

## CVE-2020-13480-Verint-HTML Injection



June 08, 2020

**Vulnerable Software:** Verint Workforce Optimization (WFO)

**Vulnerability:** HTML Injection

**Affected Version:** 15.2

**Vendor Homepage:** <https://www.verint.com>

**CVE:** CVE-2020-13480

**CVE Author:** Tejas Nitin Pingulkar

**Exploit Available:** POC Available

### About Affected Software

Verint Workforce Optimization is a suite of unified software and services for capturing interactions and managing the performance of employees across the enterprise or in targeted areas of your business, including:

- Back-office operations
- Branch operations
- Contact centers
- Financial trading rooms

### Additional Information

Verint WFO application provides functionality to send receive emails within an application. However application fails to sanitize user input.

#### Exploit:

1. Open send email function
2. Write your payload inside the body

#### POC:



#### Timeline:

Initial Email Sent: 21 May 2020 — No response  
Followup 2: 25 May 2020 — No response  
Followup 3: 26 May 2020 — No response  
CVE Generated: 26 May 2020  
Followup 4: 08 June 2020 — No response  
Published: 09 June 2020



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September 17, 2020



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December 12, 2020



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March 29, 2020



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