# Kai Cheng (Kevin) Yu

Kai38547@gmail.com | 317-565-3252 | LinkedIn: kai38547

#### **Education**

#### **Bachelor's Degree of Computer Science**

Anticipated Graduation: May 2025 Ball State University, Muncie, IN GPA: 3.96

**Skills:** Fluent in Mandarin Chinese and Taiwanese.

## **Work Experience**

## Digital Corps Digital Agency (Ball State University)

September 2022 - Present

Software Developer

- Worked collaboratively with a diverse multidisciplinary team, committed to executing projects for Ball State colleges and external clients.
- Applied industry best practices to enhance front-end and back-end projects, including using React and AWS for building and deployment of websites, and adhering to proper git flow.
- Mentored new team members to cultivate a supportive and inclusive learning environment.
- Effectively conveyed technical details to team members and clients with non-technical backgrounds, ensuring clarity and conciseness in communication.

BestBuy June 2021 - Present

Apple Certified Mobile Advisor

- Conducted comprehensive training sessions for team members on the latest Apple products and services, ensuring a high level of product knowledge and customer service expertise.
- Collaborated seamlessly with fellow advisers to surpass sales goals and consistently meet quarterly expectations, contributing to the overall success of the team.
- Demonstrated exceptional customer service by addressing customer needs, providing information, and offering insightful suggestions to enhance their experience.
- Maintained a proactive approach to staying abreast of cutting-edge technology, specifications, and their strategic placement within the store, showcasing a commitment to continuous learning and product awareness.

# **Projects**

#### FlockTalk

Podcast dashboard for Ball State University internal podcast

- Work with one other developer to build a podcast dashboard emphasizing high-standard security measures and accommodating a robust, scalable system for the entire university.
- Acquired proficiency in implementing single-sign-on solutions and managing file uploads to an S3 bucket, enhancing the functionality and efficiency of the system.
- Engaged in effective communication with the designer to make informed decisions, consistently striving to enhance user experience and ensure optimal accessibility for all users.
- Contributed to the strategic planning and decision-making process to continuously improve the podcast dashboard's features and overall performance.
- Adopted an agile and adaptive approach to address evolving project requirements, ensuring the successful integration of cutting-edge technologies and industry best practices.

#### **CERES Storytelling Website**

Website for Ball State Center for Energy Research/Education/Service

- Implemented captivating user-engaging animations utilizing the GSAP library, elevating the project's interactive features.
- Followed established industry practices for git flow and enthusiastically embraced agile development methodologies, fostering effective collaboration and facilitating a streamlined delivery process.
- Collaborated closely with the designer to bring their vision to life, actively contributing to the development of the website in alignment with their creative concepts.

## **Skills**