



UNIVERSITEIT VAN PRETORIA
UNIVERSITY OF PRETORIA
YUNIBESITHI YA PRETORIA

COS301 MINI PROJECT FUNCTIONAL REQUIREMENTS SPECIFICATION

Group 4B

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Here's a link to Github.

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1 Introduction

The purpose of this document is to fully specify and outline the functional requirements of "The use of Online Discussions in Teaching (TODT)" research project, received from the Computer Science Education Didactic and Applications Research (CSEDAR) team, of the Computer Science Department of the University of Pretoria. The document also serves to give the client and developers a clear description and elaboration of the system to be implemented in its totality.

2 Vision

The project aims to provide an online space, which will be integrated into the CS website, where students, teaching assistants, and lecturers can engage in activities related to learning the content of specific modules. The system will also apply game-like concepts to motivate students to increase the quality of their participation, and consequently experience a deeper understanding of the course content.

3 Background and System Description

This project is due to the Computer Science department of the University of Pretoria having problems with the currently available tools for discussion forums. The following problems are hampering positive engagement of both teaching staff and students:

- Unorganised content,
- User Inexperience, and
- Low levels of excitement.

The System intends to create an online discussion forum that has automated feedback on common mistakes, game-like presentation as well as automated structuring.

The system also provides the COS 301 students with the opportunity to learn about the procedures used for creating, designing and developing projects for businesses, while also providing the University of Pretoria with a potentially new system that may be released as an opensource project, that could possibly be implemented worldwide.

3.1 Related Project

The project is a face lift to the existing discussion forum of the Department of Computer Sciences, and aims to improve the existing one by bringing new features that would encourage students to be more involved in discussing certain modules.

3.2 System Environment

The system will interact with LDAP ,which will handle credentials avoiding the need for a database.

4 The Stakeholders

4.1 The Client

The Client is Ms Vreda Pieterse at the Department of Computer Science.

4.2 The customers

The Customers are Students of the Computer science who are enrolled in the modules, and lectures in the department.

4.3 Maintenance Users

The system will be assigned administrators from the Computer Science department and they will ensure its maintenance.

5 Functional Requirements

5.1 Scope and Limitations/Exclusions

Scope:

The scope of the Buzz System project can be encapsulated as a solution that allows the users of the system to:

- Have access to basic the functionalities that are common on all online forums.
- The administrative staff should be able to manage the registration of users to the forum.
- User has to be able to participate in discussions.

The system shall be designed primarily for use by lecturers, teaching assistants, and students for the core purpose of engaging in activities related to learning the content of specific modules, and increasing the participation, and consequently deeper understanding of the modules at hand.

Limitations/Exclusions:

5.2 Required Functionality

The following system processes describe the functional requirements of the system.

1. CRUD Operations:

- **Purpose:** Users should be able to create, read, update and delete posts.
Limitations: Not all users should be able to use all the functions. Some users may even CRUD other users posts.
- **Importance:** Critical
- **Pre-Conditions:**
 - Buzz space must exist.
 - User must be connected to the buzz system.
 - *Create:*
 - * Must have necessary permission to create posts.
 - * Must be registered on the buzz system.

- *Read:*
 - * Post must exist.
- *Update:*
 - * Post must exist.
 - * Must either be owner of the post, or have necessary permissions to update the post.
- *Delete:*
 - * Post must exist.
 - * Must either be owner of the post, or have necessary permissions to delete the post
- **Post-Conditions:**
 - *Create:*
 - * Post will have been created.
 - * Post may not have been created, due to some error.
 - *Read:*
 - * If logged in, post will be marked as read for the specific user.
 - *Update:*
 - * Post will be updated if user has required permissions.
 - * Post may not have been updated due to some error.
 - *Delete:*
 - * Post will be marked as deleted, and thus removed from the discussion board.
 - * Post is not actually removed from the server, it is however hidden from all users.
 - * Post may not have been deleted due to some error.

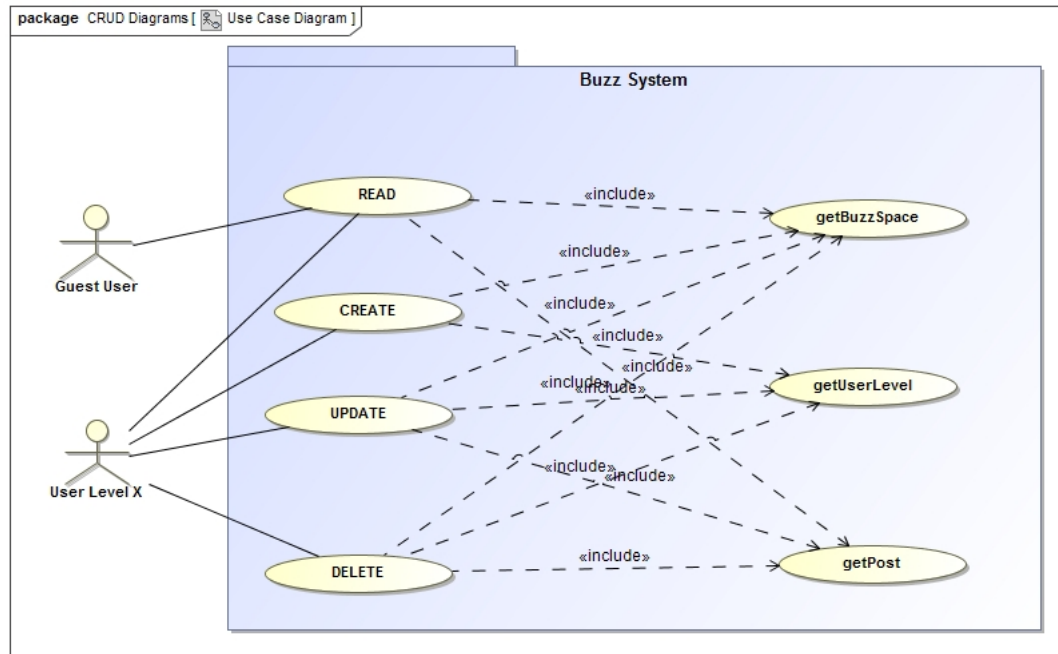


Figure 1: CRUD Use case diagram

2. Tracking read and unread messages:

- **Purpose:** The system must keep track of who has read what, and highlight unread messages for each user.
- **Importance:** Critical
- **Pre-Conditions:**
 - Buzz space must exist.
 - User must be registered to the buzz system.
 - User must be logged into the system while viewing the post.

Post-Conditions:

- Post is marked as read.
- Post remains unmarked due to some error.

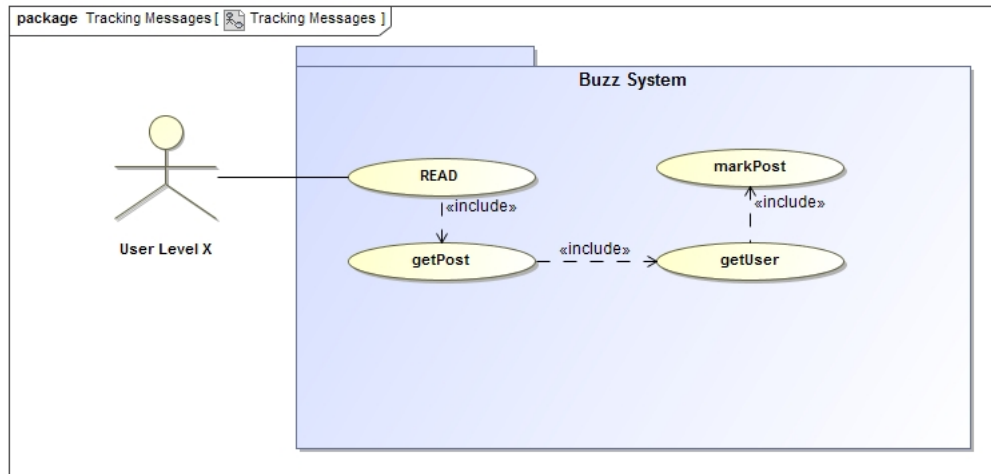


Figure 2: Message Tracking Use case diagram

3. Message Restrictions:

- **Purpose:** This deals with the restriction of posting messages.
- **Limitations:** Message length should be restricted. Content type should also be restricted based on level and status of the user posting the message.
- **Importance:** Critical
- **Pre-Conditions:**
 - Buzz space must exist.
 - User must be registered to the buzz system.
 - User must have necessary permissions to create posts of a certain length or content type.
 - Content type and message length must be established by the creator of that specific buzz (configurable).
- **Post-Conditions:**
 - Post is created.
 - Post may not have been created due to some error.

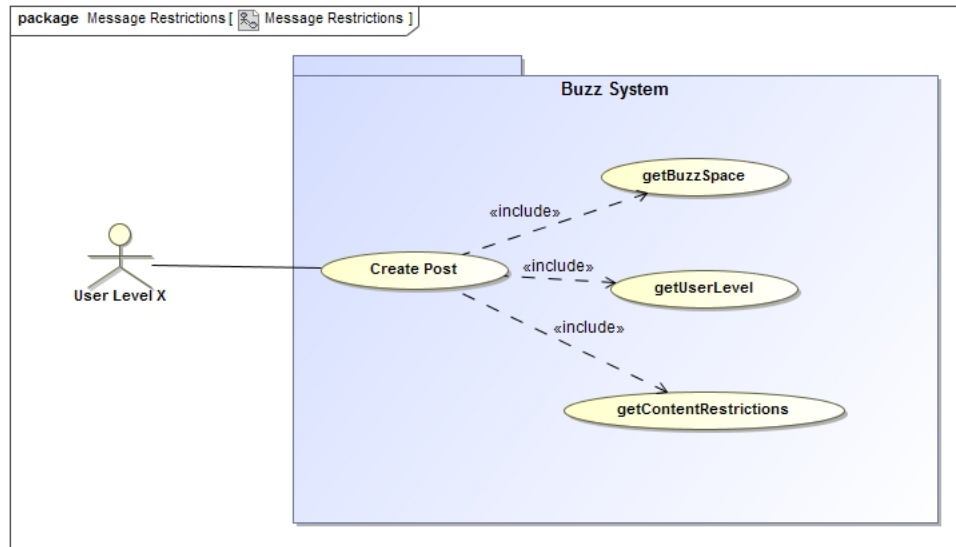


Figure 3: Message Restrictions Use case diagram

4. Social Tagging

- **Purpose:** This deals with social tagging, broad folksnomy type is used in this social tagging

Limitations: Not all users will be able to tag a buzz space, Users with higher privileges and lectures will be able to social tag buzz space

- **Importance:** Nice to have

Pre-Conditions:

- Buzz space must exist.
- User must be registered to the buzz system.
- Buzz space must have a rating from users to be tagged .

