

INTERPRETING YOUR TEAM’S RESULTS

Each question within the Team Benchmark Communication Profile was rated by your team members on a five (5) point scale ranging from Not at All Descriptive (1) to Very Descriptive (5). Your answers have been compiled to provide both individual scores and an average team score for each Benchmark factor.

Low performance in any one of the Benchmark Communication factors can result in serious communication challenges for your team, and is worthy of closer examination and a clear action plan for improvement. Use the following table to assess your overall and factor-specific scores:

| Rating Scale | | | | |
|----------------------|-----------------|---------------------------------|-----------------------------|---------------------------|
| 1–1.99 | 2–2.99 | 3–3.49 | 3.50–3.99 | 4.00 - 5.00 |
| Poor | Somewhat Poor | Adequate | Good | Excellent |
| Can you hear me now? | Say that again? | Occasional static in the lines. | Hearing you loud and clear. | Crystal clear and timely. |

