

Kyle Wilson

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» Profile

Customer service specialist with many years of experience. Very dedicated and eager to learn new things. Innovative problem solver who's main goal is to please the customer. Very reliable and punctual employee. Will strive to meet and exceed expectations.

» Education

University of Central Florida, Orlando, FL

Seeking BA degree in Web Design.

State College of Florida, Bradenton, FL

A.A. degree in General Education.

» Skill

Applications

Excellent Communication skills. Ability to resolve conflicts of many natures. Exceptional situational leadership skills. Self-motivated with a strong work ethic for professionalism and timeliness. Passionate about customer service.

Languages

Fluent in English

Knows some Spanish from previous employment

» Work Experience

Team Leader for Reggae Rise Up, Orlando, Florida

Promoter, 2016-Present

- Team management
- Task management

Promoter for Suwannee Hulaween, Orlando, Florida

Promoter, 2015-2015

- Went to big events to hand out flyers
- Went to local shops and stores to hang posters
- Learned to relate with customer/sell idea.

People's Pops, New York City, New York

Popsicle Sales, 2014-2014

- Handle the exchange of money
- Handle special orders.
- Customer service/get customers involved
- Learned to really sell the product
- Prepared popsicles
- Created popsicles
- Learned fast, on hand math skills
- Responsible for handling large amounts of money

Habaneros, Bradenton, Florida

Sever, 2013-2014

- Take food and drink orders
- Handle the exchange of money
- Responsible for the customers food and time
- Prep food
- Learned Spanish
- Ring in orders
- Prepare specialty drinks
- Prepare specialty desserts
- Bartended

The Beach House, Anna Maria Island, Florida

Host, 2012-2013

- Seat customers appropriately.
- Handle the exchange of money.
- Make customers feel at home
- When on a wait reassure the customer
- Take phone calls
- Give out directions correctly
- Take reservations
- Premier customer service

Publix, Orlando, Florida

Front Service Clerk, 2010-2015

- Premier customer service.
- Handle the exchange of money.
- Unload trucks.
- Stock shelves.
- Interact with customers all day.

» **Activities**

Volunteer, R.H. Prine Elementary Autistic classes, Bradenton, Florida

Volunteer, Anna Maria Public Library, Anna Maria Island, Florida

Was Featured in an art exhibit. Art Center of Sarasota, Sarasota Florida