Post-Conditions:

- Buzz space tagged with a keyword.
- Buzz space available at tag box for fast access.

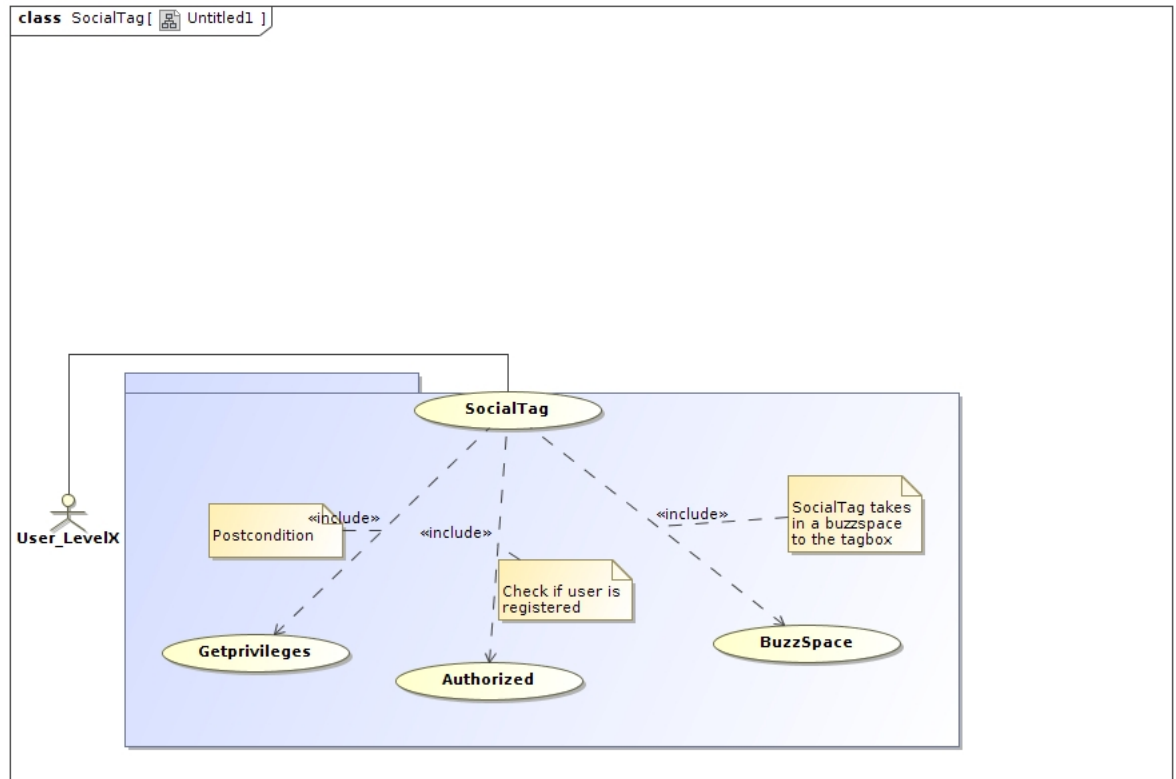


Figure 4: Social Tag User case diagram

5. Self organise

- **Purpose:** This deals with self-organisation based on social tagging and allow the user to view according to the base structure, owns structure or public structure.

Limitations: Users with higher privileges will be able to organise view to their own structure.

- **Importance:** Nice to have

Pre-Conditions:

- Buzz space must exist.
- User must be registered to the buzz system.
- Buzz space must have a rating from users to be tagged .
- Social tagging must be applied to other buzz space

Post-Conditions:

- Tagged buzz space with higher rating from users will be organised to be in base structure
- Most accessed tagged buzz space will be included in public structure.
- Users with buzz space can organise their own structure.

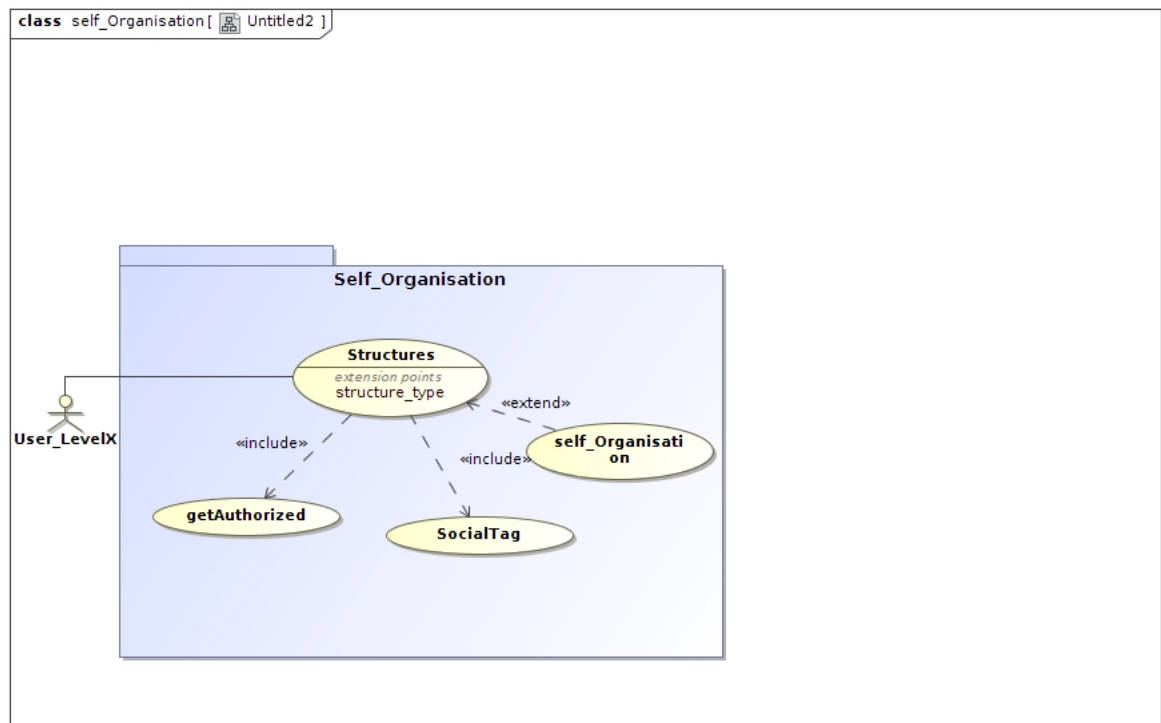


Figure 5: Self organise User case diagram

6. Buzz Tag

- **Purpose:** This deals with an addition of a read later section, which saves buzz space with long comments for a user to read later when logged in and remind the user every time when logged.
- **Limitations:** All users will have this feature by default
- **Importance:** Nice to have
- **Pre-Conditions:**
 - Buzz space must exist.

- User must be registered to the buzz system.

Post-Conditions:

- Read later section will be created and added on the side of the users portal
- Buzz space reference must be saved in a read later section on the users portal is the user clicked a buzz space to read later section

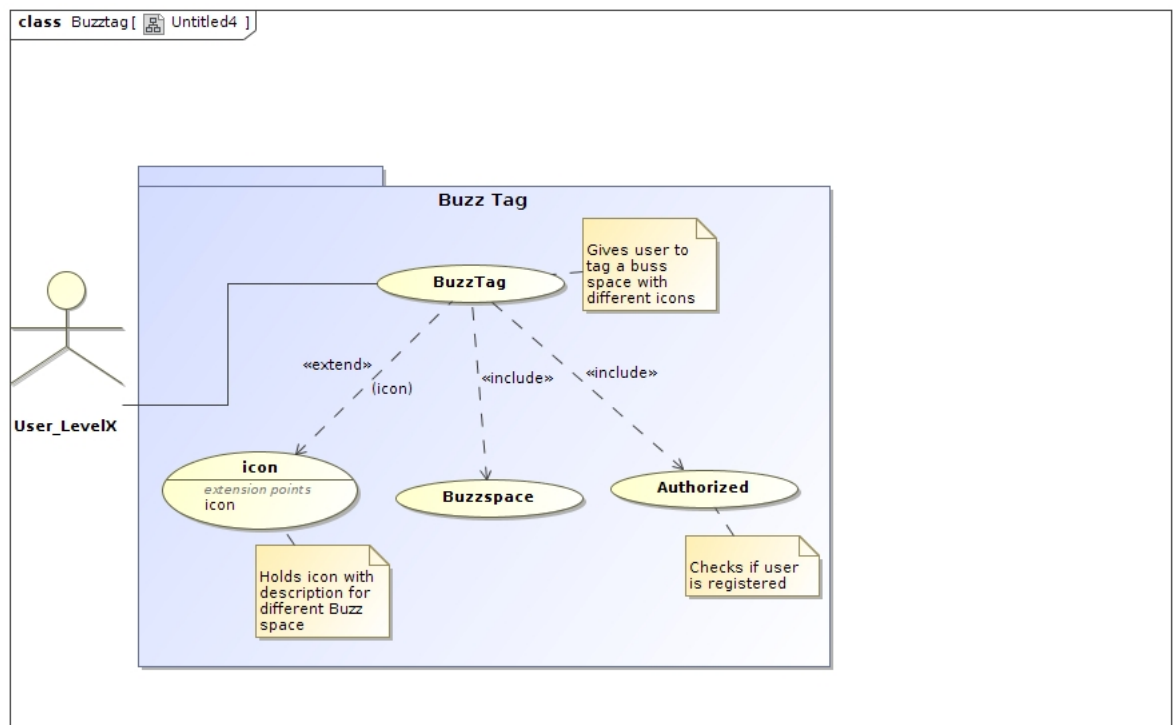


Figure 6: Buzz Tag Use case diagram

7. Read Later Section

- **Purpose:** This deals with buzz space tagging for least privilege users ,this will help social tagging by providing trending buzz space and notification system for users who opened buzz space or waiting for a reply on a comment.

