

Task 12 - Defect defense and tester's defect statuses, as well as effective communication with developers.

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1. Name: Lack of captcha verification message after adding a product to cart

Description: After captcha verification and successful addition of a product to the cart, if the user tries to add the same product again, an error message appears stating incorrect captcha verification.

Category: Functional Priority: Medium

Current result: Current result: The captcha is verified, but an error message appears indicating lack of verification.

Expected result: The captcha should be refreshed when the user tries to add the product to the cart again.

Steps to reproduce:

1. Open the application <https://warsawsneakerstore.com>
2. Select the "Jordan Brand" in the shoes section
3. Go to the second page
4. Add the "Air Jordan 6 Midnight Navy Retro" model to the cart
5. Verify captcha and try to add the model to the cart again

Environment: <https://warsawsneakerstore.com>, macOS Monterey 12.6, Safari 16.0 (17614.1.25.9.10, 17614)

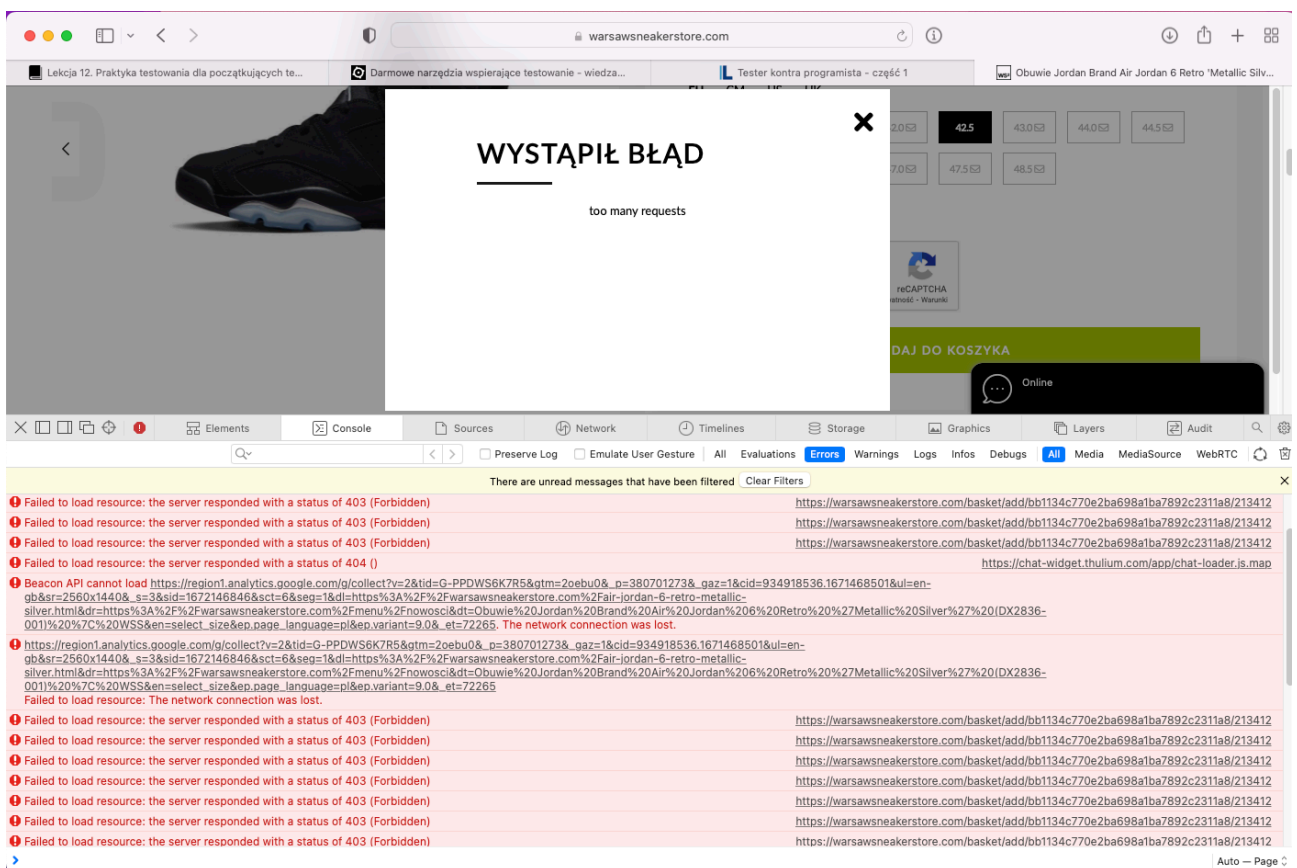
I used the defect from the previous task regarding captcha verification because I believe it is a good defect to start a conversation about.

Developer:

Good morning,
after waiting a few moments, the error fixes itself, the captcha verification expires and everything works correctly again. Can't we just leave it like that?

Tester:

I believe that the error should be fixed. While it may not significantly affect the functioning of the application and we can delay dealing with it in favor of more pressing tasks, we cannot leave it in its current state. We can improve this function to work better, for example by refreshing it after each use. In the current situation, it allows us to interact and send hundreds of requests to the client, and it ends up resulting in something like this:



Developer:

Okay. In the screenshot below, it looks like something more serious. The defect will be fixed.