

JASPER ABARQUEZ

Email: abarquezj1@gmail.com Phone: 908-472-2099

SKILLS & ABILITIES Multilingual: Rudimentary Spanish, Rudimentary French, Rudimentary Tagalog

Proficient in:

- Microsoft Office (Word, Excel, PowerPoint)
- Windows and Macintosh Operating Systems
- FOCUS Point of Sales System
- ALOHA Point of Sales System
- Crunchtime/ Net Chef Inventory System
- Salesforce Event Booking System

Coding Languages:

- HTML
- CSS (Bootstrap, Bulma)
- Javascript (Jquery, Node)

TECHNICAL LINKS

[LinkedIn](#)

[Portfolio](#)

[GitHub](#)

PROJECTS

Discography Project (HTML,CSS,Javascript)

Enter your favorite artist's name, find their discography, and the lyrics to any of their songs. This project used the lyricsoh and the discogs APIs

Day Planner Project (HTML,CSS,Javascript)

Schedule out your week, with color coordination. Uses real time data and local storage.

Password Generator (HTML,CSS)

Create a unique password by following window prompts.

EXPERIENCE

I have over ten years of experience in the hospitality business with a background in musical theater.

HOSPITALITY MANAGER TOPGOLF MIAMI DORAL FLORIDA

JANUARY 2019 – APRIL 2020

My main duties are to supervise and staff our team in providing best-in-class service on a daily basis while driving associate engagement. I uphold operating procedures and service and safety standards, especially guest satisfaction. Outside of our typical floor duties my focus is on business metrics to drive performance through associate engagement.

SPECIAL PROJECTS TRAINER TOPGOLF

MARCH 2017 – AUGUST 2018

As a “Re:New Mulligan”, our job was to successfully implement “Project RE:New” to existing venues as well as executing various side projects for Topgolf’s operations and training departments. “RE:New” radically changed the steps of service model Topgolf had been operating within every Front of House department. I worked closely with various departments in home office to create new training material to deliver them effectively to the company. I travelled across the country to 20+ venues training the associates as well as the senior management teams. I was also involved in training the National Directors of Operations for all the regions through the company. During the roll out of this project, I also was a part of the opening of 2 venues in Orlando, Florida and Tucson, Arizona.

**TEAM LEAD/ACE TRAINER/ EVENTS AMBASSADOR/ BAYHOST TOPGOLF EDISON
NEW JERSEY**

NOVEMBER 2016 – JANUARY 2019

At Topgolf our goal is “To produce extraordinary sports and entertainment experiences by being an actively engaged associate”. Provided exceptional service at one of the highest volume venues in the company. Outside of my serving duties, I was involved in the hiring process and creating the culture within the venue. As a Team Lead, I was involved in supervising and coaching other hourly associates, while maintaining healthy guest satisfaction.

BARTENDER/SERVER OLIVE GARDEN

MARCH 2015 – OCTOBER 2016

Provide attentive hospitable service in a high quality family friendly environment

EDUCATION**MIDDLESEX COUNTY COLLEGE, EDISON, NEW JERSEY (2020)**

GENERAL EDUCATION, MINOR ENGLISH

JOHN P. STEVENS HIGHSCHOOL, EDISON, NEW JERSEY (2009)

Highschool Diploma

REFERENCES**HASAN FLEMING, OPERATIONS MANAGER**

TOPGOLF EDISON

678-270-6763

hasan.fleming1@topgolf.com**JUSTIN NORVELL, NATIONAL DIRECTOR OF OPERATIONS**

TOPGOLF

407-506-2530

justin.norvell@topgolf.com**JONATHAN WONG, FINANCIAL SOFTWARE DEVELOPER**

BLOOMBERG LP

908-510-1633