Professional Data Analyst/Full Stack Dev
Kyle Reep

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| Linkedin | Portfolio Website | Tucson, AZ |

WORK EXPERIENCE

FIJI Water – The Wonderful Company – Tucson, AZ
Data Analyst / Continuous Improvement Analyst
Sep 2024 – Present

- Developed real-time analytics dashboards for operations support, improving scheduling precision and logistics efficiency by 48%.
- Implemented automation bots using Power Automate and UiPath to streamline data reporting and mission-critical updates.
- Wrote Python scripts for keyword-based PDF sorting, reducing file processing time from 16 hours to 15 minutes and ensuring data traceability.
- Built forecast models and operational data visualizations to support business readiness and compliance tracking.

Maximus (Texas Workforce Management) – Tucson, AZ
Data Analyst / Senior Workforce Management Specialist
Sep 2023 – Sep 2024

- Supported performance and capacity planning for state-level operations through Excel-based forecasting and workload modeling.
- Built custom dashboards with real-time KPIs using Power BI to track agent activity, improving process throughput and response times.
- Automated status reporting tools and reduced manager review time by 32% with script-based updates and visual enhancements.

Maximus (Arizona DES Contract) – Tucson, AZ
Information Technology & Data Analyst
Apr 2022 – Sep 2023

- Designed dashboards used by contract leads to assess system load, response time, and efficiency metrics across service queues.
- Conducted root-cause analysis for anomalies in ADH scores using SQL and Excel, contributing to 16.8% improvement in throughput.
- Delivered actionable recommendations to contract managers that directly improved system availability and program readiness.

EDUCATION

Google Professional Certificate – Coursera (Google Career Certificates)
B.S. Equivalent in Data Analytics / Computer Science – Completed: Mar 2022
Ball State University – Remote
In Progress: M.S. in Computer Science (Online)

CAREER PROJECTS

Global COVID Data Live Dashboard

- Built dynamic Power BI dashboard monitoring real-time public health trends using a 13GB CDC dataset.
- Enabled leadership to make rapid, data-informed decisions—26.4% faster than previous analysts.
- Integrated interactive features such as drill-through, dynamic filtering, and slicer controls to support situational awareness.
- GitHub Link

FIJI Water Tariff-Based Sales Dashboard

- Created a comprehensive Power BI dashboard to track sales, inbound shipments, outbound movements, and forecasted demand across all FIJI Water SKUs.
- Integrated tariff-tier categorization (0%, 10%, 32%) to align financial metrics with international logistics and customs reporting.
- Enabled senior leadership and operations teams to make timely, informed decisions by visualizing SKU-level performance across changing tariff brackets.
- GitHub Link

ADDITIONAL

Languages & Tools: Python, R, SQL, JavaScript, Java, HTML5, CSS, Power BI, Tableau, Excel, Google Sheets, SSMS, Git/GitHub, Power Automate, UiPath
Certifications: Google Data Analytics Certificate, AZ CTE Software Development (Java & JavaScript), AZ CTE Education Certification
Other: Workflow Automation, Predictive Modeling, Logistics Data Analysis, System Performance Metrics, Process Optimization, Macro Scripting (Office 365), Technical Instruction
Languages: English (Native), Spanish (Beginner), Italian (Intermediate)