

Genesys PureConnect Cross Site Scripting

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Genesys PureConnect as of their build on 08-October-2020 suffers from a cross site scripting vulnerability.

tags | [exploit](#), [xss](#)

advisories | [CVE-2022-37775](#)

SHA-256 | 2232d00fcafe4584b543e46f696b904d45b43d8ecf53a41949a52a39eaffc149 [Download](#) | [Favorite](#) | [View](#)

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Product: Genesys PureConnect - Interaction Web Tools Chat Service
 Description: Interaction Web Tools Chat Service allows XSS within the Printable Chat History via the participant -> name JSON POST parameter.
 Vulnerability Type: XSS
 Vendor of Product: Genesys PureConnect
 Affected Product Code Base: Interaction Web Tools - Chat Service - Appears to be all versions up to current release
 Affected Component: "Print" feature of the Interaction Web Tools Chat:
https://help.genesys.com/pureconnect/mergedprojects/wh_tr/desktop/pdfs/web_tools_dg.pdf
 Attack Vectors:

```
* To exploit the Cross-Site Scripting vulnerability, visit https://<vulnerable-
domain>/I3Root/chatOrCallback.html<https://%3cvulnerable-domain%3e/I3Root/chatOrCallback.html>
* Then select the 'I don't have an account" option, and enter the name "><script>alert(1)</script>
* Then press 'Start Chat'
* Then enter anything in the chat box like 'asdfg' and press send
* Now select the 'Printable Chat History' in the top right corner
* XSS will trigger. You can google dork for vulnerable versions with inurl:"/I3Root/chatOrCallback.html"
```

I'm assuming if an admin tries to print the chat conversation, it will trigger for them as well. Unable to confirm though.

Discoverer: Jake Murphy - Echelon Risk + Cyber - <https://echeloncyber.com/>

```
> [References]
> http://genesys.com
> http://interaction.com
```

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