# CVE-2020-13480:Verint Workforce Optimization : HTML Injection

 1 Comment      Uncategorized      tp9222@gmail.com      June 9, 2020

**Vulnerable Software**: Verint Workforce Optimization (WFO)

**Vulnerability:** HTML Injection

**Affected Version:** 15.2

**Vendor Homepage:**  https://www.verint.com

**CVE:** CVE-2020-13480

**CVE Author:** Tejas Nitin Pingulkar

**Exploit Available:** POC Available

About Affected Software

Verint Workforce Optimization is a suite of unified software and services for capturing interactions and managing the performance of employees across the enterprise or in targeted areas of your business, including:

- Back-office operations
- Branch operations
- Contact centers
- Financial trading rooms

Additional Information

Verint WFO application provides functionality to send receive emails within an application. However application fails to sanitize user input.

Exploit:

1. Open send email function

2. Write your payload inside the body

POC:

Timeline:

Initial Email Sent: 21 May 2020 — No response
Followup 2: 25 May 2020 — No response
Followup 3: 26 May 2020 — No response
CVE Generated: 26 May 2020
Followup 4:08 June 2020 — No response
Published: 09 June 2020

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