

# HOW TO ORDER FOOD – HANDOUT 01



(fonte: Mariana Gasparin)

## Warm Up

What kind of coffee do you like to drink?

## Conversation #1 - Practice with a partner.

Scene: Tom is ordering at a coffee shop.

Jenny Good morning! Can I take your order?

Tom Yes. Could I have a caffè latte?

Jenny Sure. What size would you like?

Tom Er...tall please. And I'll have a chocolate muffin.

Jenny OK. That'll be \$6.30 in total.

Tom Here's \$7.

Jenny And here's your change. You can pick up your order over there.

## **Practice the conversation again, using the cues below.**

### **Role Play Card #1**

- a caffè mocha (s)
- a slice of apple pie
- \$7.00

### **Role Play Card #2**

- a caffè latte (s) & a cappuccino (t)
- a muffin
- \$11.90

### **Role Play Card #3**

- an espresso (double)
- a caramel slice
- \$6.90

### **Role Play Card #4**

- an iced coffee (g)
- a cinnamon roll
- \$8.10

Function: We can use "Would like" for making offers and requests in a more polite way. "Can" is used in a more casual way.

### **Making offers:**

- Can I help you?

- Would you like to have a starter?
- Would you like anything to drink?
- Can I bring you anything else?

### **Making requests:**

- I'd like to have the set lunch.
- I'd like to have a bowl of chicken soup, please.
- I'd like to have a glass of Coke.
- I'd like to have a grilled cheese sandwich.
- I'd like to have the bill.

## **Conversation #2 - Practice with a partner.**

Read the following dialogue carefully to see how Kitty orders her food:

Waiter: Hello. Can I help you?

Kitty: Yes. I'd like to have lunch.

Waiter: Would you like to have a starter?

Kitty: Yes, I'd like to have a bowl of chicken soup, please.

Waiter: And what would you like to have for the main course?

Kitty: I'd like to have cheese burger.

Waiter: Would you like anything to drink?

Kitty: Yes, I'd like to have a glass of Coke.

Waiter (After Kitty having her lunch): Can I bring you anything else?

Kitty: No thank you. But I'd like to have the bill, please.

Waiter: Certainly. (After a moment)

Waiter: That's \$34. Kitty: Here you are. Thank you very much.

Waiter: You're welcome. Have a nice day.

Kitty: Thank you, same to you.

## Questions to Order Food in English

1. Would you like to start with a drink?
2. Would you like to taste the wine?
3. Can I take your order?
4. Are you ready to order?
5. Can I get you a drink?
6. Can I get a drink for you all?
7. Would you all like to order a drink now?
8. What drinks would you like?
9. Do you have question about the menu?
10. Do you want the combo meal?
11. How would you like your meat cooked?
12. How would you like your eggs cooked

## Questions Made by the People who Go to the Restaurant

1. What would you recommend?
2. What are the specialities?
3. What are today's specials?
4. Can we have the bill, please?
5. Can we have the check, please?
6. What do you have?
7. Can we have a table for two?

## Sentences useful to Order Food in English

1. Hi, Welcome to Applebee's
2. **I'd like** a cheese pizza, please.
3. **I'm going to have the** eggs and toast.
4. **I'll get the** coconut ice cream.
5. **I'll take the** burger
6. **I'm going to take the** hot chocolate
7. That will be \$8

### Making offers: Making requests:

- Can I help you? I'd like to have the set lunch.
- Would you like to have a starter? I'd like to have a bowl of chicken soup, please.
- Would you like anything to drink? I'd like to have a glass of Coke.
- Can I bring you anything else? I'd like to have a grilled cheese sandwich.
- I'd like to have the bill.

### **Questions your server may ask:**

- Do you have a reservation? (Did you call ahead of time?)
- How many? (How many seats do you need?)
- Table for two?
- Are you ready to order?
- Do you need some more time?
- Can I start you off with a drink?
- Would you like to hear the specials?
- What can I get for you? (Place your order.)
- What would you like with that? (Choose your side dish)
- Would you like an appetizer to start?
- How is everything? (Does it taste good?)
- Can I get you anything else? (Are you ready for the bill?)
- Did you enjoy everything?
- Did you save room for dessert? (Would you like dessert?)

### **Questions you may need to ask:**

- May I see the menu/dessert menu/wine list?
- What do you recommend?
- Is it spicy?
- Is it enough to share?
- Can I have it without...(butter)?
- Can I substitute the ...(chicken) for ... (beef)?
- Can I get this to-go?
- Can we get the bill, please?

- Can I have a refill, please?

### **Showing Gratitude:**

- Thank you it was delicious.
- I really enjoyed it.
- I'm full, thank you.
- Thank you for the recommendation.
- We'll come again.
- I'm afraid I didn't save any room for dessert.

### **Concerns and complaints:**

To get a server's attention, make eye contact with him or her. Say "excuse me" when she is nearby (wait until she is finished talking with other guests). Smile and explain your problem or concern. Here are some concerns you may have:

- We've been waiting quite a while.
- Would you mind heating this up?
- This isn't what I ordered.
- This tastes a bit off. (It doesn't taste right.)
- You gave us the wrong bill.

### **Words that mean the same thing in a restaurant:**

- server/waiter (male)/waitress (female)
- the bill/the receipt/the check
- appetizer/starter
- entree/main event/dinner
- to-go/take-out/doggie-bag/leftovers
- hot/spicy
- beverage/drink

- right this way/follow me/your table is ready

## **CRÉDITOS**

CAMBRIDGE UNIVERSITY PRESS

ESPRESSO ENGLISH

FREEPIK

STARBUCKS COFFEE

## **REFERÊNCIAS**

Cambridge University Press 2009 Photocopiable 28 Unit 2 LessonF *Another*

Content organized for strictly educational purposes. No copyright infringement intended.  
(Conteúdo organizado com fins estritamente pedagógicos. Nenhuma violação de direitos autorais pretendida)