

Kyle Todd

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Portfolio: kyletodd.com.au

Objective

Dedicated and experienced professional with a background in both software and finance. Transitioning into a role in software development or engineering.

Education

Bachelor of Science in Information Technology 2024

University of Technology Sydney

Major in Enterprise Software Development - Distinction

Batchelor of Business 2024

University of Technology Sydney

Major in Finance - Credit

Victorian Certificate of Education 2018

Hamilton and Alexandra College

Employment

Insurance Associate Feb 2023 - Present

Bespoke Financial Advisory

- Played a lead role in developing a user platform for clients using **JavaScript, Node.js, MySQL** and **Azure**. Making Bespoke Financial Advisory one of the only independent insurance brokers in New South Wales to provide clients with a digital way to access policies online.
- Streamlined process of quoting by automating email and Excel templates. Resulting in a **30%** reduction on average in turnaround time from request to completion.
- Took charge of managing client claims and recording progress of new leads using **monday.com**, reporting updates daily to account manager.

Operations Manager Feb 2021 - Oct 2022

Harvey Norman

- Handled returns and repairs of faulty products, communicating with suppliers, credit control, training new staff and online order fulfilment.
- Implemented and improved technical problem-solving skills daily due to dealing with a wide variety of people and situations.
- Prioritised efficient task management so clients received a solution in the fastest time possible.

Salesperson Jan 2019 - Feb 2021

Harvey Norman

Cashier May 2015 - Mar 2018

Fletcher Jones Markets

Technical Skills

Python, JavaScript, Node.js / Express, Svelte, HTML / CSS, Excel Data Modelling, Pandas, KNIME, SQL, REST API / JSON Azure, Git, Docker

Referees are available upon request.