Limitations: All users will have this feature by default

- **Importance:** Nice to have

Pre-Conditions:

- Buzz space must exist.
- User must be registered to the buzz system.
- User optioned for notifications when registering on the buzz system

Post-Conditions:

- Menu will be provided to the user with icons similar to Glyphicons to describe the buzz space thread for the user to click on.
- After user click a certain icon , thread will be rated according to the icon and each icon have description of the buzz space thread ranging from lame buzz thread space to must read buzz thread space and also apply to comments on the buzz space thread .
- Notification will be send atomically to users read later section to inform about a new comment on the buzz space user commented

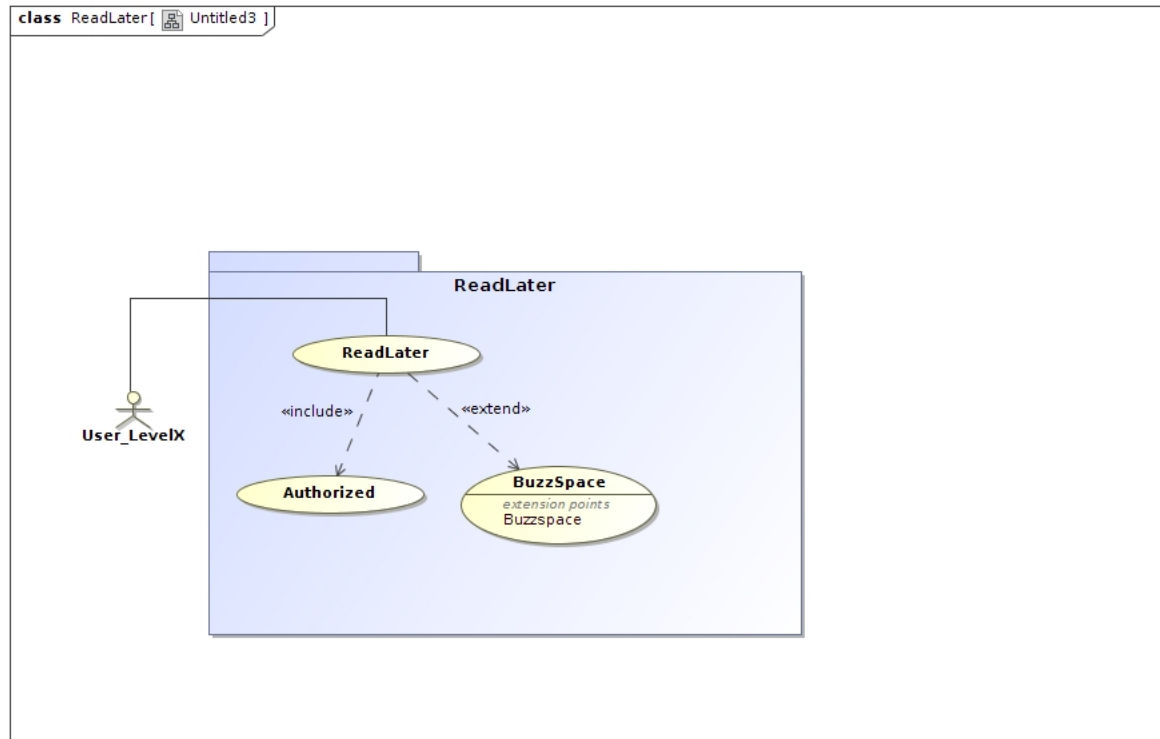


Figure 7: Read later section Use case diagram

8. Template messages

- **Purpose:** The management staff must be able to send template messages automatically to individual users or specified groups. These messages would typically be welcoming messages or notification messages.
- **Limitation/Exclusions:** Staff members must be able to add new templates. The staff member should be able to select the receiver(s) based on certain properties.

- **Importance:** Nice to have

Pre-Conditions:

- The receiver must be registered to the buzz system.
- The sender must be registered as a staff member.
- The system must be able to select a certain group based on specific information, to send the group message to.

Post-Conditions:

- The user must be alerted of the message.
- The user must not be able to reply to the message.
- The user must be able to delete the messages.
- The user must not be able to see what other users have received the same message via group messaging.

9. Status Updating

- **Purpose:** The system must automatically change the status of a user based on his participation. The system award point to the user based on his actions, these points are then added and influence the users level. The user may lose points for "bad behaviour" and may win points for participation.

- **Limitation/Exclusions:** The status may only change after an action is performed.

- **Importance:** Important

Pre-Conditions:

- The user must be registered to the buzz system.
- The user must be logged in for his status to be affected by his participation.

Post-Conditions:

- The users points change and as a result of this, his level may change.
- The users level, and therefore his privileges, may change when his status change.
- The user must be able to view his status.
- The users status is public.

10. Integrate with host site

- **Purpose:** The system must be able to integrate with a specified host site.

- **Importance:** Critical

Pre-Conditions:

- The host site must support the technologies of the BuzzSpace system.

- The BuzzSpace system must support the technologies of the host site.

Post-Conditions:

- The system creates the BuzzSpace.
- All the data that is on the host site are integrated into the new BuzzSpace.
- The users are registered.
- The BuzzSpace is stored.
- User levels are added.

11. Search and Filter

- **Purpose:** The website will allow users to search the website for topics and buzz spaces, and then filter those search results by various categories.
- **Limitation/Exclusions:** Users will be limited to 4 filter categories, namely: topic, date posted/last updated, buzz space name and rating.
- **Importance:** Important
- **Use case/Service Contracts:**

Post-Conditions:

- Search results are returned
- Search filters are successfully executed

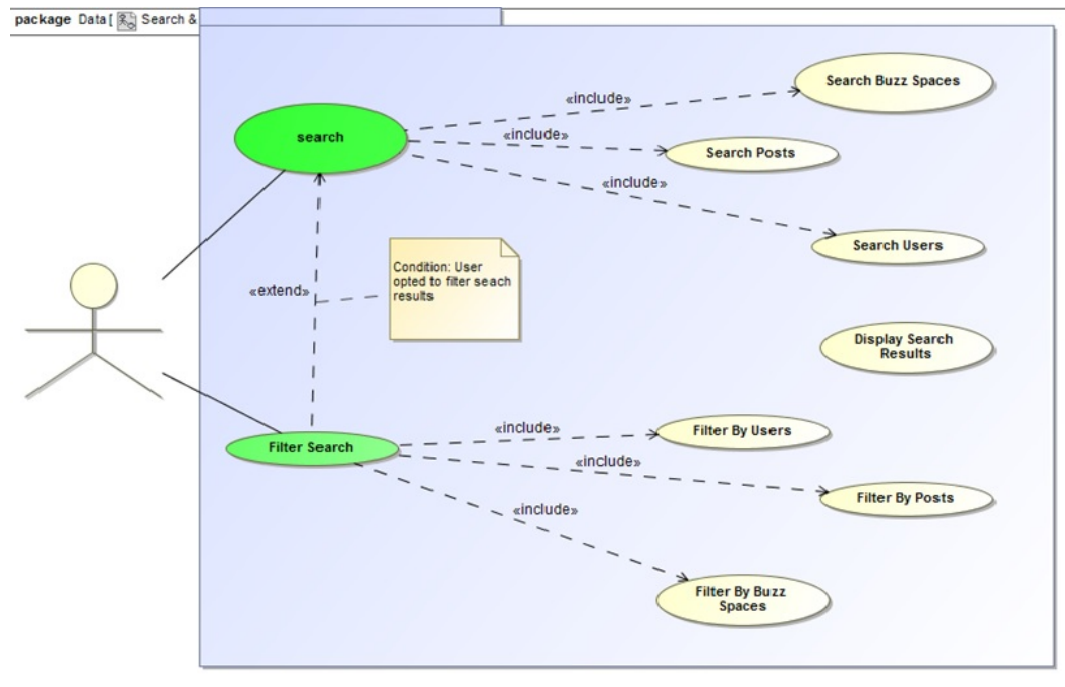


Figure 8: Search and Filter Use case diagram

12. Post Rating

- **Purpose:** The website will allow users to evaluate/vote for posts on the website.

Limitations/Exclusions: Only users that are logged in to the system and have the privilege rights to evaluate/vote on posts will be allowed to evaluate/vote on posts. Higher Privileged users' votes will push posts higher (or lower) than lower privileged users.

- **Use case Prioritization:** Important

- **Use Case/Service Contract:**

Pre-Conditions

- User privilege level allows user to vote for post
- post must exist and not be removed

Post Conditions

- Post rating is updated

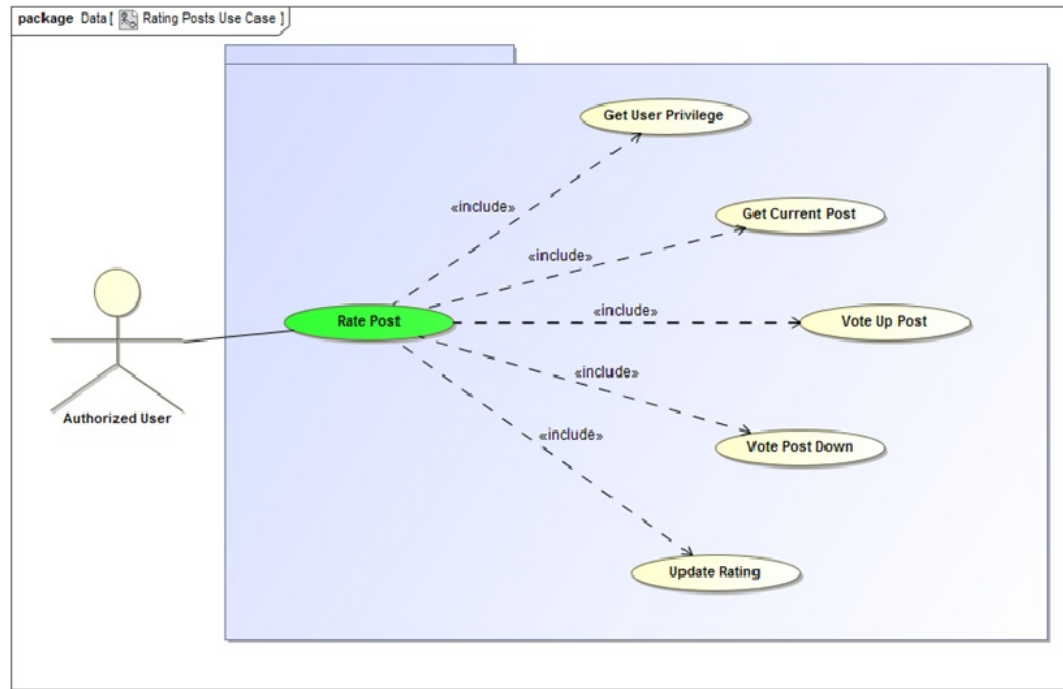


Figure 9: Post Rating Use case diagram

- 13.
- 14.
- 15.
- 16.
- 17.
- 18.

5.3 Use case Prioritization

- Critical:

- CRUD operations.
- Tracking read and unread messages.
- Message Restrictions.

