

# Department of Water Supply & Sanitation, Punjab

Website: www.pbdwss.gov.in

M & E Report: F.4

List of Complaints / Suggestions received through www.pbdwss.gov.in during

From: 2012-07-01

To: 2012-07-31

Sr. No.	Complaint/ Suggestion ID	Date	Complainant's Name	Email	Address	Contact No.	Type	Subject	Description	Status
1	2	3	4	5	6	7	8	9	10	11
<b>Complaint Status: Close</b>										
1	170	7/9/12 12:00 AM	Gourav Sharma	gourav_sharma@yahoo.co.in	#3763/9, gali calcuttian i/s lahori gate, amritsar		Complaint	Water Problem	Respected sir, in this street there is major problem of water. There are two main Water pye one is not working (dry) and second is damaged and liking. so plz do something for us. so that we could get the water for our life. Thanx	Close
2	175	7/21/12 12:00 AM	Gurwinder Singh	invent_tech@live.in	Vpo Datte wal Kot ise kHan District Moga, Punjab		Suggestion	water testing Lab contact	We want check Uranium level in drinking water. Please tell Govt. Lab address and fees per simple for checking the Uranium Level. Regards, Gurwinder Singh Mobile 91--98725---82750	Close
<b>Complaint Status: Open</b>										
3	166	7/3/12 12:00 AM	Bikramjit Singh Bhatti	beeessandsons@gmail.com	338 Mohan Vihar Ladewali Road, Jalandhar		Complaint	Reminder of Pending Payment complaint	Reference complaint no. 141 dated 14/5/12 and reminder no 145 dated 30/5/2012. Respected Sir, How much time you will take to solve this problem to get my payment done. As it is already over one and half month, when I registered my complaint. The payment is long pending. and I have logged complaints regarding your previous site. But couldnot get any response. You are once again requested to do the needful and oblige. with regards. Bikramjit Singh Bhatti.	Open
4	167	7/6/12 12:00 AM	JOGINDER SINGH	jogindersingh303@yahoo.co.in	VPO Badrukhan, Distt. Sangrur		Suggestion	UPDATING OF SITE	THE SITE SHOULD BE UPDATED AT LEAST ONCE IN A WEAK.MORE FORMS/DOWNLOADS MAY BE AVAILABLE.	Open
5	169	7/7/12 12:00 AM	sukhdev singh	bhatia.sukhdevsingh@yahoo.com	vill-danssiwal p.o.-paddi sura singh teh-garhshankar distt-hoshiarpur		Complaint	regarding problem in water supply since 2 months	water tank capacity 200000 lit population 5800 your employe say to our villagers you will suffer minimum 2 month more sdo also visit in vill.but no found any solution we fill water bottles from drains due to poor pressur water is not going to 2 feet from surface so please find any solution	Open

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6	171	7/16/12 12:00 AM	jagjit singh s/o harmander singh	jagjitsingh1948@gmail.com	jagjit singh s/o harmander singh, dhani harmander singh, v		Complaint	no connection on premises	Dear Sir/Madam, a team of employees of your dept. came to our place to paint a sign board giving helpline no. email and web address. From their list I learnt that there was a private connection on our name the details are s.no. 146 block Lambi, dhani harmander singh [14683], middu khera [10451] where as there is no connection at our place, though some years ago a pipe line was laid from middu khera but was left without connecting it with water works, and later on over ground pipes were dismantled. It is humbly requested to please take notice an erring persons be brought to book. It is a fraud and may have cost the exchequer dearly as the distance is nearly 2 kms. faithfully yours, Jagjit singh m no. 9779373313	Open
7	172	7/18/12 12:00 AM	Gurdeep Singh	gsdeep2009@gmail.com	VPO SANDHWAN 144503 Phone no. 9357109870		Complaint	complaint of water supply	SIR, We are not getting sufficient water supply.PLEEEEEEASE HELP US>	Open
8	174	7/20/12 12:00 AM	Mohinder Kumar	mohinder00071@gmail.com	Street No. 1, Bhai Maha Singh Nagar, Barkandi Road Bye-Pass, Sri Muktsar Sahib		Complaint	Water Suply	We are suffering without water supply because land water is polluted and not use as driking water and loss to our body. Please look into the matter	Open
9	176	7/23/12 12:00 AM	Residents	imaaass1953@gmail.com	Village ,Narot Jaimal singh Tehsil		Complaint	Public water connection installed inside the home	Sir, We want to draw your kind attention the suffering of resident of our village. which is due to installation of public water connection by Sh. Parveen Singh urf Jangi, S/O Amar Singh residents of Narot Jaimal Singh, Near Govt. Hospital. Sh. Parveen Singh is using illegally public water connection by connecting the line inside his home from a long period. So it is requested to your goodself to enquire in this matter and restore the public water connection at its original place. Thanks Residents of Village Narot jaimal singh	Open
10	177	7/24/12 12:00 AM	Navin	navinkatoch2007@gmail.com	145 PHASE -1 MOHALI		Complaint	Water Wastage in Mohali parks	I Want to tell about the water wastage issues in Mohali parks. Main Eg. Is of Phase one park adjoining Amartex. I have seen continuous wastage of the precious water since last one	Open

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									month. I contacted the park gardener	
11	178	7/25/12 12:00 AM	Mohali Industries Association	miaphase7@gmail.com	Bay No.143-144, Indl Area Phase VII Mohali		Complaint	No drinking water supply	There is no drinking water supply in Industrial Area Phase VII Mohali for the last four days. Please expedite.	Open
12	179	7/25/12 12:00 AM	RAJ KUMAR	RAJSHARMA.42@REDIFFMAIL.COM	WARD NO 5 V.P.O GHANAUR		Complaint	ACUTE SHORTAGE OF CLEAN DRINKING WATER	WE ARE FACING BIG PROBLEM OF DRINKING WATER IN GHANAUR PLEASE DO SOMETHING FOR US	Open
13	180	7/25/12 12:00 AM	Charnpreet Singh	charnpreet.kamboj@gmail.com	Village Dharamgarh, P.O. Banur, Distt Mohali Pin 140601		Complaint	Complaint not solved till date	r/s my complaint "65316" which was launched in last month, not solved till date. kindly look into the matter.	Open
14	181	7/26/12 12:00 AM	Kogha S/o Shri Trilochan	dkbagga2002@yahoo.com	Village Mehdood, Post Office Gajjar, Tehsil Garshankar, District Hoshiarpur.		Complaint	Irregular Water Supply	Respected Sir, We are living in a village which is far away from city. We can describe it as a backward and remote village. Most of the population of my village belongs to the Scheduled Caste Community. We feel that is why this village is neglected even we are not provided adequate water for our survival since long. Kindly look into the matter and restore adequate water supply.	Open
15	182	7/30/12 12:00 AM	kulwinder kaur,	sarpanchhussainpur@gmail.com	sarpanch Hussainpur, p.o. bhulana, distt-Kapurthala-144620		Complaint	over head water tank at my village	R/sir, Please give the status of our file for construction of over head water tank in village hussainpur, Because we have completed all the formalities from our side including security deposit of Rs. 160,000. The quality of water in our village is very poor.	Open