

Kyle Todd

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Summary

Passionate software developer with a strong foundation in Python, JavaScript, and Azure, complemented by a Bachelor of Science in Information Technology from the University of Technology Sydney.

Education

Bachelor of Science in Information Technology **2024**

University of Technology Sydney

Major in Enterprise Software Development - Distinction

Batchelor of Business **2024**

University of Technology Sydney

Major in Finance - Credit

Victorian Certificate of Education **2018**

Hamilton and Alexandra College

Employment

Insurance Associate **Feb 2023 - Present**

Bespoke Financial Advisory

- Acted as account manager for 2 months, managing 300+ active clients and \$150m+ insured assets.
- Played a lead role in developing a user platform for clients using JavaScript, Node.js, MySQL and Azure. Making Bespoke Financial Advisory one of the only independent insurance brokers in New South Wales to provide clients with a digital way to access policies online.
- Streamlined the process of quoting by automating email and Excel documents. Resulting in a 30% reduction on average in turnaround time from request to completion.
- Took charge of managing client claims and recording the progress of new leads using monday.com, reporting updates daily to the account manager.

Operations Manager **Feb 2021 - Oct 2022**

Harvey Norman

- Handled returns and repairs of faulty products, communicating with suppliers, credit control, training new staff and online order fulfilment.
- Implemented and improved technical problem-solving skills daily due to dealing with a wide variety of people and situations.
- Prioritised efficient task management so clients received a solution in the fastest time possible.

Salesperson **Jan 2019 - Feb 2021**

Harvey Norman

Cashier **May 2015 - Mar 2018**

Fletcher Jones Markets

Technical Skills

Python, JavaScript, Node.js / Express, Svelte, HTML / CSS, Excel Data Modelling, Pandas, KNIME, SQL, REST, JSON, Azure, Git, Docker.

Referees are available upon request.