- **Important:**

- Search and Filter
- Post Rating

- **Nice-to-Have:**

- Social Tagging
- Self organise
- Buzz Tag
- Read Later Section

5.4 Process Specifications

Requirements around the processes which needs to be followed regarding the use cases:

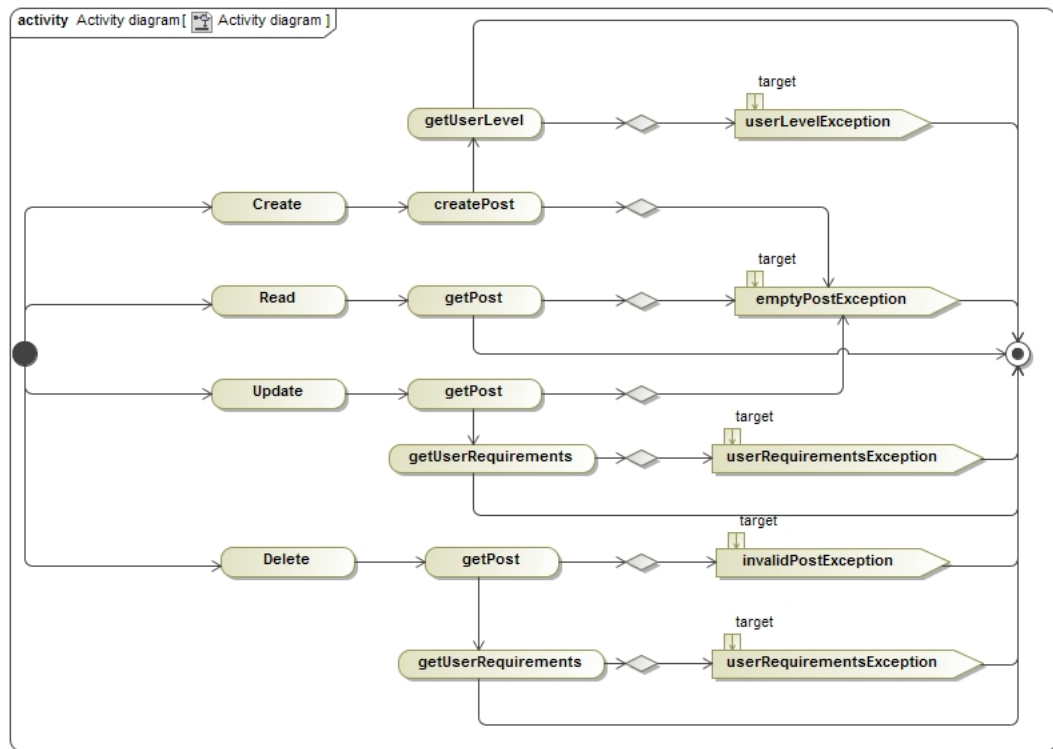


Figure 10: CRUD Activity diagram

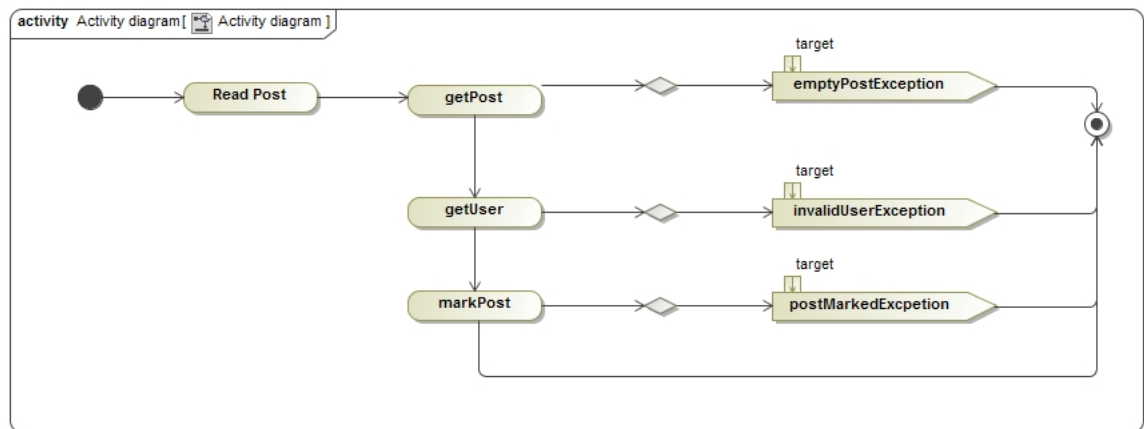


Figure 11: Message Tracking Activity diagram

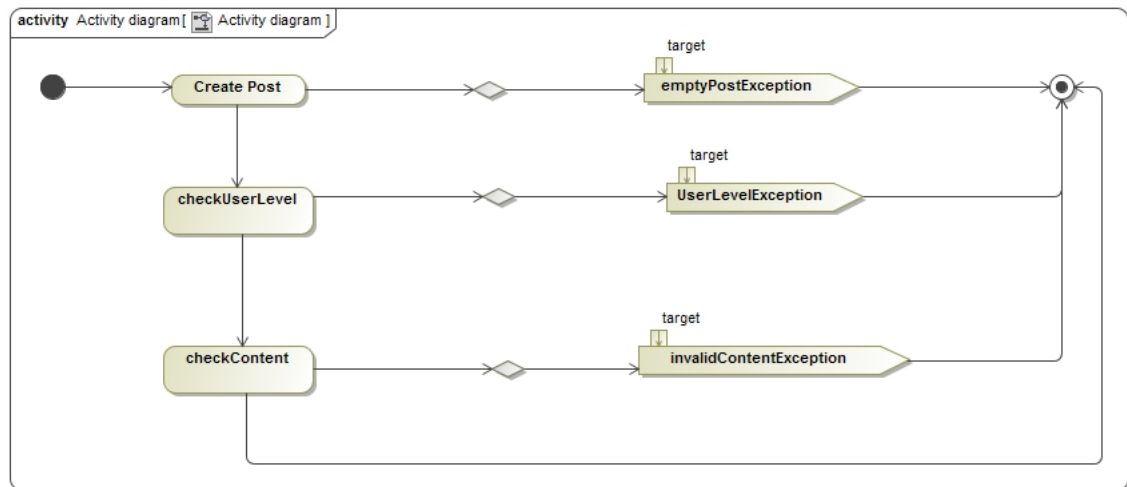


Figure 12: Message Restrictions Activity diagram

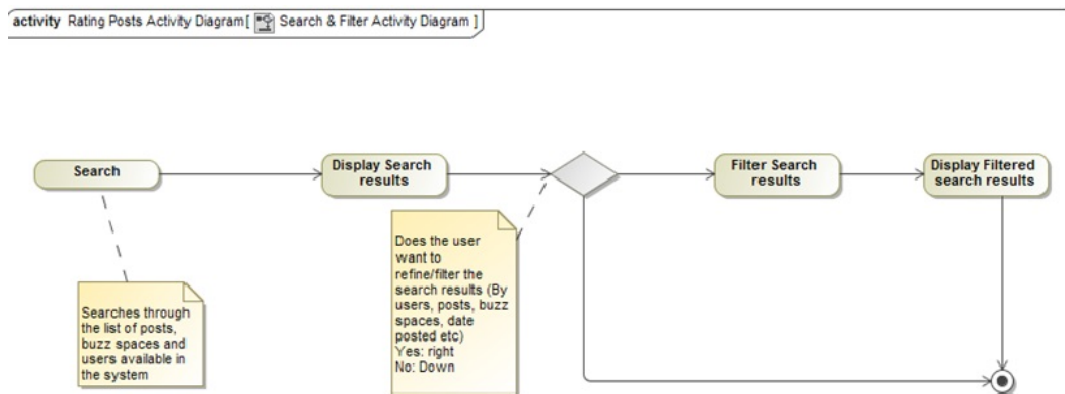


Figure 13: Search and Filter Activity Diagram

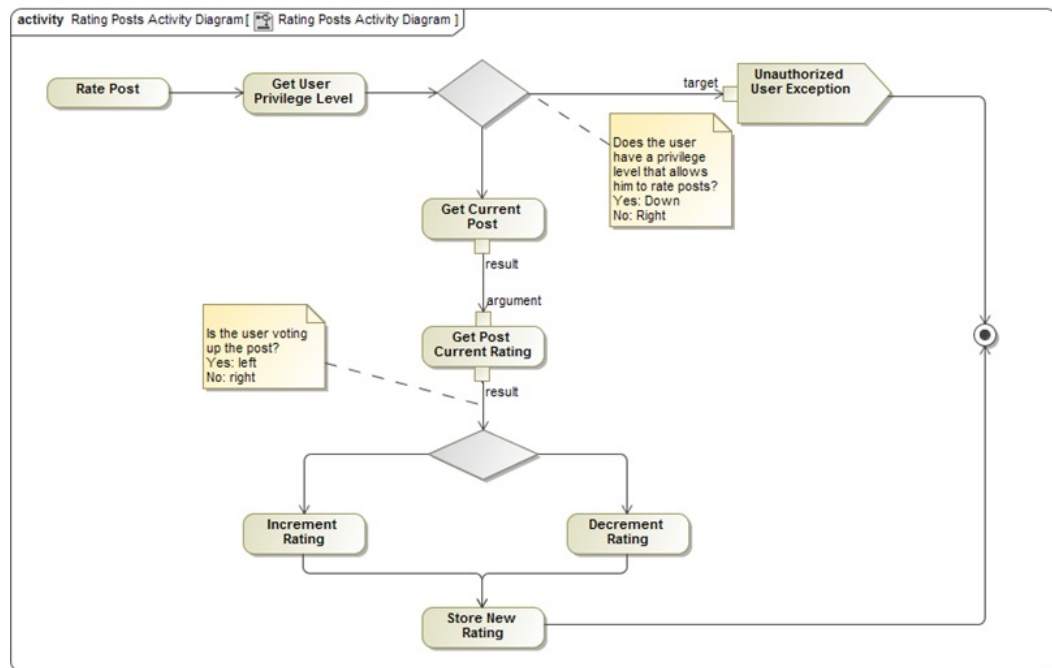


Figure 14: Post Rating Use Activity Diagram

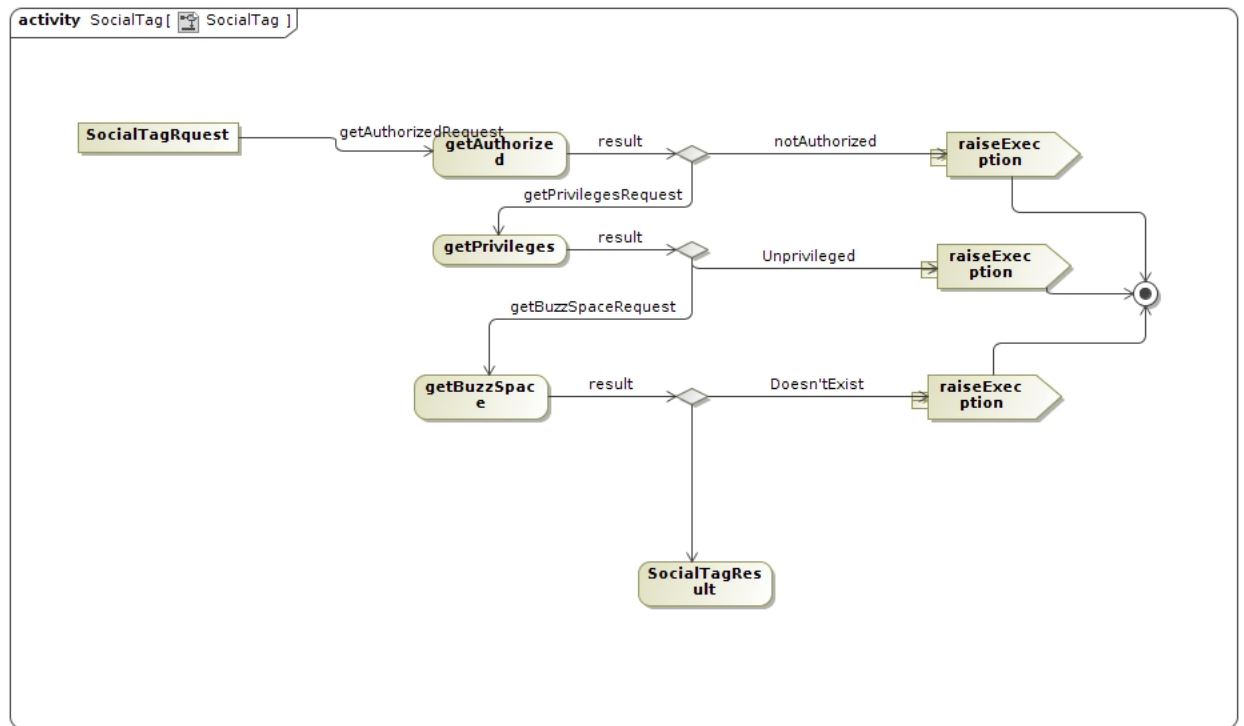


Figure 15: Social Tag Activity Diagram

