

Kyle D. Varga

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Objective

Motivated IT professional with an associate degree in IT/Cybersecurity and hands-on experience in customer service and problem solving. Seeking an entry-level IT support or help desk role where I can apply my technical knowledge and grow in a professional environment.

Work Experience

2024 - PRESENT

Chili's, Pittsburgh Mills – *Prep Cook*

- Maintained fast-paced, high-volume service with consistent quality
- Practiced safety and cleanliness standards aligned with protocol
- Adapted quickly to team needs, often troubleshooting workflow issues on the fly

2022 - 2024

From Italy, Inc. Springdale, PA – *Line Cook*

- Collaborated with kitchen staff to fulfill 100+ daily orders under pressure
- Developed problem-solving skills through resource management and time constraints
- Provided front of house service, building customer service strength

Education

Expected June 2025 (Final course in progress)

Community College of Allegheny County – *Associate Degree in Information Technology / Cybersecurity*

- Member Phi Theta Kappa Honor Society

Graduated May, 2022

Springdale Jr/Sr High School – *High School Degree*

- Member National Honors Society

Certifications

Testout IT Fundamentals Pro - Issued 12/13/2022

Network Support Specialist Certificate - Community College of Allegheny County

Technical Skills

- Operating Systems: Windows 10/11
- Basic Troubleshooting & Hardware Setup
- Network Fundamentals
- Customer-Facing Technical Support
- Strong Verbal & Written Communication
- Team-Based Problem Solving

Projects & Interests

- Built interactive mini-games using command blocks in Minecraft to simulate basic logic and coding
- Developed a text-based Java adventure game (educational project, 2022)
- Passionate about learning hands on technical challenges