

Software Engineer / Senior Software Engineer /Lead Software Engineer - R&D, Service Management

- Colombo, Sri Lanka
- Full-time
- IFS Referral Bonus Code: SH
- Job Location: On site

Company Description

IFS is a billion-dollar revenue company with 6000+ employees on all continents. Our leading AI technology is the backbone of our award-winning enterprise software solutions, enabling our customers to be their best when it really matters—at the Moment of Service™. Our commitment to internal AI adoption has allowed us to stay at the forefront of technological advancements, ensuring our colleagues can unlock their creativity and productivity, and our solutions are always cutting-edge.

At IFS, we're flexible, we're innovative, and we're focused not only on how we can engage with our customers but on how we can make a real change and have a worldwide impact. We help solve some of society's greatest challenges, fostering a better future through our agility, collaboration, and trust.

We celebrate diversity and understand our responsibility to reflect the diverse world we work in. We are committed to promoting an inclusive workforce that fully represents the many different cultures, backgrounds, and viewpoints of our customers, our partners, and our communities. As a truly international company serving people from around the globe, we realize that our success is tantamount to the respect we have for those different points of view.

By joining our team, you will have the opportunity to be part of a **global, diverse environment**; you will be joining a **winning team** with a **commitment to sustainability**; and a company where we get things done so that you can **make a positive impact** on the world.

We're looking for innovative and original thinkers to work in an environment where you can **#MakeYourMoment** so that we can help others make theirs. With the power of our AI-driven solutions, we empower our team to change the status quo and make a real difference.

If you want to change the status quo, we'll help you make your moment. Join Team Purple. Join IFS.

Job Description

IFS Service Management is the market leading service management solution, a leader in the Gartner Magic Quadrant. Our solution empowers our customers to deliver service excellence and optimize workforce efficiency allowing them to embrace Service as a strong and profitable revenue stream.

We deliver solutions for every part of the service lifecycle, from product management, contracts, warranty and billing through mobile field service, customer engagement and self-service, and remote assistance. Our service management capabilities manage complex use cases and accelerate digital transformation goals.

In order to join the Service Management team as a Senior Software Engineer, You need to be good at listening and communicating, and share knowledge and experience. If you consider yourself as a person that is pro-active, who takes initiative and responsibility, and gets excited by opportunities to learn, we want to hear from you.

A software engineer is expected to consistently develop high-quality software solutions by:

- Analyzing and interpreting the requirements to fulfill the domain needs.
- Applying the best engineering and architectural concepts.
- Ensuring product performance and maintainability by adhering to IFS' standards, guidelines, processes, and tools.
- Performing comprehensive testing.
- Actively participating in communication with stakeholders to ensure the solution is fit for purpose.

Qualifications

- A degree in Software Engineering, Computer Science or Information Technology.
- Previous working experience with Enterprise grade software is a definite advantage.
- Knowledge and Experience in .Net framework, Java, Oracle Database, and Scripting.
- 2+ years of proven experience working in a similar role. Fresh graduates are also welcome to apply
- The ability to work in distributed Global team set up
- Excellent Communication Skills

Additional Information

Interviews and selections are being made continuously. If you are interested, apply as soon as possible.

As a step in our recruitment process, all final candidates will undergo a background check, to get us an understanding of our future employees.

We respectfully decline all offers of recruitment and/or advertising assistance.

IFS Fact

IFS develops and delivers enterprise software for customers around the world who manufacture and distribute goods, build and maintain assets, and manage service-focused operations. The industry expertise of our people and solutions, together with a commitment to delivering value to every one of our customers, has made IFS a recognized leader and the most recommended supplier in our sector. Our team of 6,000+ employees and growing ecosystem of partners support more than 10,000 customers around the world challenge the status quo and realize their competitive advantage. Learn more about how our enterprise software solutions can help your business today at [ifs.com](https://www.ifs.com).

We embrace flexibility and hybrid work opportunities to support diverse needs and lifestyles, while also valuing inclusive workplace experiences. By fostering a sense of community, we drive innovation, strengthen connections, and nurture belonging. Our commitment ensures you can work in a way that suits you best, while also engaging with colleagues to share ideas and build meaningful relationships.