

# SEO and spam

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## Overview

- Google
- Search engine optimisation
- Spam and adversarial IR



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## **Web search engines**

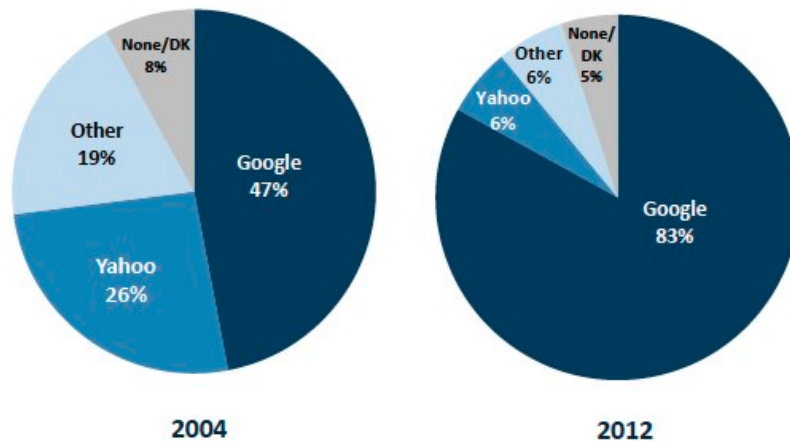
- Google has approx. 90% of the world's web search traffic
  - UK 88%
  - USA 76%
- Other search engines
  - Bing the biggest competitor in USA, globally 3.37%
  - Baidu important in China, globally 0.79%
  - Yahoo! declining, globally 3.43%

<http://www.statista.com/statistics/216573/worldwide-market-share-of-search-engines/>

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## The rise of Google

% of search users who answered the question: Which search engine do you use MOST OFTEN?



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## Google now: Knowledge Graph

- Major development aimed to give better answers to conversational and question searches
- Based on a large graph of (mostly) named entities with links between them
- Graph is built from search history data
  - e.g. people who search for Impressionists look at pages about Claude Monet

