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# **Genesys PureConnect Cross Site Scripting**

Authored by Jake Murphy Posted Sep 19, 2022

Genesys PureConnect as of their build on 08-October-2020 suffers from a cross site scripting vulnerability.

tags | exploit, xss

advisories | CVE-2022-37775

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# Change Mirror Product: Genesys PureConnect - Interaction Web Tools Chat Service Description: Interaction Web Tools Chat Service allows XSS within the Printable Chat History via the participant -> name JSON POST parameter. Vulnerability Type: XSS Vendor of Product: Genesys PureConnect Affected Product Code Base: Interaction Web Tools - Chat Service - Appears to be all versions up to current release Affected Component: "Print" feature of the Interaction Web Tools Chat: https://help.genesys.com/pureconnect/mergedprojects/wh\_tr/desktop/pdfs/web\_tools\_dg.pdf Attack Vectors: \* To exploit the Cross-Site Scripting vulnerability, visit https://<vulnerabledomain>/I3Root/chatOrCallback.html<https://%3cvulnerable-domain%3e/I3Root/chatOrCallback.html> \* Then select the 'I don't have an account" option, and enter the name "><script>alert(1)</script> \* Then press 'Start Chat' \* Then enter anything in the chat box like 'asdfg' and press send \* Now select the 'Printable Chat History' in the top right corner \* XSS will trigger. You can google dork for vulnerable versions with inurl:"/I3Root/chatOrCallback.html" I'm assuming if an admin tries to print the chat conversation, it will trigger for them as well. Unable to confirm though. Discoverer: Jake Murphy - Echelon Risk + Cyber - https://echeloncyber.com/ > [References] > http://genesys.com > http://interaction.com

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