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Location: Bhopal, Madhya Pradesh

GitHub Portfolio: https://kushalsharma28.github.io/My\_Portfolio/LinkedIn: https://www.linkedin.com/in/kushal-sharma-bab750170

# **PROFESSIONAL SUMMARY**

ISTQB-CTFL and Generative AI Foundation Certified QA Engineer with 4+ years of experience in Manual & Automation Testing (Selenium, Tricentis Tosca, Cypress, Postman) for Web Apps in Agile/Scrum. Proficient in test planning, defect tracking, and cross-functional collaboration. Hands-on with Java, Python, TestNG, Maven, Jenkins. Strong knowledge of SDLC, STLC, CI/CD. Improved defect detection by 15%.

#### **CORE COMPETENCIES**

- Testing Tools: Selenium WebDriver, Tricentis Tosca, Cypress, Postman, JIRA, Confluence, You Track
- Frameworks: TestNG, Cucumber, Mocha, Chai
- Generative AI in Testing: AI-assisted Test Case Design, Prompt Engineering, LLM-based Test Automation
- Languages: Core Java, Python
- Web Technologies: HTML, CSS, JavaScript, Bootstrap, PHP
- Version Control / CI-CD: Jenkins, Git, GitHub, GitLab,
- Database: MySQL, SQL Query Browser
- Testing Types: Functional, Regression, Smoke, Compatibility, API Testing
- Operating Systems: Windows, macOS, Server Environments
- Development Tools: Eclipse, IntelliJ IDEA, PyCharm, Visual Studio Code

## **CERTIFICATIONS**

- ISTQB Certified Tester Foundation Level (CTFL)
- Generative AI Foundation Certification up Grad
- Tricentis Tosca Fundamentals Automating web application testing (AS1)

- Selenium WebDriver with Java (Basic to Architect) Udemy
- Rest API Testing (Automation) Udemy
- Cypress Automation Infosys Springboard
- SDET Certification SEED Infotech, Pune

### PROFESSIONAL EXPERIENCE

Software Test Engineer - Biz Secure Labs Pvt. Ltd., Pune (Aug 2021 - Present)

## **Project-1: End Point Management**

Description: A cross-platform client-server application for managing software deployment, system configurations, policy enforcement, and centralized dashboards for device monitoring.

### Responsibilities:

- Designed and executed functional, regression, and smoke tests for desktop and web-based modules.
- Automated test cases using Selenium WebDriver with Java and Maven.
- Integrated automated test suites into Jenkins CI/CD pipeline for continuous testing and timely feedback on builds.
- Configured Jenkins jobs to trigger test executions on code commits and monitored test results for failures.
- Authored and maintained test scenarios, test data, and test cases based on Agile user stories.
- Participated in daily stand-ups, sprint planning, and retrospectives as part of the Agile team.
- Reported bugs using JIRA and documented testing activities in Confluence.
- Reduced bug reporting turnaround by 15% through optimized defect triage practices.

Environment: Selenium, Maven, TestNG, Java, Jenkins, Postman, MySQL

# **Project-2: IT Desk Ticketing System**

Description: A web-based support system for managing IT service requests and tracking issue resolution lifecycle.

#### Responsibilities:

- Developed and executed test cases to validate ticketing workflows, email notifications, and SLA handling.
- Conducted cross-browser compatibility testing using Chrome, Firefox, and Edge.
- Used Postman for REST API testing, validating request/response schemas and status codes.
- Collaborated in setting up Jenkins pipelines to automate build, test, and deployment workflows for web application releases.
- Monitored Jenkins CI builds to ensure stability of test environments and provided feedback on test failures.
- Actively collaborated with developers during bug triaging and sprint demos.
- Verified data consistency with SQL queries and backend validations.

Environment: Selenium, Maven, TestNG, Java, Jenkins, Postman, MySQL

## **EDUCATION**

- Bachelor of Engineering (B.E.) Computer Science & Engineering, RGTU, Bhopal
- Senior Secondary (12th) Om Vidya Mandir H.S. School, Bhopal State Board
- Secondary (10th) Om Vidya Mandir H.S. School, Bhopal State Board

## **ADDITIONAL DETAILS**

- Current Location: Bhopal, Madhya Pradesh
- Notice Period: Immediate Joiner
- Willing to Relocate: Yes