 team members to ensure seamless collaboration.
- Developed the fundamental logic behind the algorithm.
- Facilitated communication with teachers, sharing acquired knowledge with the team.

GPS Tracking System

Environment: Windows 9, NetBeans, CSS

Languages/Database: Core Java, MySQL, HTML

Team Size: 5 members

- Spearheaded all FRONTEND development tasks, ensuring a polished and user-friendly interface.
- Coordinated effectively with the team during research and brainstorming sessions, contributing to collaborative problem-solving and idea generation.