**Customer Needs**

List of services HealthApp can provide to customers (Health Enthusiasts):

* One of the main services of the HealthApp will be providing a convenient platform for health and fitness/diet habits tracking.
* Once our customers are comfortable with the above tracking service, they will consider hiring a professional dietitian/fitness trainer through our app, which will lead them to another service HealthApp will offer. It will include an opportunity for our customers to connect with and hire the professional dietitians and fitness trainers and improve/speed up their fitness/diet progress.

How HealthApp can help Fitness Trainers/Dietitians/ to expand their customer base:

* HealthApp will help to find prospective clients for the professional dietitians/fitness trainers, which will already have an (interested in their services) audience due to the health tracking service.
* The app will be a convenient place for fitness trainers and dietitians to track their clients’ earlier and future progress.

How HealthPlan can be beneficial for Health Product advertisers and suppliers:

* Health Product Suppliers have an ability to create an account, sign in, and sign out of it on the platform, and a possibility of platform advertising for products.
* Advertisers/Suppliers have the capability of tracking advertisement views, and ability to remove advertisements from the portal.
* Possibility to sign up, log in, and log out from the application as the seller, and seller can change or remove account information.
* Additionally, the seller can accept orders from customers, record tracking information for those orders, and keep track of the overall sales of the products. The seller is also able to publish and unpublish information about health products.
* If there are any issues, the seller can contact the support services.

What HealthApp expects from their customers:

* + Suitable configuration for running the Mobile Application.
  + Signup/Register on our platform.
  + Log in and out of the newly established account.
  + Delete the account S/he set up.
  + With the validations, update the password.
  + Edit the account data that has already been set up and account's data should be updated.
  + Information for the phone number and secondary email address should be filled in correctly.
  + According to the needs, choose the proper plan and if necessary, cancel a subscription.
  + Comprehend the system's privacy policies.
  + If run into any problems, contact customer support services.
  + Give right feedback and ratings on the products and services they have used.
  + Rate the services