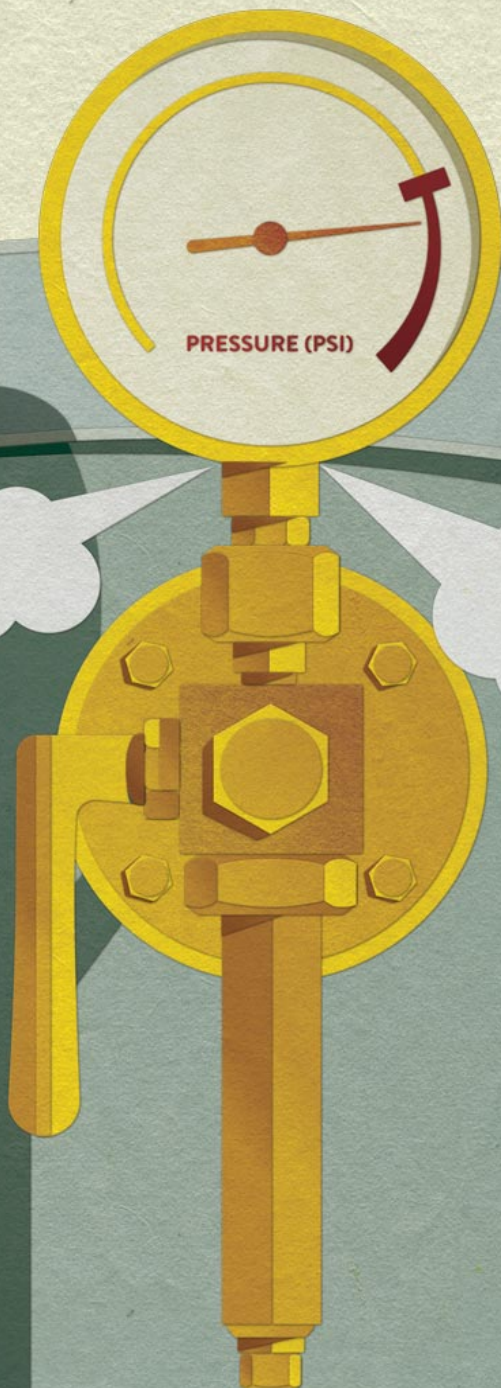


TEAM BENCHMARK



TEAM CONFLICT RESOLUTION

Your Team Conflict Survey

The team needs to cooperate in three areas--Processes, Attitude, and Climate--in order to a high level of efficiency. Significant weakness in even one element should receive immediate attention and an aggressive initiative for improvement.

Use the table below to assess the team scores that follow:

Team Average	Grade	Description
4.00 - 5.00	A	Gold Standard
3.40 - 3.99	B	Good
2.60 - 3.39	C	Adequate
2.04 - 2.59	D	Marginal
< 2.03	F	Critical - Run for cover!

The bar chart below indicates your team averages for each of the three areas:

Processes