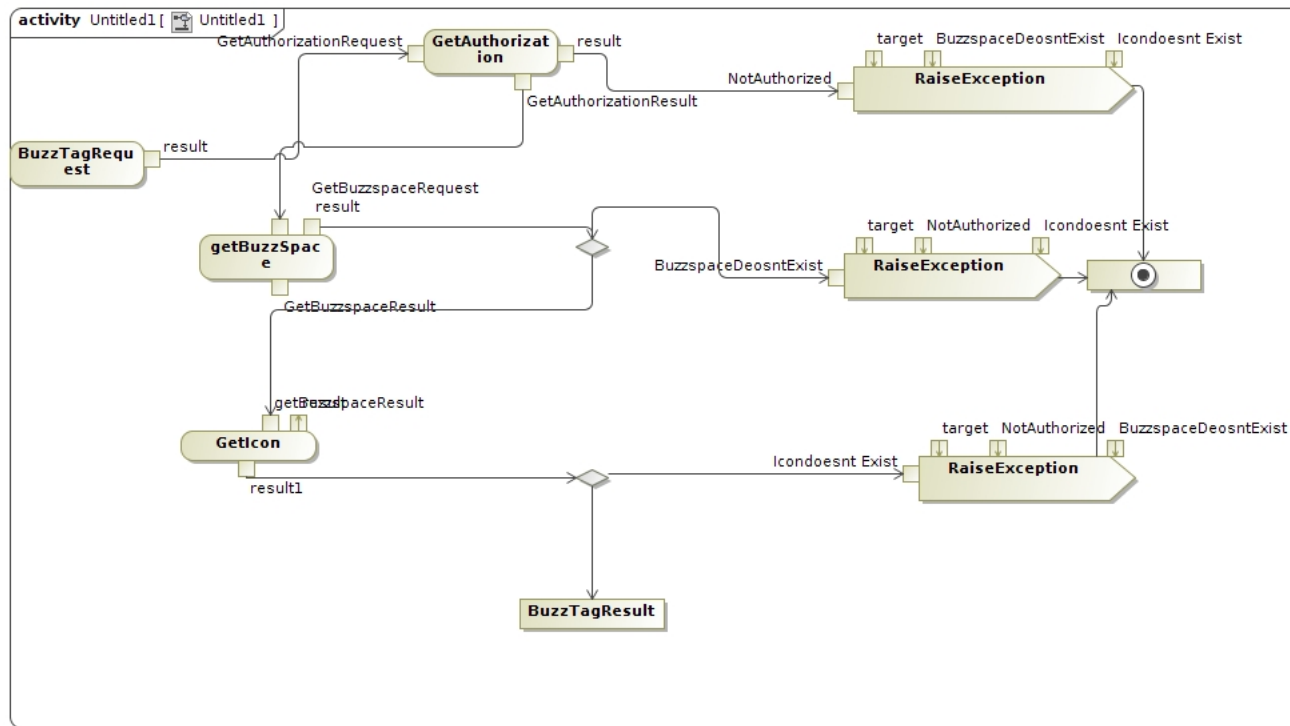


Figure 16: Buzz Tag Activity Diagram

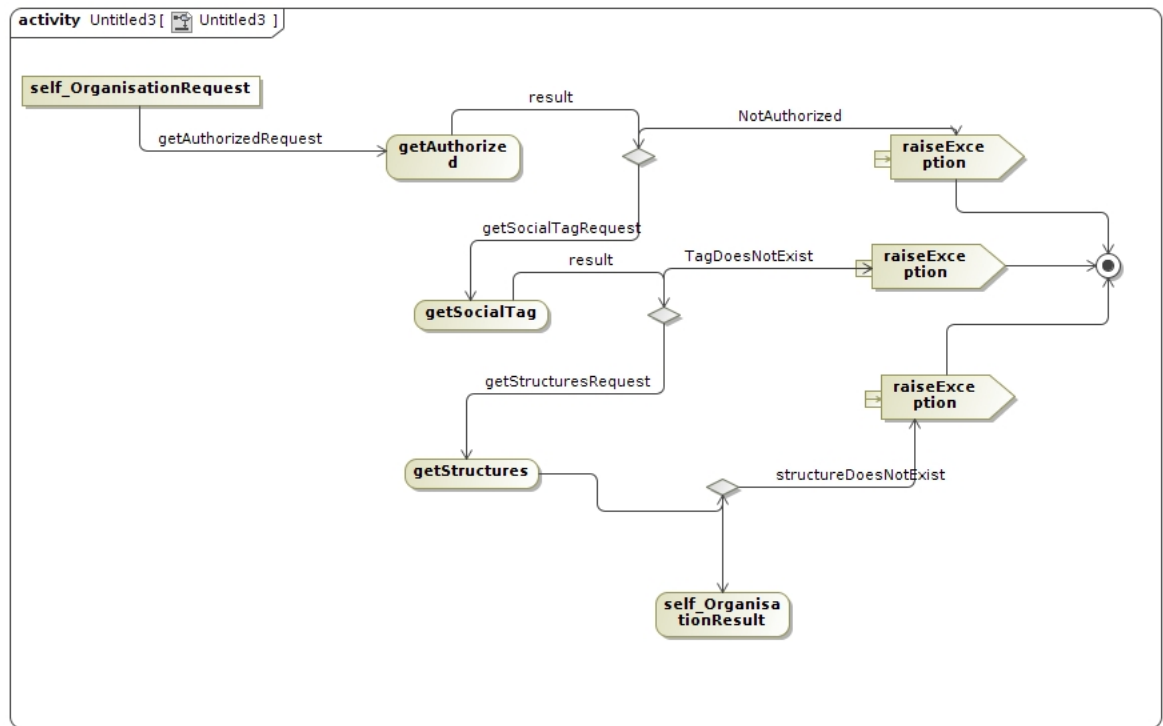


Figure 17: Self organise Activity Diagram

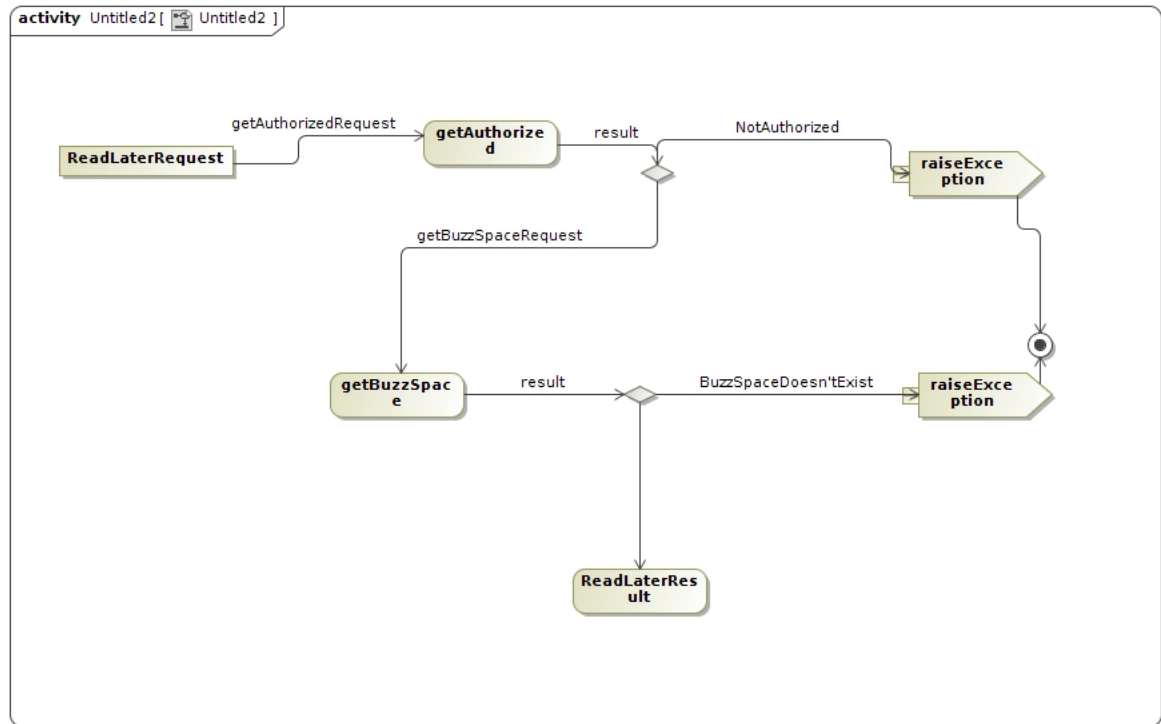


Figure 18: Read later section Activity Diagram

5.5 Domain Model

Temporary words

6 Temporary Space

6.1 Andrew

6.1.1 Point 1:

1. **Scope:**
Restrict users to post on specified levels based on their status of the user posting the message.
2. **Limitation/Exclusions:**
There is a limit to number of posts per user on each level. There is a range of levels from lowest to highest. Staff and the creator have no limitations.
3. **Use case Prioritization:**
Important
4. **Use case/Service Contracts:**

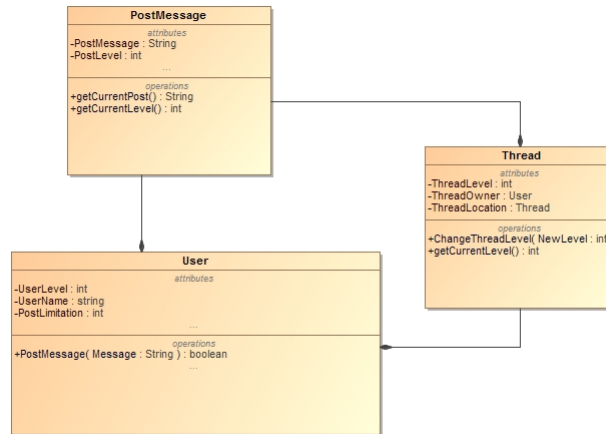
Pre-Conditions:

User must be registered to the buzz system.

