

Kygan Dao

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LinkedIn: <https://www.linkedin.com/in/kygan-dao/>

Portfolio: <https://kygandaoportfolio.netlify.app>

GitHub: <https://github.com/Kygandao>

Developer Profile

Tech Savvy and analytical professional with hands-on experience in design, installation, testing, and maintenance of software systems.

Skills

React, Java, Spring, SQL, NodeJS, MongoDB

Education

Java Boot Camp, 2022

Southern Methodist University

Full-Time Boot Camp focusing on object-oriented Java and enterprise development concepts including Spring Boot Microservices and Test-Driven Development.

Full Stack Web Development Boot Camp, 2021

The University of Oregon

24-week, intensive MERN Full-Stack certification on remote servers/databases, RESTful API, and front-end development.

Bachelor Of Science – Graphic Design, 2011

The Art Institutes International Minnesota

Projects

- **The Wild Post – Blog Site for Articles about Outdoor Activities**

GitHub: <https://github.com/Kygandao/the-wild-post>, Deployed Site: <https://the-wild-post.netlify.app/>

Technologies: JavaScript, React, NextJS, GraphQL, Tailwind CSS, Netlify

- **Whiteboard – Frontend Drawing/Dry-Erase Board Application**

GitHub: <https://github.com/Kygandao/whiteboard>, Deployed Site: <https://whiteboard2kd.netlify.app/>

Technologies: JavaScript, React, Tailwind CSS, HTML Canvas, Netlify

Career Experience

Software Engineer Intern, The Toro Company

2022 – Present

Participate in enterprise level software development focused on .Net Core, C#, Azure Functions, API Manager, Azure Service Bus, Azure Devops, and others.

- Developed an API within existing source code to transfer data from Azure database to CosmosDB.

Insurance Account Representative, State Farm Insurance

2016 – 2022

Increased customer satisfaction ratings through proactive and actionable resolutions to questions and concerns regarding Insurance while monitoring accounts for delinquencies and other ongoing issues.

- Credited for securing highest client retention rate of **96%**.
- Trained and mentored staff regarding rollouts of new procedures, equipment, and proprietary software requirement.
- Known as **#1** for acquiring new business, responsible for **85%** of monthly sales.