# Retail Sales Dataset – Analytical Report

### 1. Dataset Overview

Total Records: 1,000

Total Features: 16

Timeframe: 345 unique days in 2023

Coverage: Multi-category products sold across 12 cities and 4 regions

Data Quality: No missing values (clean dataset)

# 2. Customer Demographics

Gender Split:

Female: 51.6%

Male: 48.4%

→ Balanced, slightly female-dominated.

• Age Distribution:

o Range: 18 − 64 years

o Average Age: 41 years

Peak segment: 30–50 years

\$\times\$ Insight: The customer base is mainly working professionals and families.

# 3. Product & Category Insights

- · Categories: Clothing, Electronics, Furniture, Grocery
- Most Popular Category (by orders): Clothing (259 orders)
- Top Product (by frequency): Tablet (85 orders)
- · Average Units Sold: 5 per order

• Price Range: ₹109 – ₹4,999

\$\times\$ Insight: Clothing is volume-driven; Electronics & Furniture bring higher value.

## 4. Sales & Profitability

Revenue per Order:

o Average: ₹11,596

o Max: ₹42,732

· Profit per Order:

o Average: ₹2,945

o Max: ₹15,942

Average: Profit Margin: ~25%

Discounts:

Average: 10%

∘ Range: 0 – 20%

\$\times\$ Insight: Profitability is healthy, but discounts need optimization to prevent margin erosion.

### 5. Regional & City Distribution

- Regions Covered: North, South, East, West
- Top Region (by orders): North (27%)
- Top City: Delhi (99 orders)

Insight: Strong performance in North India; scope to expand in South/East.

#### 6. Recommendations

- 1. Customer Targeting
  - Run digital campaigns for professionals aged 30–50.

 Create gender-tailored promotions (e.g., lifestyle products for women, gadgets for men).

#### 2. Product Strategy

- o Use Clothing as an entry point (volume driver).
- Bundle Electronics + Furniture for higher-value sales.
- Explore seasonal campaigns (festivals, back-to-school, Diwali).

#### 3. Pricing & Discounts

- Apply dynamic discounting: higher discounts on slow-moving items, minimal on high-demand products.
- Monitor discount vs. profit correlation to avoid revenue leakage.

### 4. Regional Expansion

- Invest in South & East India with local promotions.
- Partner with regional influencers to boost brand visibility.

#### 5. Customer Retention

- o Launch loyalty programs (points, cashback).
- Personalize offers using customer purchase history.

### 7. Conclusion

The dataset reveals a healthy sales performance with 25% average profit margins, strong customer engagement in North India, and balanced gender demographics.

- Clothing drives order volume, while Electronics and Furniture provide high revenue.
- Discount policies need refinement to maintain profitability.
- Expansion opportunities lie in the South and East regions, supported by targeted campaigns.

☼ Overall: With optimized discounting, regional expansion, and targeted marketing, the company can significantly increase revenue while sustaining profit margins.