# Kyler Robertson

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## **Qualifications and Certificates**

Advanced Excel, SQL, PowerBI, Tableau, Python, R, Lodestar, DNA, Prolender, Springboard

## Google Data Analytics Certificate - Coursea

2022

- SQL, R, Tableau, Big Query, Data Cleaning, Data Ethics
- Capstone project cleaning and analyzing over 3 million data points

### Data Analysts Toolbox - Udemy

2022

Advanced Excel (Pivot Tables, Power Query, Power Pivot, and DAX), Power BI, Python

#### **Work History**

## Financial Service Representative East Kootenay Community Credit Union

Feb 2020 - Current

- Produced several million in mortgage and loan growth each year
- Cleaned and filtered Excel member list for targeted marketing campaign
- Processed personal lending applications according to underwriting policies
- Dealt with various lending types (Conventional and construction mortgages; vehicle, RRSP and unsecured loans)
- Experienced in account opening, investments, registered plans, teller work, cash handling, and estates
- Assisted members in choosing financial products to suit their unique needs

#### Financial Service Representative EasyFinancial Services Ltd

May 2018 - Feb 2020

- Qualified customers for unsecured personal loans and explained loan contracts in detail for them to sign
- Developed marketing strategies and implemented them through calls, email, texts, and dropping off flyers
- Was ranked #1 in Jan and Sept for my position Canada wide (#6 February and top ten in several other months)

#### **Falcon Force Ecommerce**

**Self Employed** 

Sept 2016 - May 2018

Experienced in office and design software – Microsoft Excel, Word, PowerPoint, Photoshop

**Maintenance Assistant** 

**Canadian Forest Products Ltd** 

Dec 2010 - Sept 2016

## **Education – College of the Rockies**

#### **Bachelor of Business Administration in Sustainable Business Practices**

2016

- Courses included Business Management, Business Ethics, Business Law, Economics, Statistics, Marketing, and Sales
- Studied abroad in Santo Domingo, Dominican Republic, winter of 2015

## **Diploma in Marketing and General Management**

2015/2014

## **Awards and Other Experiences**

- Governor General's Academic Bronze Medal Highest overall average upon graduation (9.1 GPA)
- 2nd Place at the 2014 Western Canadian Business Competition at Okanagan College, Kelowna