

JASPER ABARQUEZ

EDISON, NEW JERSEY

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SKILLS & ABILITIES

Multilingual

Rudimentary Spanish

Rudimentary French

Rudimentary Tagalog

Coding Languages

HTML 5

CSS

Bootstrap | Bulma | Materialize

JavaScript

Node.js | Express | Inquirer | Sequelize

SQL

Office Applications

Microsoft Office (Word, Excel, PowerPoint)

Macintosh and Windows Operating Systems

FOCUS Point of Sales System

ALOHA Point of Sales System

Crunchtime/ Net Chef Inventory System

Salesforce Event Booking System

MySQL Workbench

EXPERIENCE

TOPGOLF ENTERTAINMENT GROUP

TEAM LEAD

TOPGOLF EDISON NEW JERSEY

NOVEMBER 2016 – JANUARY 2019 | NOVEMBER 2020 – PRESENT

- Upheld operating procedures, service and safety standards, as well as guest satisfaction.

- Helped manage multiple departments in a venue of over 200+ associates in a venue grossing annually \$25M.

HOSPITALITY MANAGER
TOPGOLF MIAMI DORAL FLORIDA
 JANUARY 2019 – APRIL 2020

- Managed the Golf Services, and Caddie/Support departments of over 40+ associates. Responsible for scheduling, daily operating procedures, and delivering disciplinary documentation for associates.
- Maintained and organized retail inventory

SPECIAL PROJECTS TRAINER | RE:NEW MULLIGAN
TOPGOLF HOME OFFICE DALLAS TEXAS
 MARCH 2017 – AUGUST 2018

- Successfully implemented “Project RE:New” to existing venues as well as executing various side projects for Topgolf’s operations and training departments. “RE:New” radically changed the steps of service model Topgolf had been operating within every Front of House department.
- Worked closely with various departments in home office to create new training material to deliver them effectively to the company.
- Travelled across the country to 20+ venues training the associates as well as the senior management teams. I was also involved in training the National Directors of Operations for all the regions of the company.
- During the roll out of this project, I also was a part of the opening of 2 venues in Orlando, Florida and Tucson, Arizona. This included hiring 200+ associates and training them in their new job roles.

OLIVE GARDEN

BARTENDER I SERVER

PISCATAWAY NEW JERSEY

APRIL 2014- OCTOBER 2016

- Gained knowledge and insight on traditional restaurant experience.
- Exposed to bartender roles and liquor licenses

AMC MOVIE THEATRES

SERVER

AMC DINE- IN MENLO PARK 12 | EDISON NEW JERSEY

FEBRUARY 2012- NOV 2013

- First experience in the food and beverage field. Learned the basics of the service industry and how to take care of guests.

EDUCATION

MIDDLESEX COUNTY COLLEGE

EDISON, NEW JERSEY (2014)

ASSOCIATES DEGREE GENERAL EDUCATION | MINOR ENGLISH

JOHN P. STEVENS HIGH SCHOOL

EDISON, NEW JERSEY (2009)

HIGHSCHOOL DIPLOMA

REFERENCES

HASAN FLEMING, OPERATIONS MANAGER
TOPGOLF EDISON

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JUSTIN NORVELL, NATIONAL DIRECTOR OF OPERATIONS
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