Kusum Pareek

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in linkedin.com/in/kusum-p-a54759191 🞧 github.com/KusumPareek99 🔗 Personal Portfolio

PROFILE

Driven Developer with a passion for creating innovative software solutions. Proficient in full-stack development, eager to apply expertise in MERN stack, JavaScript, and Python. Committed to driving team success through problem-solving, continuous learning, and delivering high-impact projects. Ready to contribute to scalable, high-quality software that meets dynamic business needs.

PROFESSIONAL EXPERIENCE

Software Intern 09/2024 - present CuteCode Street Style Store LLP Delhi, India

Intern EIT-Technical Engineer

NielsenIQ Pvt. Ltd.

01/2023 - 05/2023 Pune, Maharashtra,

07/2018 - 09/2021

India

- Resolved **200+** issues, achieving **95%** resolution rate.
- Reduced user downtime by **40%** through swift diagnostics.
- Handled 150+ tickets monthly, maintaining 4.8/5 satisfaction.
- Collaborated to resolve **90%** of complex issues in **24 hours**.
- Closed over **100** tickets, consistently meeting SLAs.
- Earned 15+ commendations for prompt, effective tech support.

EDUCATION

Master of Computer Applications 11/2021 - 09/2023 Dr. D. Y. Patil Institute of Management & Research Pune, Maharashtra

9.36 GPA

Bachelor of Computer Applications

Lachoo Memorial College of Science & Technology Jodhpur, Rajasthan

90.29% (Gold Medalist)

04/2017 - 03/2018

Central Academy School Jodhpur, Rajasthan 81.4%

SSC 04/2014 - 03/2015

Central Academy School Jodhpur, Rajasthan 10 CGPA

PROJECTS

ShopBazaar 🔗 01/2024 - 03/2024

E-Commerce Web Application

- Enabled seamless product browsing with advanced search and sorting.
- Secured transactions with JWT and integrated payment gateway.
- Streamlined admin tasks via dashboard for category/product management.
- Developed a responsive platform using MERN stack technologies.

BasketBoost & 04/2023 - 08/2023

- Unveiled customer insights through purchasing behavior analysis.
- Orchestrated admin system for efficient record management.
- Crafted advanced data visualization and user administration features.
- Built with HTML, Bootstrap, CSS, MySQL, Python, Flask.

SKILLS

Frontend — HTML, CSS, Bootstrap, Javascript, ReactJS | **Backend** — Node.js, Express.js, Python, Java | **Database** — MySQL, MongoDB, SQLite, Firebase | **Tools** — VS code, Eclipse, PyCharm, Git, Github

CERTIFICATES

J.P. Morgan Software Engineering Virtual Experience on Forage $\,\mathscr{D}\,$

Google

- Introduction to Generative AI 🔗
- Introduction to Large Language Models ∂
- Introduction to Responsible AI $\mathscr D$
- Generative AI Fundamentals &

Free Code Camp

- Responsive Web Design &
- Javascript Algorithms & Data Structures &
- Front End Development Libraries ∂
- Back End Development & APIs ℰ

Hackerrank ₽

- 5 star Python
- 4 star SQL