



TECHNOLOGY

Individual Technology Migration Our Next Step



Your Kenvue device is now built. Please reset your Kenvue password now.

Hi Kurt,

We have important information about your individual technology migration to Kenvue, part of the Johnson & Johnson Family of Companies.

Your Kenvue device is now built and being prepared for shipment. **Please reset your Kenvue password now.** To reset your password, you will need to use the “Forgot My Password” option on password manager.

1. Connect to <https://mypassword.jx2.com>
2. Select your preferred language in the top right of screen.
3. Sign in with your Kenvue Username (which is the same as your J&J username).
4. Select “Forgot My Password”
5. Create and confirm your new password.

For more details on using your Kenvue Network ID or password manager, visit OurTechnologySteps.jnj.com

[Reset my Kenvue Network Password](#)

Let's make sure you are fully ready for your migration.

Looking at the checklist below, are you on schedule and caught up with your activities? If not, click each activity to learn more.



Kenvue Network ID and Password Manager

Receive your new Kenvue Network Identity (NetID) and reset your password with password manager.



Kenvue Ping ID

Set up Kenvue Ping ID credentials as a second level of authentication to verify your identity.



C or D Data Copied to OneDrive

Check your C: or D: drives data is copied correctly to OneDrive.



Individual Migration Scheduling

Book a migration slot if you have email and OneDrive or use a PC, Mac, Virtual Workspace, Shared PC or iPad.



Migration and W11 Training

Complete live training on your migration steps and learn tips and tricks for Windows 11.



Back up Contacts on Mobile Devices

If using your mobile with J&J email, save key contacts on your mobile device before your technology migration.



Kenvue ID Temporarily Unavailable

While building a new Kenvue computer, our engineering team will reset your Kenvue password.



Reset Kenvue Password

Reset your Kenvue password before your migration day to ensure access to your new Kenvue computer.



Receive or Pickup Computer

Take delivery of your new Kenvue computer device to either your home or pickup from your local office location.



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Stop working at 11pm local time

From 11pm on the day before your migration, all your email and OneDrive files will be migrated to Kenvue.



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Log On with Kenvue Email Address

On migration day log in to Kenvue with your new Kenvue email address and network password.



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Set up Mobile and Apps and get started

Connect to guides and materials to get you started with your mobile devices, applications and meetings.



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Return J&J Device

Once you are up and running, return your old J&J computer within 2 weeks.

**Want to know more about your migration?****For More Information**

- Want to check on the status of your migration?
Visit mymigration.jnj.com
- Want to learn more about your Kenvue technology migration?
Visit OurTechnologySteps.jnj.com
- Want training on your migration or any Microsoft Office 365 technologies?
Visit TLC.jnj.com
- Have an issue or need help? Visit Daisy.Kenvue.com and log a ticket

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