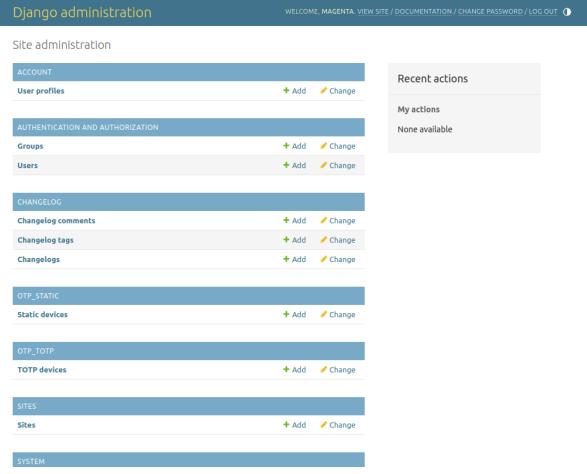
Technical guide to configuring the use of customer admins

NOTE: This guide only applies to admin-site version 6.0.0 or newer.

This guide describes how to configure an instance of the OS2borgerPC admin-site in order to make use of the customer admin functionality. The guide is not meant to describe how to set up an instance of the OS2borgerPC admin-site. It is thus assumed that one or more sites have already been created on the admin-site instance and that you have superuser access to the admin-site instance.

- 1. Log in with a superuser account
- Access the admin-backend which can be found at <your-instance-url>/admin/. For instance, the admin-backend for Magentas admin-site is found at https://os2borgerpc-admin.magenta.dk/admin/. Note that users who are not superusers have very limited access to the admin-backend.



3. If you have not yet created any Country objects, scroll down to the "System" section and click "Add" next to "Countries". If you already have one or more Country objects, skip to step 5.



4. Fill out the "Country name" and click "Save". The country name is purely used for display purposes and is only visible to superusers. In most cases, it will be sufficient to create a single Country object with country name equal to the country of residence, e.g. "Danmark".

Add country

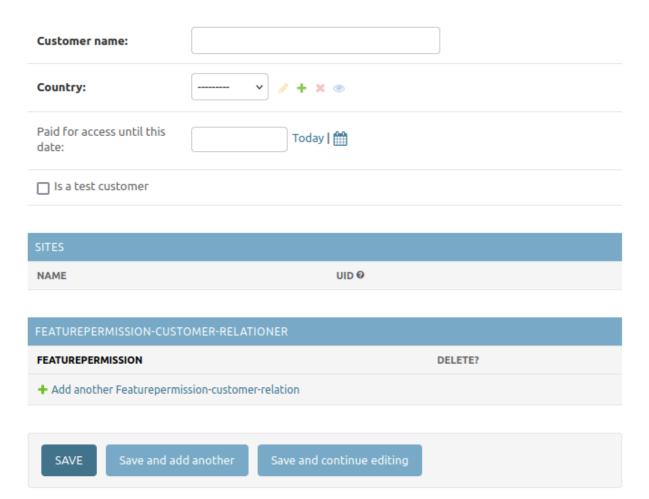


5. Scroll down to the "System" section and click "Add" next to "Customers". If you have just created a Country object, the system section can be found in the left hand menu. Alternatively, you can click "Home" in the top left corner to return to the original overview.



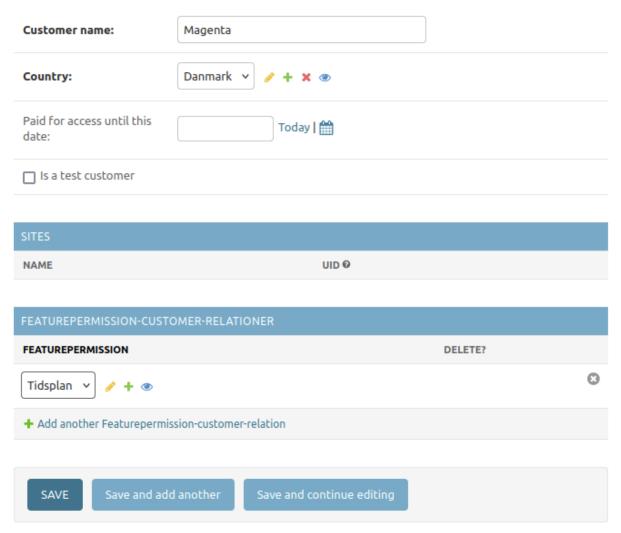
6. You will be shown the form for creating a Customer object.

