

# VISUAL TIMELINE OF EVENTS

## Murray & Currie Property Management Dispute

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**Applicant:** Kyle Mallon

**Respondent:** Murray & Currie Property Sales & Lettings

**Property Address:** 68 (4F2) Constitution Street, Edinburgh, EH6 6RR

**Tenancy Period:** September 2022 - May 2025

This visual timeline presents the key events in chronological order, highlighting the critical incidents that form the basis of this tribunal application.

**August**  
15-28, 2022

### **Initial Tenancy Setup**

Tenancy application submitted, approved, and main deposit of £1,150 paid

Main Deposit

**September**  
1, 2022

### **Tenancy Commencement**

Tenancy agreement signed and keys handed over

Tenancy Start

September  
5, 2022

### **Main Deposit Protection**

Confirmation received  
that main deposit was  
protected with  
SafeDeposits Scotland

Deposit Protection

December  
10-15, 2022

### **Pet Deposit Payment**

Permission requested for  
pet, £200 pet deposit  
requested and paid

Pet Deposit

December  
16, 2022 -  
January 15,  
2023

### **Failure to Protect Pet Deposit**

No protection of pet  
deposit within required  
30 working days

Legal Breach

February  
10, 2025

### **Subject Access Request**

GDPR Subject Access  
Request submitted for  
all personal data

GDPR Request

March 15,  
2025

### **Incomplete SAR Response**

Partial response to SAR  
received, missing several  
requested items

GDPR Breach

March  
20-25, 2025

### **Pet Deposit Dispute**

Query about pet deposit  
protection met with  
explicit denial of legal  
obligation

Legal Denial

April 5,  
2025

### Formal Complaint

Formal complaint submitted regarding unprotected deposit and incomplete SAR

Formal Complaint

April 20,  
2025

### Complaint Rejection

Murray & Currie maintain position on pet deposit and claim SAR was fully responded to

Continued Breach

May 1, 2025

### ICO Complaint

Complaint submitted to  
ICO regarding GDPR  
violations

Regulatory Action

June 10,  
2025

### Settlement Offer

Settlement offer and  
notice of intended  
tribunal application sent

Pre-Action Notice

This timeline demonstrates:

1. The clear chronology of events leading to this dispute
2. Multiple opportunities for Murray & Currie to rectify their breaches
3. Persistent denial of legal obligations despite being informed of them
4. Applicant's reasonable attempts to resolve the matter before escalation

## 5. The extended duration of the unprotected deposit breach (over 2 years)

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This document forms part of the application to the First-tier Tribunal for Scotland (Housing and Property Chamber).

Date: June 10, 2025