

# KURRE POOJITHA

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## SUMMARY

Professional with experience in developing and documenting business requirements, analyzing existing processes, and creating data visualizations achieved through fostering cross-functional collaboration. Skilled in QA Manual and Automation testing, proficient in implementing QA processes and writing test scripts for web-based applications.

## EDUCATION

### UNIVERSITY AT BUFFALO, THE STATE UNIVERSITY OF NEW YORK

**Master of Science, Management Information Systems** (GPA: 3.88/4.0)

Jun. 2024

- Relevant Courses: Systems Analysis and Design, Management of IT Projects, Digital Product Management, Database Management Systems, Experiential IT Projects

### AMRITA VISHWA VIDYAPEETHAM, AMRITAPURI

**Bachelor of Technology, Computer Science and Engineering** (GPA: 3.71/4.0)

Jun. 2017

## EXPERIENCE

### TATA CONSULTANCY SERVICES

Kochi, India

#### Business Analyst

Dec. 2021-Jun. 2023

- Collaborated with stakeholders to produce Business Requirement Documents (**BRD**), Functional Requirement Documents (**FRD**), **Process Flow Diagrams**, detailed **Use Cases**, **Requirement Traceability Matrix** and **Test Plan**
- Enhanced internal processes by developing manuals, resulting in 20% reduction in training time
- Partnered with project managers, development team, and stakeholders across locations to prioritize tasks and track progress against project timelines and scope using Agile methodologies and Scrum practices
- Analyzed product usage data using **Google Analytics**, identified improvement areas, and implemented proposals leading to 5% increase in revenue for clients
- Utilized **Excel** segmentation and **Tableau** dashboards to identify untapped market, driving a 10% increase in new customers

### TATA CONSULTANCY SERVICES

Kochi, India

#### Quality Assurance Analyst

Jun. 2017-Nov. 2021

- Implemented **TestNG**-based **Selenium** automation using Page Object Model (**POM**) and data driven approach, reducing manual testing efforts by 50% with **SVN**, **Git**, **Jenkins**, **Maven**, and **Eclipse** for streamlined development and CI/CD
- Developed secure API test cases using **Postman** and **Rest Assured** for **JSON** and **XML** payloads
- Performed **DB testing** using **SQL** and UI testing for web-based application in finance, healthcare, and e-commerce domains
- Led a team of 4 Test Engineers, overseeing **STLC** process and exceeding client expectations in quality and timely execution
- Identified and reported over 700 critical bugs in **Zephyr** for **Jira** that prevented launch delays, adhering to SLAs
- Conducted manual testing, including smoke, functional, regression, and user acceptance testing (UAT), to ensure the quality and reliability of software products

## SKILLS

**Testing:** Manual Testing, Functional Testing, Regression Testing, User Acceptance Testing (UAT), Database Testing, API Testing, Postman, Rest Assured, Selenium, TestNG, Junit, Putty, WinSCP, Maven, Jenkins, Git

**Analytical:** Tableau, Microsoft Power BI, Microsoft Excel, Orange Data Mining Tool, SQL, ETL, Talend Open Studio

**Project Management:** Jira, Trello, Asana, Microsoft PowerPoint, Microsoft Word, Agile Methodology Scrum, Change Management, Lean Six Sigma

## CERTIFICATIONS & BADGES

- Google Project Management: [Google Project Management](https://www.google.com/certificates/projectmanagement/)
- ISTQB Certified Tester Foundation Level certification issued by iSQI
- Certified Scrum Master (CSM)