	User Information Redacted																						
Trained last week in PVS. W	Trained last week in PVs. Working in IRIS since 2018 Worked in IRIS 9 years, has not worked in PC					3 years at optum, 6 years CVS	3 years at option, 6 years CVS				IRIS, optum since december, 10 years at cvs, PVS since march or april				4 years in IRIS, 2 years at CVS				4 years in IRIS, 4 years at CVS				
Likes	Dislikes	Suggestion s/Recomm endations	Behavioral (what they do)	Likes	Dislikes	Suggestion s/Recomm endations	Behavioral (what they do)	Likes	Dislikes	Suggestion s/Recomm endations	Behavioral (what they do)	Likes	Dislikes	Suggestion s/Recomm endations	Behavioral (what they do)	Likes	Dislikes	Suggestion s/Recomm endations	Behavioral (what they do)	Likes	Dislikes	Suggestion s/Recomm endations	Behavioral (what they do)
at least this way it would be quicker than RIS	profess or form on left side and rests and and rests on right or right or refers all on		no mention of rish on screen (on first view) first view) thinks	thinks going left to right foreign to referring a better any to do to the control of the control	mould thinky the every fixing on (probag)	would like the sign of the day (got in the day) (but not the day) (but not the day) (but not the sign) (but not the sign)	current image where or air the right on one is useful as a funding or funding or funding or funding or funding or funding or funding f	"It makes series to have a 3 way process"	dont need 2 screens when the control of the control action farms	wants refils in the RxHx	Malacid for a man- malacid for an in- complete for an electric production of distance contracting and distance.	you won't could be have second counting upon the county of county of the	eRc first impression is the big blank space	move dur to first screen	drawn to right side	likes the crange/red boston rather boston rather than botton rather th	Other A to Gran Section Systems and of advantages present Section of Section 2	Warps the unday to see who consect the unstables made —9th or facility	The extraction of the control of the	Rec the warring core or action terms	does not be singer to be contact the singer to the contact that do not the right	move His to screen 1 for both Org & effx	would think at make from the make the m
	prefers all on one screen ("waste of a ckck") - rx hx		thinks "review" takes to image	likes the vertical design and spacing for raisorm		ented the Baset at the forest scenes "In case the speem masses surreding?"	expected DOB under the patients name	first page will go a lot faster - Its a data check		wants hotkeys	warnized too handle the dur- dup through the Robia	better to not deal with separate image viewer page	potential for first second and back and forth	wants to be able to edit sig on screen 2	understands that left image is in place of enx	activarizage of nock having to go through multiple pages like in IRCS	erx looks strange with everything on right part of screen	Wates the prescribers specially on the specially on the 2nd screen even when there is no holds:	thinks the nx form is actually whats in the system	eRx page 1 looks very simplified	does not like RxHx on screen 2	hot keys	review button = holds
			warfa to refer to data from previous page expected	tikes having the image on the same screen		Would like the image untiller and ability to see Balto	national crange review button - suggests we need to check something	Numeros quick and easy PVO process without action items		for clean efficients and common section page and put like on first page.	wants to change OT to 20 in the ra- infly acting of action flams	less back and forth between monitors		wants erk note on screen two	skip over banner for now - chacks of ICO10		Too much data on the left	It will be quicker with hot keys	looks at notes last?	no action items page is nice and simple	"2 step approach would slow me down"	have system flag more of the holds	send verse to a patient to get rid of review flags
			expected checkmarks on second screen				noticed on page 2 there is no paramet is no paramet name could not identify what the wife form was	Bless His placement because its senior to current PMS		and the state of t	noticed the next instead of review on page 1	Skes left and right as 8 you were fispering a book page		hot keys between screen 1 and 2	expects dur or dup or clinical info				no mention of rs he - just looking for approve button	laces chatter per page, allowing me to focus more of data that treatiens	2nd page if no action items is not necessary. "Its a wasted entry click"	pop up for change in history	expect Hir to show when hating the next button
							ward was under was under and to represent the second page 2 when there is no action there is no action					"The text corp process of cycle! up the process concept of the text guest."			used to vertical view horseed of horizontal on second screen				expects dur or some sort of flag when proceeding with "enview"				on no action them page, would quickly grant at let then approve
							Washid Older to Name Rates, Audit in cases the special content the special content and the special con								would be checking for sig				thinks meet may mean approve (wording is stranger)				Hx is more important than notes
							_								consistent layout so there is the black quan, so he understands seems				didn't notice nx his missing until pointed due, but wants it on first page now				
															ment diseasn's say approve, diseasn's know what to expect med, not dur				wants on he one first screen be she down't bust then system				
																			diown's trust the system				
															"review rx and then check rx hx seperately"								
															eracce yellow bacrow below rs data, show approve								
															"It's part of work instructions to check the History"								
															Holory*								

						Hear	Information R	Padastad									
Optum: 4.5 years PV ar	nd IRIS, worked at CVS previously					USEI	IIIIOIIIIatioii R	П	and working in IRIS. Helps with PC vali	lidation.							
