Kyle Ondy

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Professional Experience

IT Administer, CCL Label, *2015 – Present, Robbinsville, NJ*

- Formulate and implement short and long term goals for department, infrastructure, and processes
- Maintain department budget; responsible for departmental purchases
- Assess project proposals for new LOB applications and work flow changes
- Reform day to day automation to reduce time spent on repetitive tasks
- Maintain monitoring systems and response play-books
- Actively engage other company facilities to ensure optimal resource distribution
- Extensive implementation of configuration management allowing for consistency and auditing
- Manage development using a kanban approach
- Effectively execute the application lifecycle management of company projects

Help Desk Administrator, CCL Label, *2012 – 2015, Robbinsville, NJ*

- Provided help desk support for 100+ Windows/OS X/Linux clients in a 24/7 manufacturing environment
- Maintained HA VMware environment (Windows/CentOS guests, switching, storage)
- Created, sustained and tested all backups and disaster recovery plans
- Supported 100+ endpoint Cisco Unified Call Manager PBX.
- Maintained regularly scheduled patching via WSUS and zero day patching via PDQ
- Developed and serviced C# Excel/Word/PowerPoint add-ins to expedite business processes
- Architected a business critical C# application that replaced an unsupported antiquated system
- Improved managing of Windows clients with PowerShell, WinRM, and DSC
- Led XP to 7 and Server 2003 to 2012R2 migrations from planning to implementation
- Generated reports and data queries from MSSQL
- Scheduled and ad hoc report building and data querying from MSSQL
- Designed live KPI displays populated from RESTful api, allowing for multi-platform use

Skills

Help Desk/End User Support

- Quickly and appropriately react to clients' needs, improving clients' satisfaction
- Regularly stay informed with the latest in threat evaluation and negation
- Extensive technical writing experience gained from authoring KB articles and wiki pages
- Ability to proactively respond to potential issues raised by monitoring systems
- Tools: Spiceworks, Jira, Confluence, PDQ Inventory, PDQ Deploy, WDS/MDT/AIK

Software Development

- Excellent track record of on time delivery of well architected, highly maintainable, and tested code
- Knowledgeable in both function and imperative programing paradigms, algorithms, and data structures
- Production code written in: Haskell, C#, F#, Python, C, Javascript, Elm, PHP
- Tools: Git, Jira, Wireshark, Visual Studio, Jetbrains Suite, VIM
- Platforms: Windows, Linux, OS X, Amazon Web Services

DevOps/Infrastructure Support

- Strong working knowledge of source control, continuous integration, and automated deployment systems
- Familiarity with configuration management tools allowing quick response to changing demands
- Built and maintain home lab to test, upskill, and maintain enterprise-level linux and Windows working environment, including many items listed in the platform and tool sections of this document
- Platforms: ESXi, HyperV, Docker, KVM, XEN
- Tools: Bamboo, Teamcity, Team Foundation Server, PDQ, Powershell, DSC, Puppet, Ansible, Vagrant

Education

Rutgers University	2014 – Present	B.S. Computer Science (In Progress)
Mercer County Community College	2011 – 2013	A.A.S. Electrical Engineering Technology
Virginia Tech	2008 – 2010	Studied Electrical Engineering