



KURTNEY JANTJIES

SOFTWARE DEVELOPER



CONTACT



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Address

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Southfork, Strand



EDUCATION



2019-2022

Diploma: Application

Development

Cape Peninsula

University of Technology



2018

HC: Information and

Communication Technology

Cape Peninsula

University of Technology



PROFILE INFO

Highly skilled Software Engineer with expertise in Spring Boot and React, experienced in developing management systems. Possesses a strong foundation in software development principles and a focus on creating innovative and efficient solutions. Demonstrates a quick learning ability, collaborative mindset, and excellent communication skills. Passionate about staying updated with the latest technologies and delivering projects on time and within budget. A valuable asset to any software development team.



WORK EXPERIENCE



Software Support Analyst

2022 - 2023

Construct Education

- Confirmed and clarified problem descriptions in tickets
- Examined relevant knowledge bases and documentation
- Requested missing information from administrators or users
- Escalated questions to team lead or Instructure as needed
- Responded to how-to questions from end-users
- Resolved issues solely through the LMS interface
- Performed API call testing and CSV imports
- Determined which tickets require escalation to Level 2 analyst
- Communicated internally via Slack or email
- Responded to tickets as directed
- Completed work cases assigned by Instructure workforce management
- Maintained high efficiency and work quality
- Interacted with end users through Salesforce



Sales Associate

2019-2021

Mr. Price Home(Somerset West)

- Greeting and assisting customers with their purchases
- Answering customer inquiries and providing information about products
- Ensuring that the store is clean, organized, and well-stocked
- Processing sales transactions using a cash register or point of sale system
- Handling customer complaints and resolving issues to ensure customer satisfaction
- Collaborating with the visual merchandising team to create appealing displays
- Participating in regular stocktakes and helping with inventory management
- Ensuring that all products are properly labeled and priced
- Providing feedback to the store manager about customer preferences and trends
- Supporting the store team with any other tasks as required.



MY SKILLS & EXPERTISE

Spring Boot
DDD
TDD
CSS

HTML
JavaScript
Java
RDBMS's

Nodejs
MS Office
Web Services
RestFul API



SOFT SKILLS

- Empathy
- Problem-solving Skills
- Analytical Skills
- Detail-oriented
- Communication Skills
- Time Management
- Strong Work Ethic
- Collaboration
- Project Management
- Organizational skills
- Adaptability
- Leadership



LANGUAGES

- English
- Afrikaans



KNOWLEDGE

- Demonstrated knowledge of SDLC, including application development, standards, and governance.
- Proficient in agile development life cycle and methodologies, with experience in testing practices, systems analysis, and design.
- Familiarity with best practices for Quality Assurance (QA) and hands-on experience in Object-Oriented Development.
- Skilled in Test Driven Development.
- Experienced in Android Mobile App development using Jetpack Compose, Java, Kotlin, and XML.
- Strong research and software testing abilities.
- Proficiency in developing Mobile Apps using the MVVM architecture.
- Proven ability to troubleshoot technical issues with meticulous attention to detail.
- Knowledge of customer satisfaction-oriented approaches, including a customer-centric mindset, active listening, responsiveness, personalization, continuous improvement, and empathy.
- Excellent written and verbal communication skills with a focus on delivering high-quality communication.



PROJECTS

Github: <https://github.com/Kurtney21>

- Online Car Service Portal (Spring Boot API + Java Swing)
- School Management System (Spring Boot API + Java Swing)
- Restaurant Management System (Quasar(Vue.js) + Django)
- Matt-Khai Beauty Salon(ReactJS)



REFERENCES

Gugulethu Nombewu

Construct Education / Supervisor
083-992-3782

Andrea Bailey

Mr. Price Home/ Manager
072 129 5842