Technical Writer to Scrum Master

> *"The Scrum Master is a servant-leader for the Scrum Team."*
> **-ScrumGuides.org**

What does a Scrum Master do?

Scrum Masters serve members of their Scrum teams by gathering data for inspection and improvement. They seek to improve processes and remove impediments.

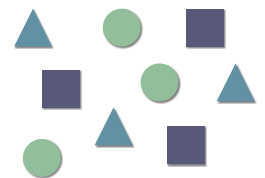In short, they're leaders, facilitators, and amplifiers.

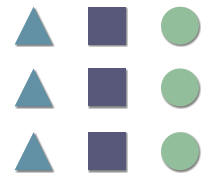## What do technical writers and Scrum Masters have in common?

Quite a lot.

For example, both roles require empathy for their audiences. While technical writers often focus on product users, Scrum Masters focus on team members.

In addition, they both bring structure to chaos. For technical writers, this means gathering information and creating useful documentation with that information. Scrum Masters use Agile and Scrum processes to gather data, which they then communicate to team members.

Information chaos

Information structure

Technical Writer   # Scrum Master

TRANSFERABLE SKILLS

DOMAIN SKILLS	TRANSFERABLE SKILLS	DOMAIN SKILLS
Information architecture	**Empathy**	Data analysis
Content reuse	**Personal communication**	Scrum and agile processes
Content creation	**Problem solving**	Team leadership
Content management	**Information gathering and distribution**	Coaching
Audience analysis	**Adaptability**	Politics
	Continuous improvement	