Add customer



7. Fill out "Customer name" with a sensible name. The customer name is purely used for display purposes, and is visible to any user with access to the sites overview. Select an appropriate Country from the drop-down menu. The field "Paid for access until this date" can be left blank. Setting a date in this field will limit the sites associated with the customer to accessing images created before that date. This is rarely relevant. The checkbox "Is a test customer" can also be left empty. It is purely used to change how the sites for that customer are displayed for superusers on the sites overview. Lastly, add any relevant feature permissions. In most cases, the only relevant feature permission is the one related to on/off schedules, i.e. the feature permission with the UID "wake_plan". Before admin-site version 6.0.0, feature permissions were linked to sites instead of customers.

Add customer



8. Click "Save" to create the customer object. Next, scroll down to the "System" section in the left hand menu and select "Sites". Alternatively, click "Home" in the top left corner to return to the original overview and then scroll down to the "System" section and click "Sites".

SYSTEM		
Api keys	+ Add	
Associated script parameters	+ Add	
Associated scripts	+ Add	
Batch parameters	+ Add	
Batches	+ Add	
Citizens	+ Add	Change
Configurations	+ Add	Change
Countries	+ Add	Change
Customers	+ Add	Change
Event rule servers	+ Add	Change
Feature permissions	+ Add	Change
Image versions	+ Add	Change
Jobs	+ Add	Change
Login logs	+ Add	Change
Pc groups	+ Add	Change
Pcs	+ Add	Change
Products	+ Add	Change
Script tags	+ Add	Change
Scripts	+ Add	Change
Security events	+ Add	Change
Security problems	+ Add	Change
Sites	+ Add	🖋 Change

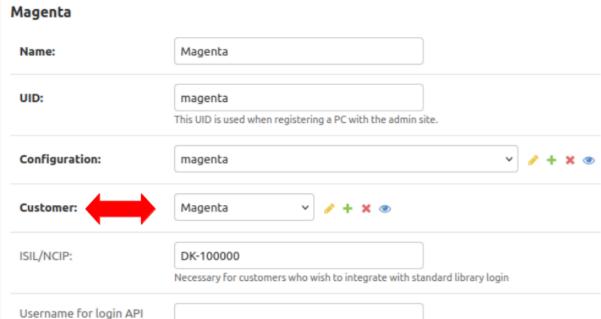
9. You will now be shown the backend overview of the sites on your instance of the OS2borgerPC admin-site.

Select site to change

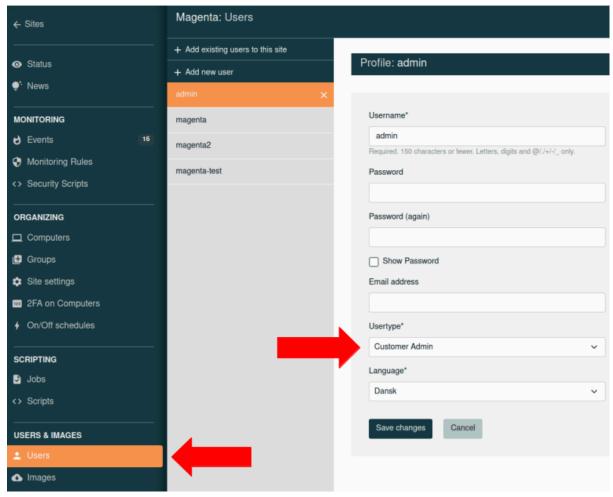


10. For each site, select that site and update the "Customer" relation to point to the previously created customer object then click "Save" at the bottom.

Change site



11. You are now done using the admin-backend and ready to create your first customer admin. Navigate to the regular Users overview in the frontend and select the user that you wish to make a customer admin. This can be the superuser itself or another user. Update their usertype to Customer Admin and click "Save changes". Note that Customer admins are able to change other users to customer admins, but you need a superuser to make the first customer admin.



- 12. The customer admin will now have access to all sites related to the same customer object as the site where they were made a customer admin and will be able to create and delete sites related to that customer object. See the site documentation for a more detailed description of the possibilities for customer admins.
- 13. Below is shown an example of the sites overview for a customer admin.



Final notes

The logic that ensures that customer admins have access to all sites related to a customer object only runs when creating sites via the new functionality or when making a user a customer admin via the frontend. If a site is created via the admin-backend, existing customer admins will not automatically have access to that site. Similarly, if a user is made a customer admin via the admin-backend, they will not automatically have access to all sites related to the relevant customer object.

A superuser also needs to be a customer admin in order to make use of all the new functionality related to customer admins.

It is not recommended to make a single user a customer admin on multiple sites related to different customer objects as this can cause unintended behavior. A single user should only be customer admin on sites related to the same customer object.