

# BRITISH AIRWAYS

Predictive models and its results

### predictive results

## Positive 50.0 %

- Chance of predicting true successful sentiment
- 50% of the responses are positive, indicating that half of the audience has a favorable opinion.

The analysis shows a generally positive sentiment, but there's room for growth in converting neutral and negative opinions.

## Negative 20.0 %

- Engage with neutral audiences to convert them into positive responders
- 20% of responses are negative, signaling some dissatisfaction or concerns.

### Neural 30.0 %

- Investigate and address the root causes of negative sentiments
- 30% suggesting that a significant portion of the audience remains undecided or indifferent