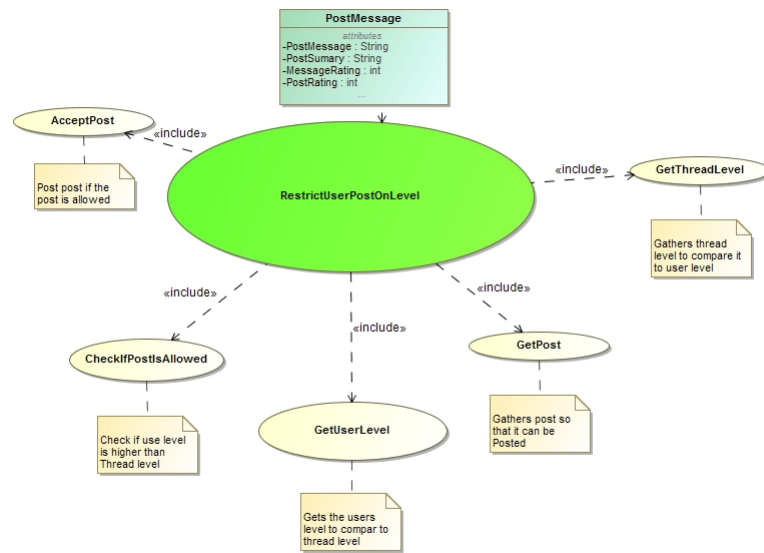
Post-Conditions:

- Non-registered user: User will not be able to post comment create new threads without acquiring an account.
- Low level user: When a user is on level x users may only post y number of topic or comments on other users posts per day. New posts can only be posted in pre- existing threads made by higher level users and no new threads may be made by low level users.
- Medium level user: User may add and create any number of posts per day but are limited to the z number of threads that they can create per day.
- High level user: High level users have no posting restrictions. They may add any number of threads and are not limited to any number of posts per day. All values are configurable by the Creator.

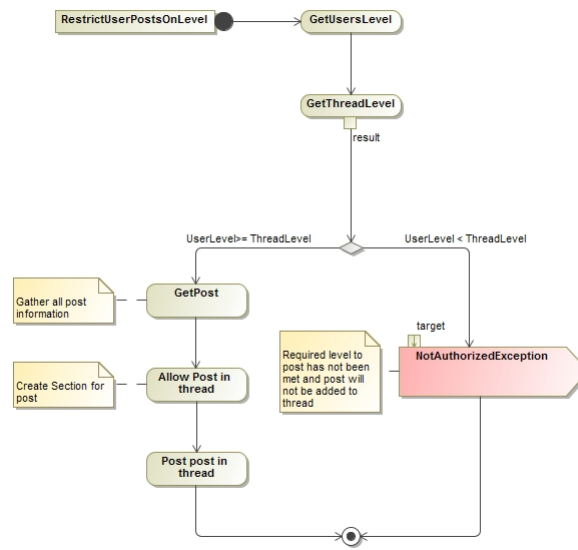
5. Request and Results Data Structures



6. Required Functionality



7. Process Specifications



6.1.2 Point 2:

1. **Scope:**

Allow staff to manage content i.e. summaries, close or hide threads and move things around.

2. **Limitation/Exclusions:**

Only certain level users can edit other users posts. Cannot edit other peoples posts that are on higher levels.

3. **Use case Prioritization:**

Important

4. **Use case/Service Contracts:**

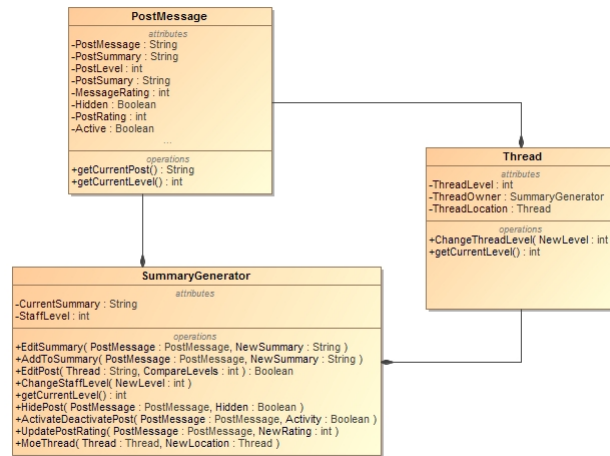
Pre-Conditions:

- User must be registered to the buzz system.
- User must have necessary privileges.
- Users may not edit, move or change another users
- posts threads or comments that are on the same or on a higher level that they are.

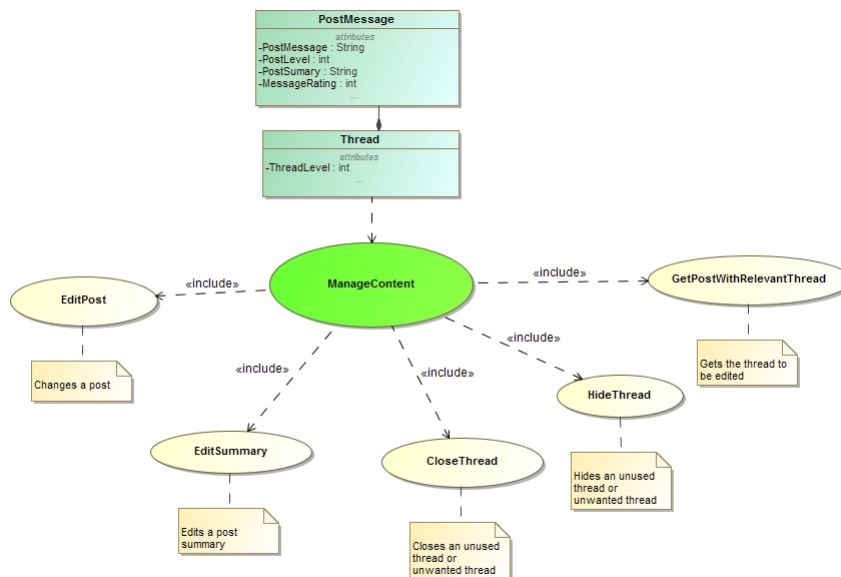
Post-Conditions:

- Staff or high level users: User may move threads to their relevant categories. Remove unused or unimportant threads. Lock or close threads so users cannot post within them if the topic has been already been answered. Post may be edited to fix error or to remove irrelevant data.
- Medium level user: User may move posts to the relevant threads but may not edit change or update users posts.
- Low level and non-registered users: User may not edit, move or change another users posts threads or comments.
- All values are configurable by the Creator.

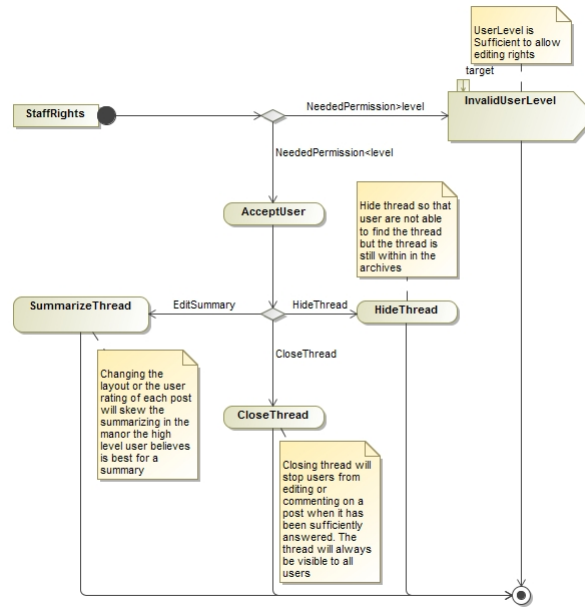
5. Request and Results Data Structures



6. Required Functionality



7. Process Specifications



6.1.3 Point 3:

1. **Scope:**

Provide functionality to support semi-automatic creation of thread summaries.

2. **Limitation/Exclusions:**

Threads have to be created. Threads have to have a rating. Summaries are the reorganization of the thread responses.

3. **Use case Prioritization:**

Nice-To-Have

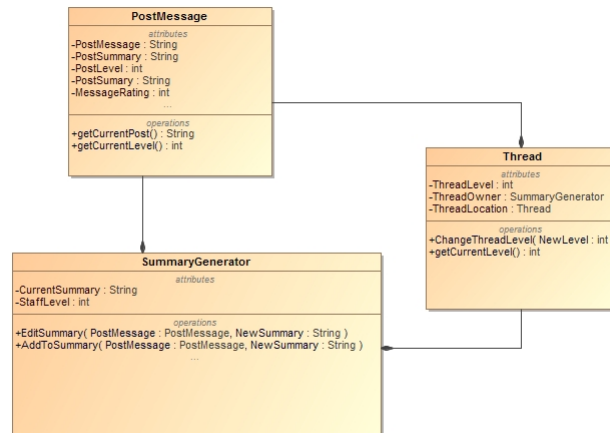
4. **Use case/Service Contracts:**

Pre-Conditions: Medium, High and Creator may state whether a certain thread may or may not be summarized.

