

Application for Registration as SMS Alerts/Mobile Banking Subscriber
(for individual , joint accounts and sole-proprietorship concern)

Date: _____

(Important: No field /column to be left blank)

Customer-ID

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Incumbent Incharge
Punjab National Bank
B.O. : _____

Dear Sir/Madam

SMS Alerts/Mobile Banking Services at yours

1. I/We request you to enroll me/us as SMS Alerts/Mobile Banking Subscriber. I/We have read and agree to abide by Terms and Conditions annexed.

SMS ALERT ☐ MOBILE BANKING ☐ a. View ☐
b. View & Transaction ☐
(Tick the right option)

2. Particulars of my/our account are furnished below:

3. Account Holder(s) Name (Mr/Ms)

a.

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b.

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c.

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4. Name of the account holder authorized for availing SMS Alerts/Mobile Banking Services
Mr/Ms _____ *(Applicable in case of joint accounts only)*

Note: In case of one Customer ID only one person (authorized by the joint account holders) will be provided with this facility. However, in case the joint account holders having separate Customer IDs, each one can separately subscribe for SMS Alerts and Mobile Banking Services.

5. Mobile Number

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(in case of Joint Account- mobile number of authorized person to be mentioned)

6. Account details

Account Type

(SF/CA/CC/OD)

Account Number

(Please use separate sheet, if more details to be given)

(In case of joint account- details of authorized person only)

(In case of change of address, please attach self attested document of proof, acceptable to the Bank)

8. Date of Birth (dd/mm/yyyy) :

9. Mother's Maiden Name :

10. Full Name of Signatory (ies):

11. Signature of Account Holder(s)

(In case of Joint accounts all joint account holders should sign the request form but USER-ID will be in the name of Account Holder authorized as above.)

Authorised Official
(GBPA No.)

The facilities proposed to be provided

A. Mobile Banking Services

1. Online details of all operational accounts, Term Deposit accounts, Loan accounts and closed accounts.
2. Statement of accounts.
3. Cheque Book Inquiry.
4. Online Funds Transfer between own accounts.
5. Online Funds transfer to third party account.
6. Requests for Cheque Book.
7. For any other requirement mail to Relationship Manager

B. SMS Alert Services

Online Alerts

- Return of cheque (bounced) for specific amount for SF/CA/CC/OD accounts
- Realization of cheques above a specific limit.
- Realization of bills above specific limit
- Third party account transfer for specific amount
- RTGS / NEFT or any other inward remittance in the account above a specific limit
- NEFT / RTGS outward remittance (irrespective of amount)
- Cash withdrawal above specific amount
- On withdrawal at ATM above specific amount
- Dishonor of DD purchased
- Execution of standing instructions
- Stop payment of cheque

Offline Alerts

- Release of lien information under share trading mechanism.
- Greeting to customers.
- Alert on renewal/payment of fixed deposit on maturity above specific amount.
- Alert on Internet Banking Transaction password expiry before 5 days
- Closure of SMS services
- Alerts on new schemes
- Renewal of CC/OD account limits.
- Bill under LC becoming due for payment.
- Alert for installment due of retail loans.
- Alert reminding on overdue on installment amount of retail loan