Kusum Pareek

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in linkedin.com/in/kusum-p-a54759191 ◯ github.com/KusumPareek99 🔗 Personal Portfolio

PROFILE

Driven MERN Web Developer with a passion for creating robust, user-centric applications. Skilled in translating complex business needs into scalable, efficient solutions. Eager to contribute innovative ideas and continuously refine my expertise to drive organizational success in dynamic development environments.

PROFESSIONAL EXPERIENCE

Intern EIT-Technical Engineer 01/2023 – 05/2023
NielsenIQ Pvt. Ltd. Pune, Maharashtra, India
- Resolved **200+** issues, achieving **95%** resolution rate.
- Reduced user downtime by **40%** through swift diagnostics.
- Handled **150+** tickets monthly, maintaining **4.8/5** satisfaction.
- Collaborated to resolve **90%** of complex issues in **24 hours**.
- Closed over **100** tickets, consistently meeting SLAs.
- Earned **15+** commendations for prompt, effective tech support.

EDUCATION

Master of Computer Applications 11/2021 – 09/2023
Dr. D. Y. Patil Institute of Management & Research Pune, Maharashtra
9.36 GPA

Bachelor of Computer Applications 07/2018 – 09/2021
Lachoo Memorial College of Science & Technology Jodhpur, Rajasthan
90.29% (Gold Medalist)

HSC 04/2017 – 03/2018
Central Academy School Jodhpur, Rajasthan
81.4%

SSC 04/2014 – 03/2015
Central Academy School Jodhpur, Rajasthan
10 CGPA

PROJECTS

ShopBazaar 🔗 01/2024 – 03/2024
E-Commerce Web Application
- Enabled seamless product browsing with advanced search and sorting.
- Secured transactions with JWT and integrated payment gateway.
- Streamlined admin tasks via dashboard for category/product management.
- Developed a responsive platform using MERN stack technologies.

StackOverFlow Clone 🔗 07/2022 – 09/2022
- Created StackOverflow replica with core functions.
- Enabled auth, Q&A, voting, and profiles.
- Designed trending tech dashboard.
- Tech Stack: HTML, Bootstrap, JS, Node.js, Express.js, MySQL

SKILLS

Frontend
HTML, CSS, Bootstrap, Javascript, ReactJS

Backend
Node.js, Express.js, Python, Java

Database
MySQL, MongoDB, SQLite, Firebase

Tools
VS code, Eclipse, PyCharm, Git, Github

CERTIFICATES

J.P. Morgan Software Engineering Virtual Experience on Forage 🔗

Google
- Introduction to Generative AI 🔗
- Introduction to Large Language Models 🔗
- Introduction to Responsible AI 🔗
- Generative AI Fundamentals 🔗

Free Code Camp
- Responsive Web Design 🔗
- Javascript Algorithms & Data Structures 🔗
- Front End Development Libraries 🔗
- Back End Development & APIs 🔗

Hackerrank 🔗
- 5 star Python
- 4 star SQL