OLADEJO KOLAWOLE QUADRI

8b, Afuape Close off Mojasola St, Alagutan, Iyana Ipaja, Lagos. | 08065425390, 09076289245 | kolaquadry@gmail.com, Kurller@github.com

Objective

Seeking a career with a dynamic and progressive organization, that provides opportunities to capitalize my skills and enhance my competency in customer relations and I.T.

Work Experience

I.T SUPPORT | iNets SUPPORT LTD | TEAM LEAD | JULY 2020   TILL DATE

- Training of Engineers on new technology.
- Disbursement and proper allocation of resources to Engineers.
- Ensure all incidents and service requests logged are resolved within the SLA
- Installation of Wincor, NCR AND GRG ATM Machines.
- Configuration of firewall/security of data on Wincor, NCR AND GRG ATM Machines
- Online troubleshooting of all problems associated Wincor, NCR AND GRG ATM Machines.

I.T SUPPORT | ALTAVIX SUPPORT LTD | ATM ENGINEER | JUNE 2017 – JUNE 2020

- Render technical support to customers on ATM issues both remotely and visit their site if necessary
- Ensure all incidents and service requests logged are resolved within the SLA
- Installation of Wincor, NCR AND GRG ATM Machines
- Configuration of firewall/security of data on Wincor, NCR AND GRG ATM Machines
- Online troubleshooting of all problems associated Wincor, NCR AND GRG ATM Machines
- Maintainance and Diagnoses of all problems associated with Wincor, NCR AND GRG ATM Machines.
- Installation of Biometric on both Wincor AND GRG machines.
- Installation of safe lock on Wincor machines
- Travelled to at least 7 states in Nigeria to resolve escalations on ATMS.

I.T SUPPORT | COMPUTER WAREHOUSE GROUP | ATM ENGINEER | AUG. 2010 – MAY 2017

- Ensure all incidents and service requests logged are resolved within the SLA
- Installation of Wincor, NCR AND GRG ATM Machines
- Configuration of firewall/security of data on Wincor, NCR AND GRG ATM Machines
- Online troubleshooting of all problems associated Wincor, NCR AND GRG ATM Machines

- Maintainance and Diagnoses of all problems associated with Wincor, NCR AND GRG ATM Machines
- Installation of Biometric on both Wincor AND GRG machines.
- Installation of safe lock on Wincor machines.
- Travelled to at least 7 states in Nigeria to resolve escalations on ATMS.

NYSC TRAINNING ENGINEER|COMPUTER WAREHOUSE GROUP | AUG. 2009 – AUG. 2010

- Maintainance and Diagnoses of all problems associated with client's PC's;
- Execution of installed Application Softwares on both Laptops and Desktops for client;
- OS Deployment to the laptops/desktops
- Online troubleshooting & Network management.

EDUCATION

LAUTECH OGBOMOSHO, OYO STATE| 2002 – 2008

- Major: B.Tech. Pure & Applied Mathematics

S.S.C.E | ANGLICAN METHODIS SECONDARY SCHOOL | 1994-2000

- Major: WASSCE & NECO

TECHNICAL SKILLS

Microsoft Office Suite: MS Word, Excel, PowerPoint, Access, Outlook, SharePoint | Adobe Creative Suite: Photoshop, Fireworks, Corel Draw | Programming (HTML, CSS, Python, C Lang, SQL, Web Infrastructure) | Web-Hosting | Graphic Design | Windows OS: XP – 10,

PERSONAL SKILLS

Leadership | Enthusiastic learner | Strong interpersonal and communication skills | Managing tight deadlines | Working independently | Collaboratively work at all levels and across different functions |Client Relations, Computer Literate, Computer Proficient, Creative Problem Solving, Credit and Collections, CRM Systems, Customer Satisfaction, Customer Service, Reporting. Achievements/Responsibilities/Training

INTEREST & HOBBY

- Computers & Video games
- Sports: In particular, playing football as a forward winger
- Research & Reading
- Travel

REFERENCE

Available upon request