Kyle Wiering

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# Summary

I'm a Senior Software Engineering Manager with 15+ years in software development and 7+ years in engineering leadership. Proven track record of building high performance teams, delivering complex technical initiatives, and aligning engineering execution with strategic business goals. I had led multi-team efforts across departments and driven innovation while mentoring talent from junior engineers to future leaders. I am known for fostering a culture of experimentation, accountability, and excellence.

I recently led a cross-brand tracking initiative involving four distinct websites each with unique tech stacks, teams, deployment models, and objectives. I partnered with teams from the front end, data engineering, infrastructure, and executive leadership to deliver a unified solution from data capture to data ingestion.

# Experience

## A logo of a company AI-generated content may be incorrect. Senior Software Engineering Manager

Gartner Digital Markets

Apr 2023 – October 2025 (2 years +)

* **Led a strategic cross-brand tracking initiative** across four websites with distinct front-end frameworks and deployment pipelines. Unified efforts across engineering, data, and leadership to deliver a scalable solution using Snowplow, enabling consistent data capture and ingestion into the enterprise data lake.
* **Built consensus across four front-end teams**, collaborating with engineering managers, project managers, directors, and MVPs to align implementation and delivery.
* **Defined and enforced data contracts** in partnership with data engineering, ensuring integrity and usability from capture through processing.
* **Delivered under executive strategic direction**, translating high-level goals into actionable engineering outcomes.
* **Maintained a multi-language monorepo** with 100’s of microservices and across a dozen of applications.
* **Improved uptime** from 98.5% to 99.999% on critical applications.
* **Adopted technology** efficiently to maintain the lowest operating cost across the departments

## Software Engineering Manager

Gartner Digital Markets

Sep 2019 - Present (2 years +)

* Managed a team of 4-8 mid-level and senior software engineers, including full time and contractors.
* Practiced Scrum and Agile methodologies to lead the only team in the department to consistently deliver on quarterly goals.
* Focused on Developer happiness through growth and learning in safe environments
* Architected Event-based solutions and CICD operations
* Continued Learning in Leadership and Software Engineering skills
* Coached my team how to best deliver for the business without compromising engineering principals.

## Engineering Lead

Gartner Digital Markets

Apr 2018 - Sep 2019 (1 year 6 months)

* Led a team responsible for platform related changes
* Drove the migration away from unsupported PHP versions
* Conceptualized and built a new approach to production deployments.

## A picture containing logo Description automatically generated Senior Software Engineer

Software Advice

Feb 2017 - Apr 2018 (1 year 3 months)

* PHP API development and testing
* Mentoring Interns
* Working with QA and the Project Architect to improve CI

## Senior Software Engineer

Mattersight Corporation (now NICE)

Apr 2016 - Feb 2017 (11 months)

* Lead Developer migrating from a Layered Architecture to a Micro-service/ Space Based Architecture.
* Lead Developer of Continuous Integration at the component level.

## Software Engineer

Mattersight Corporation (now NICE)

Dec 2011 - Apr 2016 (4 years 5 months)

## Software Developer

NCSOFT

Mar 2011 - Nov 2011 (9 months)

## Student Web Developer

Northern Michigan University

Jan 2007 - May 2009 (2 years 5 months)

# Education

## Northern Michigan University

Bachelor of the Arts Cum Laude, Computer Science

2005 - 2009

Major: Computer Science

Double Minor: Mathematics and History

Cum Laude with a 3.31 of 4.0 GPA

Dean’s List 5 Semesters

# Skills

Engineering Leadership • Team Development • Cross-Functional Collaboration • Stakeholder Alignment • Technical Architecture • Event Based and Streaming systems • Change Management • Technology Innovation and Adoption • Maintained Technical Proficiency • Automation • Kafka • AWS • Sql • Polyglot Programmer