

# Vishal Singh

-  AWS Cloud Support Engineer
-  AWS Certified Developer
-  AWS Certified Solutions Architect
-  AWS Certified Cloud Practitioner
-  Practice Android Development




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## Experience



### Amazon Web Services

2 Years 4 Month



Management & Peer's Feedback

#### Cloud Support Engineer

Present 2020 | Hyderabad TL (India)

#### Cloud Support Associate II

June 2019 | Hyderabad TL (India)

#### Cloud Support Associate I

June 2018 | Bengaluru KA (India)

- Work with AWS Premium Support Windows Team
- Assist AWS Enterprise, Business & Developer Customers
- Resolved 800+ AWS Premium Support Cases
- Exchanged 2400+ Correspondences
- Achieved 120+ Positive Ratings (5/5)
- Zero Negative Rating/Feedback Record
- Always focus on the quality research & lab experiments
- Served as VOTE Lead (Voice of the Engineer)
- Conducted & Organized Team building activities, etc.

Breadth of AWS Services includes -

**Compute** | EC2, WorkSpaces, AppStream, Lambda

**Management** | Systems Manager, Directory Services, CloudFormation, Auto Scaling, CloudTrail, CloudWatch

**Storage** | S3, FSx Windows

**Database** | RDS, DynamoDB

**Migration** | SMS, CloudEndure, VM Import/Export

**Network** | VPC, Route53, ELB, API Gateway

**Developer** | CodeCommit, CodeDeploy, CodePipeline



### Dell International Services India Pvt. Ltd.

7 Months | 2 Internships during College



Management & Peer's Feedback

Jan '18

#### Winter Intern 2018

5 Months | Bengaluru KA

May '18

I got an opportunity to work on an automation tool where I developed a full-fledged Windows Desktop application using JavaFX to address the concerned challenges. My project was **Demand & Supply Workforce Manager**, an automation tool development for the generation of a consolidated view of Dashboard that includes all required information with rapid report generation, data manipulation and summary invocation. The idea was to mainly reduce the prolonged manual effort in every team meeting for the business. [See Project here.](#)

May '17

#### Summer Intern 2018

2 Months | Bengaluru KA

June '17

I was assigned a project to automate the quality review process of dell.com webpages. In the organization, developer spends x amount of time on updating a page, while a quality reviewer spends x+1 amount of time to perform the quality check on the same page. I built a desktop application **AEM crawler**, which is an endeavour to reduce the time spent on peer reviewing the pages. Using the developed tool, the whole process was automated with almost all quality checklist points covered and then hundreds of hours of work is reduced to only few minutes. [See Project here.](#)

## Education



### Bachelor of Technology | CGC Mohali Punjab

Batch | 2014-2018 | Gold Medalist

**Computer Science Engineering** | 86.6%



### SGRR Sen. Sec. Public School, Punjab

Batch | 1998 - 2013

**CBSE 10<sup>th</sup> - 9.8 CGPA | CBSE 12<sup>th</sup> - 88%**

## Technical Skills

Programming Languages	Java and basics of C, C++, C#, Python, JavaScript, Node.js
Databases Known	MySQL, Google Firebase, Amazon DynamoDB, Amazon RDS
Operating System	Windows, Mac OS, Android & basics of Linux
Version Control	Git and GitHub
Other Interests	Android Development, JavaFX, Adobe Photoshop, HTML, CSS, XML, G-Suite, MS Office, MS SharePoint, WordPress.

## Projects

Experience developing many full-fledged Android Applications, Java Desktop Applications, Scripting & Web Development projects. Android Applications are published on [Google Play Store](#).



### Android Applications



### Java Desktop Applications

c-Pad

TweeLinks

HelpMeVishal

DellCollab

Demand & Supply Workforce Manager

AEM

Spin the Bottle

E-Visiting Card

Secure Contacts



### Other Projects

CryptoGraphy

Parivartan 2K15

Calculator

NoPP

College Book

M2A

For other Academic Achievements, Patent, Awards, Honors & Accomplishments see my [LinkedIn](#)

