

VISUAL TIMELINE OF EVENTS

Murray & Currie Property Management Dispute

Applicant: Kyle Mallon

Respondent: Murray & Currie Property Sales & Lettings

Property Address: 68 (4F2) Constitution Street, Edinburgh, EH6 6RR

Tenancy Period: September 2022 - May 2025

This visual timeline presents the key events in chronological order, highlighting the critical incidents that form the basis of this tribunal application.

August 15-28, 2022

Initial Tenancy Setup

Tenancy application submitted, approved, and main deposit of £1,150 paid

Main Deposit





September 1, 2022

**Tenancy
Commencement**

Tenancy agreement
signed and keys handed
over

Tenancy Start



September 5, 2022

Main Deposit Protection

Confirmation received
that main deposit was
protected with
SafeDeposits Scotland

Deposit Protection




December 10-15, 2022

Pet Deposit Payment

Permission requested for
pet, £200 pet deposit
requested and paid

Pet Deposit



**December 16, 2022 -
January 15, 2023**

**Failure to Protect Pet
Deposit**

No protection of pet
deposit within required
30 working days

Legal Breach

February 10, 2025

Subject Access Request

GDPR Subject Access
Request submitted for all
personal data

GDPR Request

March 15, 2025

**Incomplete SAR
Response**

Partial response to SAR
received, missing several
requested items

GDPR Breach



March 20-25, 2025

Pet Deposit Dispute

Query about pet deposit protection met with explicit denial of legal obligation

Legal Denial



April 5, 2025

Formal Complaint

Formal complaint submitted regarding unprotected deposit and incomplete SAR

Formal Complaint



April 20, 2025

Complaint Rejection

Murray & Currie maintain position on pet deposit and claim SAR was fully responded to

Continued Breach

May 1, 2025

ICO Complaint

Complaint submitted to
ICO regarding GDPR
violations

Regulatory Action

June 10, 2025

Settlement Offer

Settlement offer and
notice of intended
tribunal application sent

Pre-Action Notice

This timeline demonstrates:

1. The clear chronology of events leading to this dispute
2. Multiple opportunities for Murray & Currie to rectify their breaches
3. Persistent denial of legal obligations despite being informed of them
4. Applicant's reasonable attempts to resolve the matter before escalation
5. The extended duration of the unprotected deposit breach (over 2 years)

This document forms part of the application to the First-tier Tribunal for Scotland (Housing and Property Chamber).

Date: June 10, 2025