

# JASPER ABARQUEZ

## EDISON, NEW JERSEY

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## SKILLS & ABILITIES

### Multilingual

Rudimentary Spanish

Rudimentary French

Rudimentary Tagalog

### Coding Languages

HTML 5

CSS

Bootstrap | Bulma | Materialize

JavaScript

Node.js | Express | Inquirer | Sequelize

SQL

### Office Applications

Microsoft Office (Word, Excel, PowerPoint)

Macintosh and Windows Operating Systems

FOCUS Point of Sales System

ALOHA Point of Sales System

Crunchtime/ Net Chef Inventory System

Salesforce Event Booking System

MySQL Workbench

## EXPERIENCE

### TOPGOLF ENTERTAINMENT GROUP

#### TEAM LEAD

TOPGOLF EDISON NEW JERSEY

NOVEMBER 2016 – JANUARY 2019 | NOVEMBER 2020 – PRESENT

- Upheld operating procedures, service and safety standards, as well as guest satisfaction.

- Helped manage multiple departments in a venue of over 200+ associates in a venue grossing annually \$25M.

**HOSPITALITY MANAGER**  
**TOPGOLF MIAMI DORAL FLORIDA**  
 JANUARY 2019 – APRIL 2020

- Managed the Golf Services, and Caddie/Support departments of over 40+ associates. Responsible for scheduling, daily operating procedures, and delivering disciplinary documentation for associates.
- Maintained and organized retail inventory

**SPECIAL PROJECTS TRAINER | RE:NEW MULLIGAN**  
**TOPGOLF HOME OFFICE DALLAS TEXAS**  
 MARCH 2017 – AUGUST 2018

- Successfully implemented “Project RE:New” to existing venues as well as executing various side projects for Topgolf’s operations and training departments. “RE:New” radically changed the steps of service model Topgolf had been operating within every Front of House department.
- Worked closely with various departments in home office to create new training material to deliver them effectively to the company.
- Travelled across the country to 20+ venues training the associates as well as the senior management teams. I was also involved in training the National Directors of Operations for all the regions of the company.
- During the roll out of this project, I also was a part of the opening of 2 venues in Orlando, Florida and Tucson, Arizona. This included hiring 200+ associates and training them in their new job roles.

## **OLIVE GARDEN**

### **BARTENDER I SERVER**

PISCATAWAY NEW JERSEY

APRIL 2014- OCTOBER 2016

- Gained knowledge and insight on traditional restaurant experience.
- Exposed to bartender roles and liquor licenses

## **AMC MOVIE THEATRES**

### **SERVER**

AMC DINE- IN MENLO PARK 12 | EDISON NEW JERSEY

FEBRUARY 2012- NOV 2013

- First experience in the food and beverage field. Learned the basics of the service industry and how to take care of guests.

## **EDUCATION**

### **MIDDLESEX COUNTY COLLEGE**

EDISON, NEW JERSEY (2014)

ASSOCIATES DEGREE GENERAL EDUCATION | MINOR ENGLISH

### **JOHN P. STEVENS HIGH SCHOOL**

EDISON, NEW JERSEY (2009)

HIGHSCHOOL DIPLOMA

## REFERENCES

**HASAN FLEMING**, OPERATIONS MANAGER  
TOPGOLF EDISON

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BLOOMBERG LP

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