# Google ranking factors

ON-THE-PAGE FACTORS <small>These elements are in the direct control of the publisher</small>		THE PERIODIC TABLE OF SEO SUCCESS FACTORS							OFF-THE-PAGE FACTORS <small>Elements influenced by readers, visitors &amp; other publishers</small>	
<b>CONTENT</b>		<p>Search engine optimization — SEO — seems like alchemy to the uninitiated. But there's a science to it. Below are some important "ranking factors" and best practices that can lead to success with both search engines and searchers.</p> <div> <div>ON-THE-PAGE SEO</div> <div>OFF-THE-PAGE SEO</div> </div>							<b>LINKS</b>	
<b>Cq</b> <small>QUALITY</small>	Are pages well written & have substantial quality content?	<b>Cq</b> <small>Quality</small>	<b>Ht</b> <small>Titles</small>	<b>Ac</b> <small>Crawl</small>	<b>Lq</b> <small>Quality</small>	<b>Ta</b> <small>Authority</small>	<b>Sr</b> <small>Reputation</small>	<b>Pc</b> <small>Country</small>	<b>Lq</b> <small>QUALITY</small>	Are links from trusted, quality or respected web sites?
<b>Cr</b> <small>RESEARCH</small>	Have you researched the keywords people may use to find your content?	<b>Cr</b> <small>Research</small>	<b>Hd</b> <small>Description</small>	<b>Ad</b> <small>Duplicate</small>	<b>Lt</b> <small>Text</small>	<b>Th</b> <small>History</small>	<b>Ss</b> <small>Shares</small>	<b>Pl</b> <small>Locality</small>	<b>Lt</b> <small>TEXT</small>	Do links pointing at pages use words you hope they'll be found for?
<b>Cw</b> <small>WORDS</small>	Do pages use words & phrases you hope they'll be found for?	<b>Cw</b> <small>Words</small>	<b>Hh</b> <small>Headers</small>	<b>As</b> <small>Speed</small>	<b>Ln</b> <small>Numbers</small>	<b>Ti</b> <small>Identify</small>			<b>Ln</b> <small>NUMBER</small>	Do many links point at your web pages?
<b>Ce</b> <small>ENGAGE</small>	Do visitors spend time reading or "bounce" away quickly?	<b>Ce</b> <small>Engage</small>	<b>Hs</b> <small>Structure</small>	<b>Au</b> <small>URLs</small>	<b>Vp</b> <small>Paid</small>	<b>Vd</b> <small>Privacy</small>			<b>Vp</b> <small>PAID</small>	Have you purchased links in hopes of better rankings?
<b>Cf</b> <small>FRESH</small>	Are pages fresh & about "hot" topics?	<b>Cf</b> <small>Fresh</small>	<b>Vs</b> <small>Stuffing</small>	<b>Am</b> <small>Mobile</small>	<b>VI</b> <small>Spam</small>				<b>VI</b> <small>SPAM</small>	Have you created many links by spamming blogs, forums or other places?
<b>Vt</b> <small>THIN</small>	Is content "thin" or "shallow" & lacking substance?	<b>Vt</b> <small>Thin</small>	<b>Vh</b> <small>Hidden</small>	<b>Vc</b> <small>Cloaking</small>						
<b>Va</b> <small>ADS</small>	Is your content ad-heavy, especially "above the fold"?	<b>Va</b> <small>Ads</small>								
<b>HTML</b>		<b>FACTORS WORK TOGETHER</b>							<b>TRUST</b>	
<b>Ht</b> <small>TITLES</small>	Do HTML title tags contain keywords relevant to page topics?	All factors on the table are important, but those marked 3 carry more weight than 1 or 2. No single factor guarantees top rankings or success, but having several favorable ones increases the odds. Negative "violation" factors shown in red harm your chances.							<b>Ta</b> <small>AUTHORITY</small>	Do links, shares & other factors make site a trusted authority?
<b>Hd</b> <small>DESCRIPTION</small>	Do meta description tags describe what pages are about?								<b>Th</b> <small>HISTORY</small>	Has site or its domain been around a long time, operating in same way?
<b>Hh</b> <small>HEADERS</small>	Do headlines & subheads use header tags with relevant keywords?								<b>Ti</b> <small>IDENTITY</small>	Does site use means to verify its identity & that of authors?
<b>Hs</b> <small>STRUCTURE</small>	Do pages use structured data to enhance listings?								<b>Vd</b> <small>PIRACY</small>	Has site been flagged for hosting pirated content?
<b>Vs</b> <small>STUFFING</small>	Do you excessively use words you want pages to be found for?								<b>SOCIAL</b>	
<b>Vh</b> <small>HIDDEN</small>	Do colors or design "hide" words you want pages to be found for?								<b>Sr</b> <small>REPUTATION</small>	Do those respected on social networks share your content?
<b>ARCHITECTURE</b>									<b>Ss</b> <small>SHARES</small>	Do many share your content on social networks?
<b>Ac</b> <small>CRAWL</small>	Can search engines easily "crawl" pages on site?								<b>PERSONAL</b>	
<b>Ad</b> <small>DUPLICATE</small>	Does site manage duplicate content issues well?								<b>Pc</b> <small>COUNTRY</small>	What country is someone located in?
<b>As</b> <small>SPEED</small>	Does site load quickly?								<b>Pl</b> <small>LOCALITY</small>	What city or local area is someone located in?
<b>Au</b> <small>URLS</small>	Are URLs short & contain meaningful keywords to page topics?								<b>Ph</b> <small>HISTORY</small>	Has someone regularly visited your site or socially favored it?
<b>Am</b> <small>MOBILE</small>	Does your site work well for mobile visitors, on smartphones and tablets?								<b>Ps</b> <small>SOCIAL</small>	Have your friends socially favored the site?
<b>Vc</b> <small>CLOAKING</small>	Do you show search engines different pages than humans?									

How to make search engines like your pages

## SEARCH ENGINE OPTIMISATION

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## SEO objectives

- Make the site easy for search engines to
  - crawl
  - index
  - understand
- First, make the site easy for users to use...
  - they are the consumers
  - the search engine helps them find it
  - ... but this lecture's not about UX or web design

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## SEO: what's important?

“Google has a lot of very clever people working on a lot of very advanced algorithms. Rather than trying to keep up and discover ways of cheating the system, we should spend more time looking at how a human sees our sites and engages with them, ...”

