

# Kygan Dao

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Portfolio: <https://kygandaoportfolio.netlify.app>

GitHub: <https://github.com/Kygandao>

## Developer Profile

Tech Savvy and analytical professional with hands-on experience in design, installation, testing, and maintenance of software systems.

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### Skills

Java, Spring, C#, .NET, SQL, Cosmos DB, NodeJS

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### Education

#### Java Boot Camp, 2022

Southern Methodist University

*Full-Time Boot Camp focusing on object-oriented Java and enterprise development concepts including Spring Boot Microservices and Test-Driven Development.*

#### Full Stack Web Development Boot Camp, 2021

The University of Oregon

*24-week, intensive MERN Full-Stack certification on remote servers/databases, RESTful API, and front-end development.*

#### Bachelor Of Science – Graphic Design, 2011

The Art Institutes International Minnesota

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### Projects

- **The Wild Post – Blog Site for Articles about Outdoor Activities**

GitHub: <https://github.com/Kygandao/the-wild-post>, Deployed Site: <https://the-wild-post.netlify.app/>

Technologies: JavaScript, React, NextJS, GraphQL, Tailwind CSS, Netlify

- **Whiteboard – Frontend Drawing/Dry-Erase Board Application**

GitHub: <https://github.com/Kygandao/whiteboard>, Deployed Site: <https://whiteboard2kd.netlify.app/>

Technologies: JavaScript, React, Tailwind CSS, HTML Canvas, Netlify

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### Career Experience

**Software Engineer Intern**, The Toro Company

**2022 – Present**

Contribute to enterprise level software in an Agile environment, focused on .Net Core, C#, Azure Functions, API Manager, Azure Service Bus, Azure DevOps, and others.

- Developing an API within existing source code to transfer data from Azure database to CosmosDB.

**Insurance Account Representative**, State Farm Insurance

**2016 – 2022**

Increased customer satisfaction ratings through proactive and actionable resolutions to questions and concerns regarding Insurance while monitoring accounts for delinquencies and other ongoing issues.

- Credited for securing highest client retention rate of **96%**.
- Trained and mentored staff regarding rollouts of new procedures, equipment, and proprietary software requirement.
- Known as **#1** for acquiring new business, responsible for **85%** of monthly sales.