												22 years Riph experience, 17 at Optum, 1 vons, 2 target, 1 costco					
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all of it fits on one screen (the image)		Chan Rus Instead of having a limit some couple for the proper limit of the first the first	"busy but not as busy as IRIS"	clutter free (erx screen 1)	notes too cluttered	wants DUR DUP history	thinks "needs for the order" would write the order to continue and order to continue and order to apply found	clean & looks familiar (like current PVS)	wants image on right	wants image to fit width by default	wareto to click down arrow to see address on Rof over			Would like to two more of the parties intending - and when Ching the chearon	Understands the layout and that is a 2 step process.		
It's nice that the eyes don't have to move eround too much		Ex Form - which the to the French wave function upon to table ment to ta	Knew what the Review Button was for - DUR			Automotivines to Bulleton monty valence seems provide to very provide to very decrease and the seems decrease and the seems decrease and the seems and the seems decrease and the seems	can't find one time fax	really likes being able to see DEX hold		exclude oneset examber button - SMS does not use it	expects review button to bring up Holds			wants dur history view	Knew that review button will take him to the DUR screen		
likes that the 2nd screen has the holds upfrent			If a rice that it has a back button for double-checking the prescription				doesnt understand print icon	everything I med to release the hold in to the box		wares to release multiple holds at once	needs further info button = patient comms			If no DUBs, he would prefer the current PUS view	Questioned if the DUI had been released before		
Noticed the DC date on the Action Items form			could slow down using the 2 screen approach				understood "review" would have holds			_	_	-	_	If no holds, he would not want to have that extra click.	Thereis were a property of the control of the control of the control of the provided screens		
2nd screen warning sign			Will slow down the po process, but will help prevent orders from aging				down't understand purpose of 2nd stores if them's no action items	Bios medical conditions open by default - more important to SMS		hot keys	did not notice that the right har was part of interface				SMC comm. Total all the a physical comm. Smith and comments of the comments of the comments of the comment of it must be a physical comment of the comments of		
Understands the top fix is a summary of the previous c and will care a circle going back.			MEAT button realism it seem the reast work object is corring				Account section in notice does not make sense				does not understand print icon				Expected to see the Roths after clicking NEXT		
Likes the 2 step approach for res with holds			reviews no hoclast ("quick scarr")								expected approve instead of next				Thinks the 2 step process is addressing a space tissue		
The 2 step process is intuitive			Statemen Market have SCORE SCORE, were described in the first parties and in the modify of assers, band fight and the first the parties considered.					_		_	dison CRG - did not need second page. Approve from page 1				Would do the conversions of the total of the conversions of the total		
			and street unconstantly when the constant when the constant the extra or builds.								Approve from page 1				Wonders if poping up the image viewer will be available		
			Thought the Needs further info button was to contact Md												SMS is around 50% of Rx being ORG		
															Delig Ond		