Kyle M. Chambers

Senior IT Engineer

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PROFILE

As a Full-Stack Developer and Data Engineer with a focus on IT Product Management, I strive to leverage innovative technologies to enhance MedTech and Pharmaceutical solutions. Proficient in data modeling, interactive visualization, and web development, I aim to combine my technical expertise with strong interpersonal skills to empower data-driven decision-making processes.

SKILLS

Product Management

Roadmap Planning, User Experience, Agile Methodologies

Front End Development

Javascript, React, HTML CSS

Data Engineering

Data Modeling, SQL, Pipeline Automation

Back End Development

Python, NodeJS, Git, REST API

Microsoft Office

Word, Excel, Powerpoint, Outlook

EDUCATION

Syracuse University

Bachelor of Applied Science - Information Technology Syracuse, NJ, USA

Minor: Global Enterprise Technology

Phanstiel Scholarship in recognition of academic

success with demonstrated leadership.

CERTIFICATES

Microsoft 365 Certified Developer Associate

Microsoft - H581-5816

PROFESSIONAL EXPERIENCE

Senior IT Engineer

Johnson & Johnson Services, Inc. 2022 – present | Raritan, NJ, USA

- Executed product management strategies for 4 major projects, identified stakeholder requirements and current trends, leading to a 25% growth in user engagement.
- Led Intelligent Automation initiatives that saved up to \$1 million annually by designing data pipelines, building data marts, using SQL/Python for data curation, along with Tableau visualizations.
- Collaborated with cross-functional teams, refining requirements to improve user functionality ratings to an average of 4 out of 5.
- Automated manual PowerPoint generation by creating NodeJS & React WSR application resulting in 10 hours saved per week for 100+ users.
- Centralized the vendor resource repository from Excel files into a web application, standardizing practices and achieving a 30% increase in resource allocation visibility.

Associate Systems Engineer / IT Analyst

Brown Brothers Harriman & Co.

Jan 2018 – Dec 2021 | Jersey City, NJ, USA

- Migrated 500 IBM Connections applications to SharePoint & Power Apps environment.
- Developed Chat-bot to support MS Teams rollout to 5,000+ users.
- Support and develop O365 Exchange products for client facing parties.
- Developed impactful data visualizations to monitor and analyze server uptime and storage metrics, enhancing operational efficiency by 20%.

Business Technology Analyst

Brown Brothers Harriman & Co. Jul 2016 – 2018 | Jersey City, NJ, USA

Two-year rotational program designed to develop business technology professionals out of university.

- Resolved over 150 customer issues on the End User Computing team, improving satisfaction ratings to 4.5 out of 5.
- Created intake forms for application migration from IBM Notes to Microsoft Outlook, streamlining the process and reducing migration time by 15%.