

Project: Business Contact Interaction Tracking System

• Entities

> Company: name

> Contacts: name, salutation, job title, employer, manager, subordinates, secretary, addresses (home, office, mailing), phone #'s (home, office, cell, fax, secretary), email, and comments

> Interaction events: type, date, comments

Entity Name	Description	Alias	Occurrence
Company	Entity for the company overseeing contacts	Employer	1 company present for many contacts
Contacts	Entity for storing info about the users	User	Everyone in system will have a contact for themselves
Interaction Events	Entity for storing info about comms. made by users	Comms.	Comms. will occur whenever a contact makes them

Entity Name	Multiplicity	Relationship	Multiplicity	Entity Name
Company	0...*	Has	1...1	Contacts
Contacts	1...1 0...*	Work for Make	0...* 1...1	Company Interaction Events
Interaction Events	1...1	Involve	1...*	Contacts

****EER diagram on next page****