Gareth Owen, Oct. 2010,  
<http://searchenginewatch.com/3641474>

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## Title and Meta tags

- Use brief, descriptive titles
  - each page (or small group of pages) should have a separate title
  - it's what people see in the search results
- Use the description meta tag to provide a concise summary of the page
  - it may be used as the snippet for the page

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## URLs

- Crawlers use URLs to navigate the site
- Users use URLs to infer the site structure
- Other sites may use URLs as the displayed link text
- URLs are displayed in search results
- Search engines prefer shorter URLs with recognisable words
  - dislike long numeric or mixed identifiers, session identifiers, ...
  - use a single URL per page, as multiple URLs dilute the rank

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## Navigation

- Important to understand how crawlers and users navigate the site
- Use a logical structure
- Users often truncate URLs to move to more general content
- A [site map](#) is a page showing the hierarchical structure of the site for humans
- An [XML Sitemap](#) is a structure to help search engines (Google)

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## Links

- Search engines like
  - text links
  - text links with informative text
  - customised missing link (404) pages
- They dislike
  - broken links
  - uninformative or non-existent 404 messages
- Don't leak rank to spammers
  - add the rel="nofollow" attribute to links in comments, unfavourable reviews, ...

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## Content is paramount

- Good content gets linked to
- Stale content is ignored
  - keep updating the content
- Users will search using different vocabularies
  - according to experience, background, ...
  - search engines provide tools to help identify which terms are used to access a site, synonyms and variants for keywords, ...
- Create content for humans, not search engines

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## Images

- Don't bury text in images
  - crawlers can't see it
- Always provide alt text
  - it helps crawlers (and humans)
- Use (short) descriptive filenames



## Page structure

- Use heading tags (h1-h6) appropriately
  - to reflect the structure and importance of text
- Use headings sparingly
  - avoid lots of very short sections
- Use the site's [robots.txt](#) file to keep crawlers away from content you don't want indexed
  - but not as a security measure

The collage illustrates various SEO spamming techniques and related services:

- Search Engine Cloaker:** A banner claiming to be an "OUTSMART SEARCH ENGINES TO GET MORE HITS" tool, stating it is used by hundreds of top-ranked webmasters to increase search engine listings.
- Web Guide:** A snippet showing a "Cloaking" category with links to "Search Engines: To Cloak or Not to Cloak?", "Search Engines: Cloaking, Stealth & Spamming", and "Search Engines: Cloaking Overview".
- phantomline™:** A website mockup titled "the ultimate stealth" featuring a navigation menu (phantomInfo, phantomNews, phantomProducts, phantomTips, phantomServices, phantomRec, phantomWords) and a "Tutorial: Understanding Cloaking" section.
- Free Domain Forwarding - Domain Cloaking - DNS Forwarding:** An advertisement explaining how a web site is cloaked when the web address is hidden from viewers, providing an example of how users are redirected to a specific site.

## SEO SPAMMING

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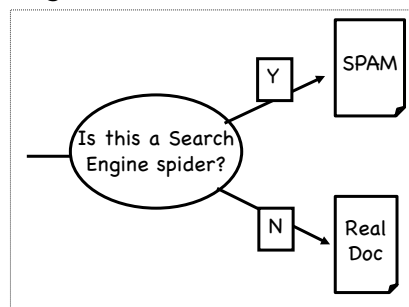
## Search engine optimization (Spam)

- **Motives**
  - Commercial, political, religious, lobbies
  - Promotion funded by advertising budget
- **Operators**
  - Contractors (Search Engine Optimizers) for lobbies, companies
  - Web masters
  - Hosting services
- **Forums**
  - e.g., Webmaster world ( [www.webmasterworld.com](http://www.webmasterworld.com) )
    - Search engine specific tricks
    - Discussions about academic papers ☺

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## Cloaking

- Serve different content to crawlers and humans
  - sites suspected of cloaking get removed from search results
- DNS cloaking: Switch IP address



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## The war against spam

- Quality signals – prefer pages based on:
  - Votes from authors (linkage signals)
  - Votes from users (usage signals)
- Policing of URL submissions
  - Anti robot test
- Limits on meta-keywords
- Robust link analysis
  - Ignore statistically implausible linkage (or text)
  - Use link analysis to detect spammers (guilt by association)
- Spam recognition
  - Training set based on known spam
- Family friendly filters
  - Linguistic analysis, general classification techniques, ...
  - For images: flesh tone detectors, source text analysis, ...
- Editorial intervention
  - Blacklists
  - Top queries audited
  - Complaints addressed
  - Suspect pattern detection

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## More on spam

- Web search engines have policies on SEO practices they tolerate/block
  - <http://help.yahoo.com/help/us/ysearch/index.html>
  - <http://www.google.com/intl/en/webmasters/>
- Adversarial IR: the (technical) battle between SEOs and web search engines
- Research <http://airweb.cse.lehigh.edu/>

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