

JASPER ABARQUEZ

EDISON, NEW JERSEY

Email: abarquezj21@icloud.com

Phone: 908-472-2099

LinkedIn: jasper-abarquez

SKILLS & ABILITIES

Multilingual

Rudimentary Spanish

Rudimentary French

Rudimentary Tagalog

Coding Languages

HTML 5

CSS

Bootstrap | Bulma | Materialize

JavaScript

Node.js | Express | Inquirer | Sequelize

SQL

Office Applications

Microsoft Office (Word, Excel, PowerPoint)

Macintosh and Windows Operating Systems

FOCUS Point of Sales System

ALOHA Point of Sales System

Crunchtime/ Net Chef Inventory System

Salesforce Event Booking System

MySQL Workbench

EXPERIENCE

TOPGOLF ENTERTAINMENT GROUP

TEAM LEAD

TOPGOLF EDISON NEW JERSEY

NOVEMBER 2016 – JANUARY 2019 | NOVEMBER 2020 – PRESENT

- Upheld operating procedures, service and safety standards, as well as guest satisfaction.

- Helped manage multiple departments in a venue of over 200+ associates in a venue grossing annually \$25M.

HOSPITALITY MANAGER
TOPGOLF MIAMI DORAL FLORIDA
 JANUARY 2019 – APRIL 2020

- Managed the Golf Services, and Caddie/Support departments of over 40+ associates. Responsible for scheduling, daily operating procedures, and delivering disciplinary documentation for associates.
- Maintained and organized retail inventory

SPECIAL PROJECTS TRAINER | RE:NEW MULLIGAN
TOPGOLF HOME OFFICE DALLAS TEXAS
 MARCH 2017 – AUGUST 2018

- Successfully implemented “Project RE:New” to existing venues as well as executing various side projects for Topgolf’s operations and training departments. “RE:New” radically changed the steps of service model Topgolf had been operating within every Front of House department.
- Worked closely with various departments in home office to create new training material to deliver them effectively to the company.
- Travelled across the country to 20+ venues training the associates as well as the senior management teams. I was also involved in training the National Directors of Operations for all the regions of the company.
- During the roll out of this project, I also was a part of the opening of 2 venues in Orlando, Florida and Tucson, Arizona. This included hiring 200+ associates and training them in their new job roles.

OLIVE GARDEN

BARTENDER I SERVER

PISCATAWAY NEW JERSEY

APRIL 2014- OCTOBER 2016

- Upheld operating procedures, service and safety standards, as well as guest satisfaction.
- Helped manage multiple departments in a venue of over 200+ associates in a venue grossing annually \$25M.

AMC MOVIE THEATRES

SERVER

AMC DINE- IN MENLO PARK 12 I EDISON NEW JERSEY

FEBRUARY 2012- NOV 2013

- Upheld operating procedures, service and safety standards, as well as guest satisfaction.
- Helped manage multiple departments in a venue of over 200+ associates in a venue grossing annually \$25M.

EDUCATION

MIDDLESEX COUNTY COLLEGE

EDISON, NEW JERSEY (2014)

ASSOCIATES DEGREE GENERAL EDUCATION I MINOR ENGLISH

JOHN P. STEVENS HIGH SCHOOL

EDISON, NEW JERSEY (2009)

HIGH SCHOOL DIPLOMA

REFERENCES

HASAN FLEMING, OPERATIONS MANAGER
TOPGOLF EDISON

678-270-6763

hasan.fleming@topgolf.com

JUSTIN NORVELL, NATIONAL DIRECTOR OF OPERATIONS
TOPGOLF ENTERTAINMENT GROUP

407-506-2530

justin.norvell@topgolf.com

JONATHAN WONG, FINANCIAL SOFTWARE DEVELOPER
BLOOMBERG LP

908-510-1633