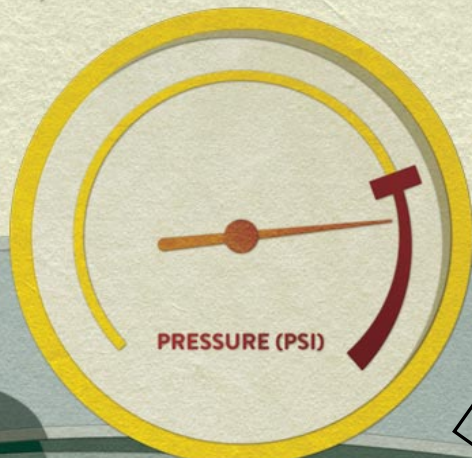


TEAM BENCHMARK



TEAM CONFLICT RESOLUTION



Your Team Conflict Survey

The team needs to cooperate in three areas--Processes, Attitude, and Climate--in order to a high level of efficiency. Significant weakness in even one element should receive immediate attention and an aggressive initiative for improvement.

Use the table below to assess the team scores that follow:

| Team Average | Grade | Description |
|--------------|-------|---------------------------|
| 4.00 - 5.00 | A | Gold Standard |
| 3.40 - 3.99 | B | Good |
| 2.60 - 3.39 | C | Adequate |
| 2.04 - 2.59 | D | Marginal |
| < 2.03 | F | Critical - Run for cover! |

The bar chart below indicates your team averages for each of the three areas:

TEAM BENCHMARK

The table below shows individual team member averages for each of the three areas. The far right column displays the "team average" for each member. The bottom row displays the team average for each of the four areas. The bottom right cell (shaded in grey) displays the total team average.

Processes

www.pdflib.com