

# KYLE KNOX

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## Professional Profile

Established mixologist/Beverage Director currently undergoing a career change into computers and technology. I have been accepted into The University Of Denver's coding bootcamp and will begin in February. I am seeking employment relevant to this new field in order to further my knowledge and experience.

## Qualifications

Suggestive selling	Anticipating guest needs
Basic accounting	Maintaining a clean work environment
Outstanding customer service	Ordering
Excellent judgment	Maintaining morale
Strong organizational skills	Courteous
	Verbal communication
	Problem solving

## Relevant Experience

Recognized for outstanding customer service. Consistently received 100% positive customer feedback. Oversaw an increase of positive online reviews for our establishment. Named Employee of the Month, [\[November, 2015\]](#).

## Experience

Mixologist	Oct 2017 to Current
Marriott Moxy - Denver, CO	
Provided onsite training.	
Monitored multiple databases to keep track of all company inventory.	
Successfully led key projects which resulted in <a href="#">increase in sales</a> .	
<a href="#">Maintained full knowledge of bar and menu items and made recommendations.</a>	
Delivered quality food and beverage service to guests in a responsible manner.	
Maintained familiarity with the latest in mixology, bar equipment and sanitation standards.	
Prepared mixed drinks; poured wine, beer and nonalcoholic beverages.	
Served as backup for bartenders.	
Bartender	Oct 2016 to Oct 2017
Headquarters Beercade - Nashville, TN	
Opening bartender, took part in and assisted with intense knowledge and mechanics based training.	
Beverage Director	Sep 2016 to Dec 2016

Alley Taps - Nashville, TN

Left due to employer's neglect to pay salary. Developed beverage program , menu and inventory. Maintained full knowledge of bar and menu items and made recommendations. Delivered quality food and beverage service to guests in a responsible manner. Maintained full knowledge of all menu items, contents and preparation methods. Maintained familiarity with the latest in mixology, bar equipment and sanitation standards. Prepared mixed drinks; poured wine, beer and nonalcoholic beverages. Served as backup for bartenders.

Beverage Director

Dec 2015 to Sep 2016

Tartufo - Nashville , TN

Created a list of signature drinks that increased bar revenue. **Maintained full knowledge of bar and menu items and made recommendations.** Delivered quality food and beverage service to guests in a responsible manner. Delivered food and beverage orders within established timeframes. Maintained full knowledge of all menu items, contents and preparation methods. Oversaw all operations pertaining to ordering, preparing and selling in the bar. Parted ways on excellent terms with world renowned Italian Chef/Owner Marco Rossi.

Bartender

Oct 2014 to Jul 2016

Up, A Rooftop Lounge - Nashville , TN

Opened lounge in October 2014 and assisted in establishment of wildly popular craft cocktail rooftop lounge. Maintained 100% guest satisfaction and review online and personal. Maintained full knowledge of bar and menu items and made recommendations. Delivered quality food and beverage service to guests in a responsible manner. Delivered food and beverage orders within established timeframes. Maintained full knowledge of all menu items, contents and preparation methods.

Server

Mar 2012 to Dec 2014

Urban Grub - Nashville, TN

Maintained full knowledge of bar and menu items and made recommendations. Delivered quality food and beverage service to guests in a responsible manner. Delivered food and beverage orders within established timeframes. Maintained full knowledge of all menu items, contents and preparation methods. Collected money and made change.

## Education

Bachelor of Arts, Music Education

2009

MTSU - Murfreesboro, TN, USA

## References

Marco Rossi, Owner

Tartufo

Cell: (310) 738-4317

Email: Marco.world@hotmail.it

(former supervisor)

Cell: (276) 614-0377  
Email: zctriplett@gmail.com  
(former colleague)

Daniel Rodenburg  
Springer Mountain Farms  
Cell: (615) 426-7491  
(former supervisor)