

Kyle Varga

[Network Support Specialist](#)

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<https://www.kyle-varga.com>

IT professional with hands-on experience in troubleshooting, system administration, and networking. Currently working toward Associate's in IT/Cybersecurity (90% complete). Certified Network Support Specialist with strong foundation in Windows, Linux, and cybersecurity (CompTIA Security+ Certification in progress). Skilled in Cisco Packet Tracer and TestOut Lab Sim environments. Available immediately and open to relocation.

[Professional Experience](#)

[Skinstric AI](#)

[Remote | August 2025 - September 2025](#)

[Frontend Engineer](#)

- Collaborated with cross functional teams to deliver a real time platform, demonstrating adaptability in new technical environments
- Diagnosed and resolved technical issues (performance bottlenecks, UI/UX errors) applying transferable troubleshooting skills
- Maintained clear documentation and consistent communication in a professional remote team environment.

[Frontend Simplified](#)

[Remote | July 2025 - August 2025](#)

[Peer Mentor / Intern](#)

- Supported 20+ students by troubleshooting project errors and providing debugging assistance
- Facilitated workshops and study groups, demonstrating ability to explain technical solutions clearly (valuable in user support)
- Ensured accessibility and deployment compliance applying systematic testing and verification skills

[Chili's Bar & Grill](#)

[May 2024 - July 2025](#)

[Prep Cook / Line Cook | Pittsburgh Mills](#)

- Delivered fast paced service and resolved operational issues under pressure, and collaborated with diverse teams strengthening communication and problem solving skills
- Provided informational tech troubleshooting (POS systems, tablets, Wi-Fi connectivity), minimizing downtime

[From Italy, Inc.](#)

[2022 - 2024](#)

[Cook / Delivery Driver | Springdale, PA](#)

- Handled customer complaints and service issues, ensuring satisfaction and customer loyalty, as adapted quickly to unexpected challenges, reinforcing strong troubleshooting mindset
- Assisted staff with technical issues on in-store systems

[Projects & Labs](#)

Networking Labs (Cisco Packet Tracer): Configured routers, switches and VLAN's; set up subnets and tested connectivity in simulated environments

System Administration Labs TestOut Lab Sim): Troubleshoot PC hardware / software, installed OS's, configured user accounts and permissions, practiced network security fundamentals

Home Tech Support: Regularly troubleshoot and repair systems for family and coworkers (network setup, Wi-Fi troubleshooting, software installation)

[Technical Skills](#)

Operating Systems: Windows OS, Linux (basic administration and troubleshooting)

Networking: TCP/IP, subnets, VLANs, DHCP, DNS, router/switch configuration (Cisco Packet Tracer Labs)

Security: Security+ coursework (threats, vulnerabilities, risk management, access control)

Tools/Platforms: Cisco Packet Tracer, TestOut Lab Sim, VMWare/VirtualBox (lab simulations)

General IT: System troubleshooting, software/hardware installation, POS system support, Wi-Fi/network troubleshooting

Soft Skills: Customer service, problem solving, teamwork under pressure

[Education:](#)

[Network Support Specialist - Community College of Allegheny County](#)

[August 2022 - August 2024](#)

- Hands on labs in Cisco Packet Tracer (routers, switches, VLAN's, subnets)
- TestOut Lab Sim for networking, PC hardware and OS support (scored above 80%+)

[Network Support Specialist - Community College of Allegheny County](#)

[In Progress](#)

- Coursework 90% complete; final class scheduled for Spring 2026

Highschool Degree, Springdale Jr/Sr Hs , 4.0 GPA

[Certifications:](#)

[TestOut IT Fundamentals Pro](#)

[December 2022](#)

- Scored above 80%

[CompTIA Security + \(SY0-701\) Complete Course & Practice Exam - Dion Training](#)

[May 25, 2025](#)

[CompTIA Security +](#)

[In Progress](#)

[Other](#)

Interests: Bass / Guitar player | Fitness enthusiast