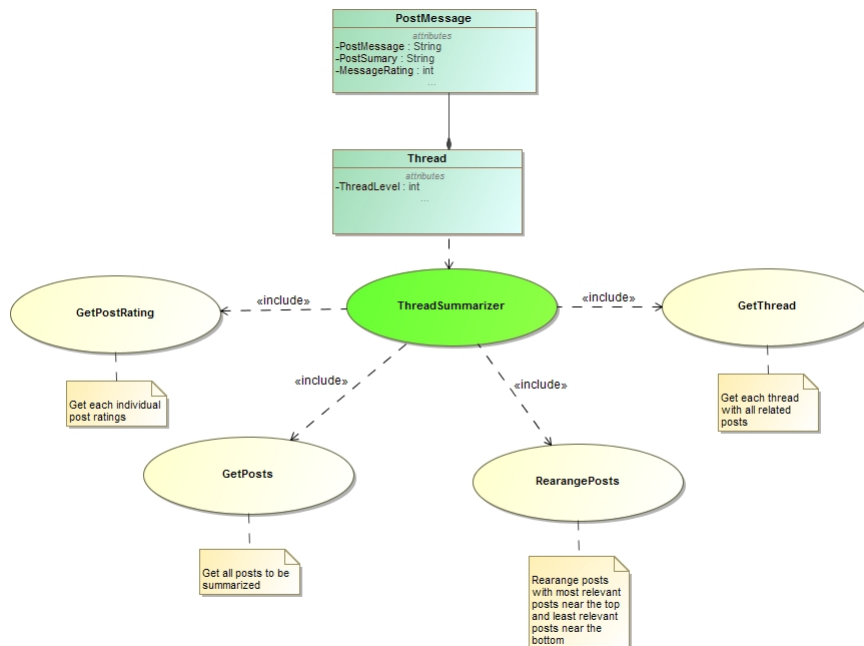
Post-Conditions:

- When a Thread has been marked for summary then all posts which have been highly rated and important would be moved closer to the top and unrelated or unnecessary posts would be move further away from the top to the bottom with all linked comments.
- High level users may override whether the summarized posts are relevant and can manually move the posts to where they best fit.
- All levels of users are able to rate posts and comments on how important they see the post.
- High level users would get the highest x points per rating.
- Medium level users would get the highest y points per rating.
- Low level users would get the highest z points per rating.
- Non registered users cannot rate posts. All values are configurable by the Creator.

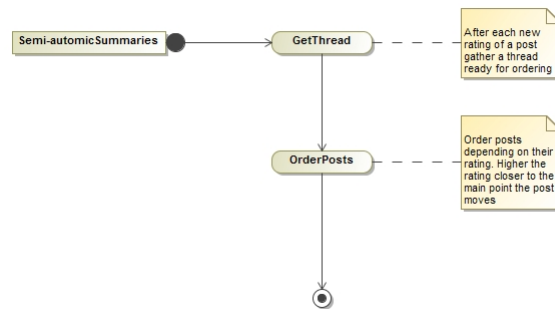
5. Request and Results Data Structures



6. Required Functionality



7. Process Specifications



6.2 Sifiso

6.2.1 Point 1:

1. **Scope:** This deals with social tagging, broad folksnomy type is used in this social tagging
Limitations/exclusions: Not all users will be able to tag a buzz space, Users with higher privileges and lectures will be able to social tag buzz space
2. **Use case Prioritization:** nice to have
3. **Use case/Service Contracts:**
Pre-Conditions:
 - User must be registered to the buzz system.
 - User must have necessary privileges.
 - Buzz space must have a rating from users to be tagged**Post-Conditions:**
 - Buzz space tagged with a keyword.
 - Buzz space available at tag box for fast access.

6.2.2 Point 2:

1. **Scope:** This deals with self-organisation based on social tagging and allow the user to view according to the base structure, owns structure or public structure.
Limitations/exclusions: Users with higher privileges will be able to organise view to their own structure.
2. **Use case Prioritization:** nice to have
3. **Use case/Service Contracts:**
Pre-Conditions:
 - User must be registered to the buzz system.
 - User must have necessary privileges.
 - Buzz space must have a rating from users.
 - Social tagging must be applied to other buzz space**Post-Conditions:**

- Tagged buzz space with higher rating from users will be organised to be in base structure
- Most accessed tagged buzz space will be included in public structure.
- Users with buzz space can organise their own structure.

6.2.3 Point 3:

1. **Scope:** This deals with an addition of a read later section, which saves buzz space with long comments for a user to read later when logged in and remind the user every time when logged.

Limitations/exclusions: All users will have this feature by default

2. **Use case Prioritization:** nice to have

3. **Use case/Service Contracts:**

Pre-Conditions:

- User must be registered to the buzz system.

Post-Conditions:

- Read later section will be created and added on the side of the users portal
- Buzz space reference must be saved in a read later section on the user's portal is the user clicked a buzz space to read later section

6.2.4 Point 4:

1. **Scope:** This deals with buzz space tagging for least privilege users ,this will help social tagging by providing trending buzz space and notification system for users who opened buzz space or waiting for a reply on a comment.

Limitations/exclusions: All users will have this feature by default

2. **Use case Prioritization:** nice to have

3. **Use case/Service Contracts:**

Pre-Conditions:

- User must be registered to the buzz system.
- User must be allowed to the buzz space.

- User optioned for notifications when registering on the buzz system

Post-Conditions:

- Menu will be provided to the user with icons similar to Glyphicons to describe the buzz space thread for the user to click on.
- After user click a certain icon , thread will be rated according to the icon and each icon have description of the buzz space thread ranging from lame buzz thread space to must read buzz thread space and also apply to comments on the buzz space thread .
- Notification will be send atomically to users read later section to inform about a new comment on the buzz space user commented

6.3 Matthew

6.3.1 Point 1:

1. **Scope:** Statistical information created from evaluation to capture average mark of every student within a time frame. Visual reporting of a participants evaluation in correlation to the average of the evaluation of all users or certain groups of users for gamification concept.

Limitations/exclusions: : Not all users may see statistical information of users. Only higher level users may view statistical information and visual reporting of users.

2. **Use case Prioritization:** Important.

3. **Use case/Service Contracts:**

Pre-Conditions:

- User must be connected to buzz.
- User must be part of discussion or module to be evaluated.
- User may not be of higher level of the users who monitor the statistical information.

Post-Conditions:

- Results and statistical information may not be altered.
- No more statistical information may be formulated once time period passes.
- All users may see there statistical information.
- Statistical information will be represented in a visual representation from that time period.

6.3.2 Point 2:

1. **Scope:** Improved post editor for example text formatting and automatic pretty printing of code in posts.

Limitations/exclusions:

Not all users will be able to use these options. Has to be earned. Certain options are available for all users by default.

2. **Use case Prioritization:** Nice-To-Have.

3. Use case/Service Contracts:

Pre-Conditions:

- User must be connected to buzz system.
- User must be of a high enough level.
- Users must be using the post editor.

Post-Conditions:

- Message will be formatted accordingly and marked up (e.g. font colouring, emoticons, various fonts) to how the user wanted.
- User must send message to be viewable by other users.

6.4 Tienie

6.4.1 Point 1:

1. **Scope:** This deals with the built in plagiarism checker. It describes the functionality of the plagiarism checker as well as its aims and goals.

Limitations/exclusions: The plagiarism checker is built into the system, and is thus not an optional feature for users posting. However, the checker may be configurable (i.e. turned on and off) by board administrators.

2. **Use case Prioritization:** Nice-To-Have

3. **Use case/Service Contracts:**

- **Pre-Conditions**

- All posts from within the website will need to be available for traversal in text format.
- A reference collection of documents assumed to be valid will need to be obtained for traversal in text format.
- A similarity threshold will need to be agreed upon.
- Access to the Internet (not just Intranet) is a must.
- A google Search Engine ID and API Key for getting RESTful results to get web search results for comparison in JSON format (Google Custom Search Engine 100 Free Search Queries Per Day)

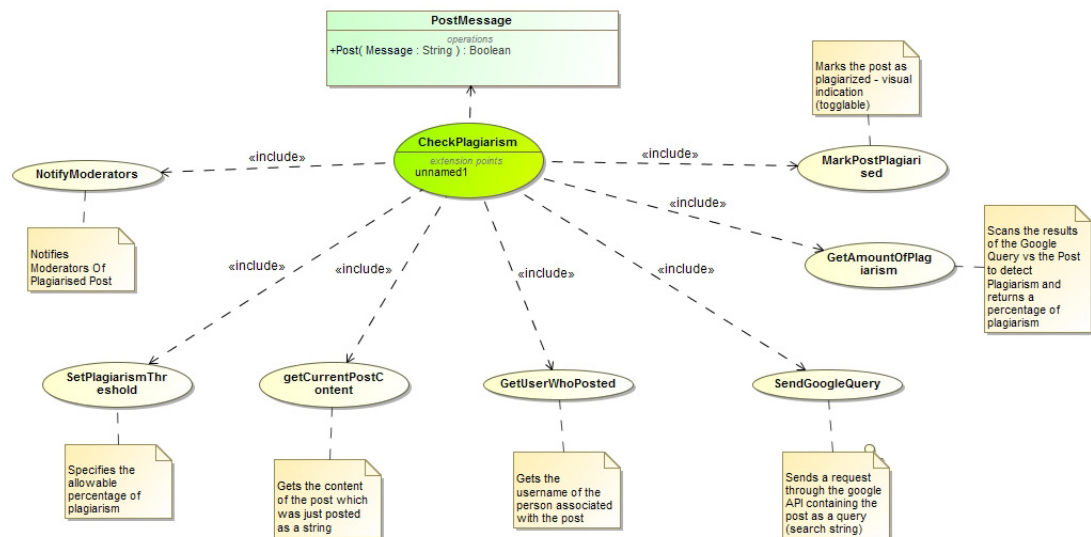
- **Post-Conditions**

- A moderator must be alerted if the plagiarism percentage surpasses the allowed threshold.
- The percentage of plagiarism detected must be alerted to a moderator if it surpasses the threshold.
- If plagiarism is detected above the allowed threshold, the post must be highlighted as suspicious.
- Unique documents scanned must be added to the repository of reference documents.

