

# Kusum Pareek

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## PROFILE

Driven Developer with a passion for creating innovative software solutions. Proficient in full-stack development, eager to apply expertise in MERN stack, JavaScript, and Python. Committed to driving team success through problem-solving, continuous learning, and delivering high-impact projects. Ready to contribute to scalable, high-quality software that meets dynamic business needs.

## PROFESSIONAL EXPERIENCE

### NielsenIQ Pvt. Ltd.

Intern EIT-Technical Engineer

01/2023 – 05/2023  
Pune, Maharashtra,  
India

- Resolved **200+** issues, achieving **95%** resolution rate.
- Reduced user downtime by **40%** through swift diagnostics.
- Handled **150+** tickets monthly, maintaining **4.8/5** satisfaction.
- Collaborated to resolve **90%** of complex issues in **24 hours**.
- Closed over **100** tickets, consistently meeting SLAs.
- Earned **15+** commendations for prompt, effective tech support.

## EDUCATION

### Master of Computer Applications

Dr. D. Y. Patil Institute of Management & Research  
9.36 GPA

11/2021 – 09/2023  
Pune, Maharashtra

### Bachelor of Computer Applications

Lachoo Memorial College of Science & Technology  
90.29% (Gold Medalist)

07/2018 – 09/2021  
Jodhpur, Rajasthan

### HSC

Central Academy School  
81.4%

04/2017 – 03/2018  
Jodhpur, Rajasthan

### SSC

Central Academy School  
10 CGPA

04/2014 – 03/2015  
Jodhpur, Rajasthan

## PROJECTS

### ShopBazaar 🔗

E-Commerce Web Application

01/2024 – 03/2024

- Enabled seamless product browsing with advanced search and sorting.
- Secured transactions with JWT and integrated payment gateway.
- Streamlined admin tasks via dashboard for category/product management.
- Developed a responsive platform using MERN stack technologies.

### BasketBoost 🔗

- Unveiled customer insights through purchasing behavior analysis.
- Orchestrated admin system for efficient record management.
- Crafted advanced data visualization and user administration features.
- Built with HTML, Bootstrap, CSS, MySQL, Python, Flask.

04/2023 – 08/2023

## SKILLS

**Frontend:** HTML, CSS, Bootstrap, Javascript, ReactJS | **Backend:** Node.js, Express.js, Python, Java |

**Database:** MySQL, MongoDB, SQLite, Firebase | **Tools:** VS code, Eclipse, PyCharm, Git, Github

## CERTIFICATES

### J.P. Morgan Software Engineering Virtual Experience on Forage [↗](#)

#### Google

- Introduction to Generative AI [↗](#)
- Introduction to Large Language Models [↗](#)
- Introduction to Responsible AI [↗](#)
- Generative AI Fundamentals [↗](#)

### Free Code Camp

- Responsive Web Design [↗](#)
- Javascript Algorithms & Data Structures [↗](#)
- Front End Development Libraries [↗](#)
- Back End Development & APIs [↗](#)

### Hackerrank [↗](#)

- 5 star Python
- 4 star SQL