KYLE ALBRIGHT

Austin, TX · (512) 567-0100

kylemalbright@gmail.com · linkedin.com/in/kyle-albright-atx512 · github.com/KyleAlbright

Highly motivated software developer seeking to leverage skills gained through personal projects and coding experience to transition into a career in web design and programming.

EXPERIENCE

SERVER, SALTY SOW

JULY 2016 - PRESENT

- Facilitated order processing and sent to kitchen staff for preparation.
- Implemented upselling techniques to promote high-profit items such as appetizers and mixed drinks, resulting in increased sales performance.
- Employed strategic customer check-ins to capture orders and ensure meal satisfaction, postdelivery, promptly addressing and resolving any concerns to guarantee top-notch service.
- Demonstrated prompt and professional resolution of customer complaints, safe-guarding and enhancing positive company reputation.

ADMINISTRATIVE ASSISTANT, PFLUGERVILLE HIGH SCHOOL

AUGUST 2020 - MAY 2022

- Created and updated spreadsheets and databases to track, analyze, and report on performance metrics, student records, and budgetary information.
- Collaborated with vendors, contractors, and professional service personnel to receive and fulfill orders, direct activities, and facilitate communication with instructors.
- Recognized and proposed modifications to current processes to enhance accuracy, efficiency, and program quality.

COLORGUARD DIRECTOR, PFLUGERVILLE HIGH SCHOOL

JUNE 2012 – MAY 2022

- Skillfully designed, choreographed, and produced award-winning performances for top-tier national competitions.
- Adapted instructional methods to varying levels of formality to engage students effectively.
- Facilitated clear and timely communication with students and parents to coordinate rehearsals, performances, and travel arrangements for competitions and events.

EDUCATION & CERTIFICATIONS

MERN FULL STACK, UNIVERSITY OF TEXAS AT AUSTIN STONY POINT HIGH SCHOOL, ROUND ROCK, TX

SEPTEMBER 2022-MARCH 2023 JUNE 2003

SKILLS

- Time Management
- Problem Solving and Critical Thinking
- Debugging and Troubleshooting
- Application Programming Interface (API)

- Databases: Apollo, SQL Server, MongoDB
- React, Handlebars, Javascript, CSS/HTML
- Agile Best Practices and Methodologies
- MVC Architecture