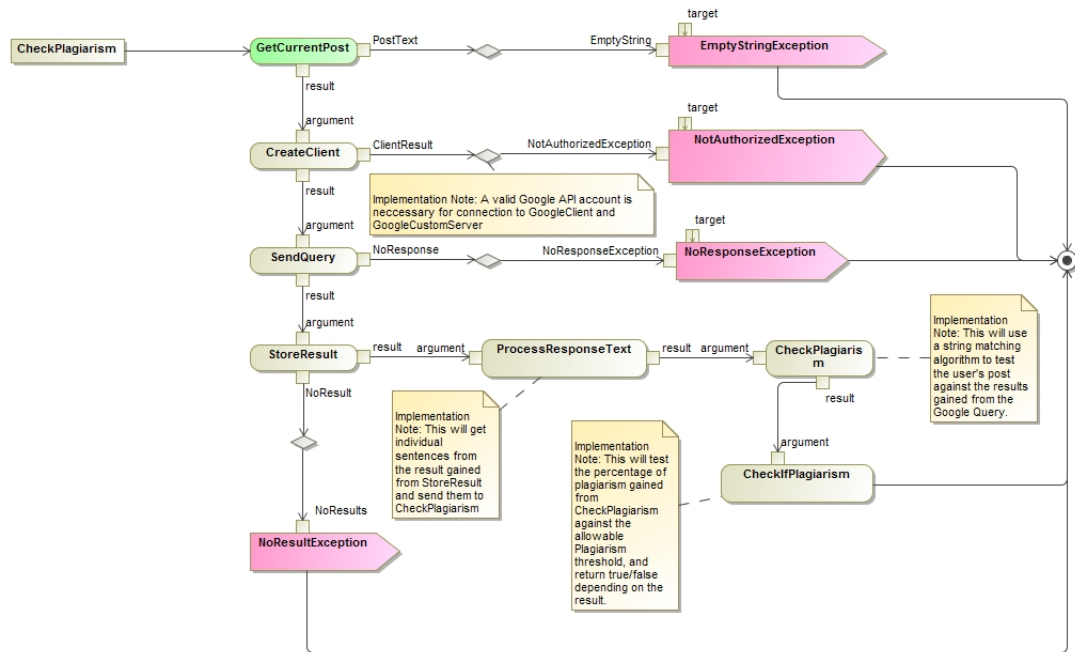
• Request and Results Data Structures



4. Required Functionality



5. Process Specifications



6.4.2 Point 2:

1. **Scope:** This deals with the built in Netiquette checker. It describes the functionality of the Netiquette checker as well as its aims and goals.

Limitations/exclusions: The netiquette checker is built into the system, and is thus not an optional feature for users posting. However, the checker may be configurable (i.e. turned on and off) by board administrators.

2. **Use case Prioritization:** Nice-To-Have

3. **Use case/Service Contracts:**

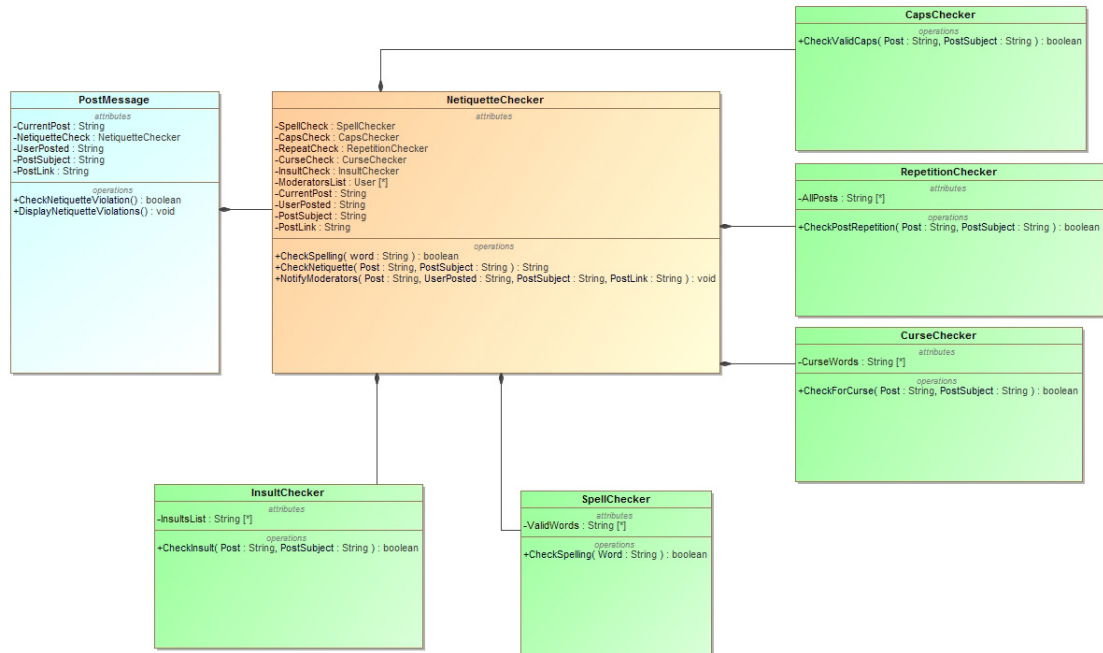
- **Pre-Conditions**

- All posts from within the website will need to be available for traversal in text format
- The netiquette checker will only check the following netiquette rules:
 - * Proper Spelling
 - * Repetition of Asked Questions
 - * Checking all caps
 - * Curse word checking
 - * Checking for general insults
- We will need a text file containing a large list of commonly used words for the spell checker.
- We will need a text file containing a large list of commonly used curse words.
- We will need a text file containing a large list of words commonly used with the intention of insulting someone.

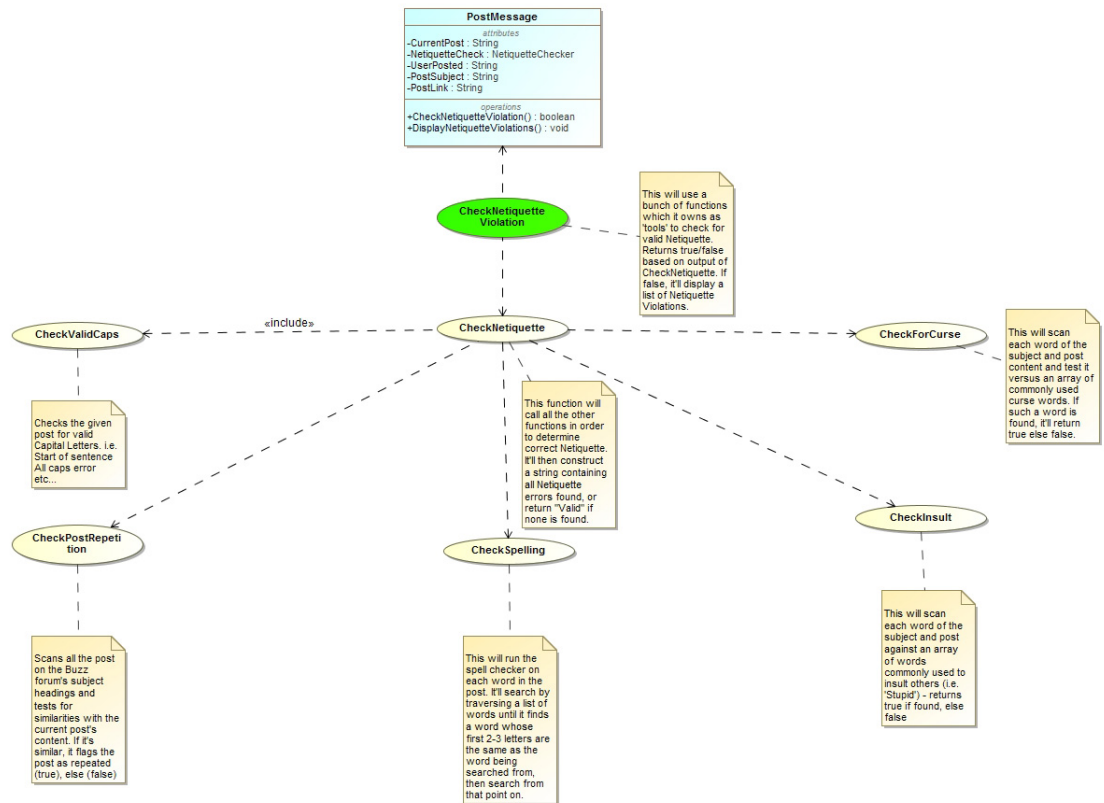
- **Post-Conditions**

- A moderator must be alerted if a post is detected as violating netiquette.
- The post must be highlighted to show that it violates netiquette rules.
- A moderator should be able to hide a post which violates netiquette.
- The system itself must alert the user of what netiquette rules they have violated as well as give them the opportunity to edit the post and fix them.

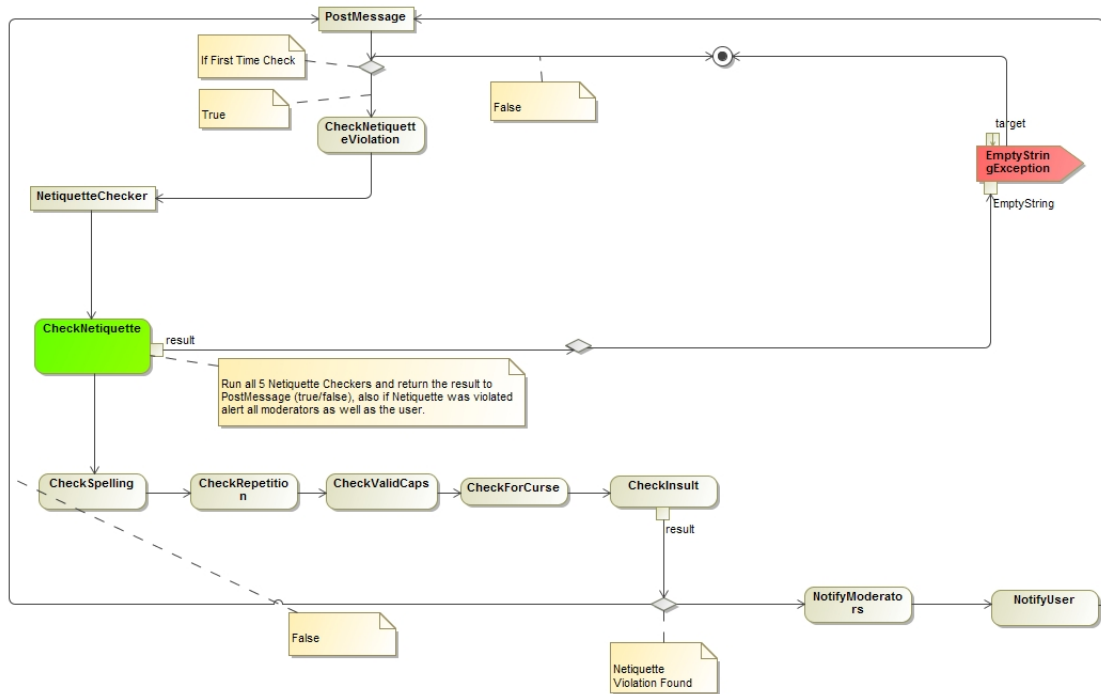
• Request and Results Data Structures



4. Required Functionality



5. Process Specifications



6.5 name

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.