# Kyle Allen

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### **Summary**

Full Stack Software Engineer with a strong background in network engineering, transitioning from 16+ years in leadership, technical troubleshooting, and system integration. Experienced with JavaScript, Node, and Python, alongside foundational skills in networking, TCP/IP, and systems optimization. Currently pursuing a B.S. in Software Engineering while leveraging both software development and network engineering expertise to build scalable APIs, robust applications, and secure, reliable systems.

Education

## **Western Governors University**

2026

Bachelor of Science, Software Engineering

### **Professional Experience**

TASUS CORP 2024 - May 2025

Process Engineer Florence, AL

- •Planned and initiated a deployment of thin clients and monitors at each production station to track real-time operator quality metrics. Designed wireless network integration into network infrastructure via Wi-Fi, secured vendor quotes, and implemented functionality test station as proof-of-concept before product was rolled out full scale.
- •Facilitated training and process improvement initiatives that enhanced system efficiency and overall reliability.
- Collaborated cross-functionally to troubleshoot complex technical issues and implement scalable, long-term solutions.
- Applied root cause analysis for data-informed decisions, aligning with principles of continuous improvement and system reliability.
- Streamlined workflows and optimized operations, contributing to measurable productivity gains similar to process automation best practices.
- Supported cross-team problem-solving efforts with a focus on reliability, scalability, and process automation.

POLARIS 2018 - 2024

Maintenance Supervisor / Process Engineering Technician

Huntsville, AL

- Deployed Epicor machine monitoring network for eight Injection Molding machines by running Cat6 cables from each machine to an overhead routing system, terminating at central hub. Integrated dual-signal inputs of clamp closed and injection start for accurate data capture, configured monitoring thin clients, and validated end-to-end connectivity for real-time production analysis.
- Diagnosed and resolved critical system issues across PLCs, robotics, and networked equipment, utilizing structured problem-solving methods comparable to modern IT support practices.
- Collaborated with stakeholders and management to review and communicate daily SQDC metrics, leveraging Red/Green indicators to identify performance gaps, drive accountability, and implement corrective actions.
- Maintained automation software, configured system updates, and supported group technical training, reflecting organized version control principles.
- Led troubleshooting for control systems by applying systematic analysis parallel to debugging and service reliability efforts.

PROPER POLYMERS 2017 - 2018

Process Engineering Technician

Pulaski, TN

- Programmed and maintained high-efficiency automated systems, documenting configurations and procedures akin to maintaining technical documentation for API integrations.
- Supported system commissioning in a manner consistent with rigorous software deployment and validation workflows.

MAGNETI MARELLI 2015 - 2017

Senior Process Technician

Pulaski, TN

- Conducted in-depth diagnostics on industrial systems using data analysis and root-cause methodologies that parallel modern reliability monitoring practices.
- Collaborated with engineering teams to fine-tune system parameters and control logic, fostering continuous process integration.

#### NORTH AMERICAN LIGHTING

2009 - 2015

Process Engineering Technician

Muscle Shoals, AL

• Provided technical leadership for maintenance and process improvement initiatives, streamlining operations for enhanced reliability. **Technical Skills** 

- Networking Protocols: TCP/IP, VLANS, DHCP, DNS
- Programming Languages & Frameworks: JavaScript, Rust, Python, Node.js
- Web & Markup: HTML/CSS
- Database & Data Management: SQL
- Version Control: Git

- Enterprise and Operating Systems & Cloud: Active Directory, Office 365, Windows, Linux, AWS, Google Cloud
- Tools & Concepts: Help Desk Support, Troubleshooting, Process Automation, Cybersecurity Fundamentals, Ticketing Systems, Networking Basics, Technical Documentation

### Certifications

- •Coursera: Google IT Support Professional Google Cybersecurity Google Data Analytics
- •AWS Certified Cloud Practitioner (AWS)

### References

Due to this document being public, references can be made available immediately upon request. Thank you.