

► Nokwenzeka Mkhabela

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I am a diligent, analytical thinker with unwavering determination. I possess a quick learning ability and the capability to accomplish any goal I set my mind to. I have a strong passion for learning, thrive on adventure, and excel in innovative endeavors. I welcome challenges with enthusiasm and a commitment to success.

Education

Richfield Graduate Institute of Technology (Diploma In Information Technology)

- Certificate of Academic Achievement
- Certificate of Achievement: Hackathon

Project: Richfield Moodle Support {Group Project}

- A comprehensive and accessible support system tailored to the unique needs of students, particularly the new students and those struggling to navigate through the system.

Experience

Technical Support Agent (June 2020 –Dec 2020)

CCI South Africa (11 Park Avenue, uMhlanga)

- Troubleshooting Internet, TV, and phone issues.
- Helping customers with bills.
- Schedule appointments for technicians to check where the problem might be if troubleshooting does not work.
- Check if there are any outages in the area.

Skills

- HTML & CSS
- PHP & C++
- Java
- Analytical Thinking
- Socializing