



# CISC/CMPE 327 Software Quality Assurance

Queen's University, 2019–fall

Lecture #7  
Course Project

# Course Information

- Mini-Exams

- This year, in place of a final examination, there will be four in-class mini-exams, worth 12.5% each
- Subject to lecture scheduling slips, mini-exams scheduled according to the course website

# Course Information

- **Course Project**

- The course project will consist of six assignments, with **handouts** for each one
- Assignment handouts **will be early whenever** possible, so that you may work ahead at any time
- Subject to scheduling slips, assignments due according to the course website

# Course Information

- **Tutorials and Advising**
  - Project advising
    - Advising times will be **informal**, designed to provide you with **practical** and **technical** advice on your project
  - Online resource through the course web page for:
    - Linux **command line programming** and **shell scripting**
    - Windows **command line programming** and **batch scripting** if you prefer

# Course Information

- **Assignment Submission**
  - Assignments will be handed in through GitHub and onQ, by **23:59pm** on the due date at latest
    - **We are working on the exact instructions!**
  - Be sure to indicate **clearly** your **team name** and **student names and numbers** on **every** submission!
  - This is a course in **quality** – neatness counts!
  - Think of your submission as a professional **paper report**, with appropriate titling, sectioning, paging
  - Marked assignments will be returned in **OnQ**

# Course Project

- **Project Phases**

- The project will be done in several **phases**, each of which will be an assignment
- Phases will cover steps in the process of creating a quality software result in the **context** of an eXtreme Programming process model
- Assignments will be on the **quality control aspects** of requirements, prototyping, testing, integration, and analysis of the product you are building
- You can always **work ahead** on the next assignment in advance to manage your time

# Course Project

- Project Phases

- Assignments should always use the **simplest possible** solution
- Assignments must be done exactly as the assignment specification says - **no exceptions!**
- You can ask the **customer** (TAs) for clarifications about the **requirements** or **expectations** any time
- TAs and I will respond and post answers quickly

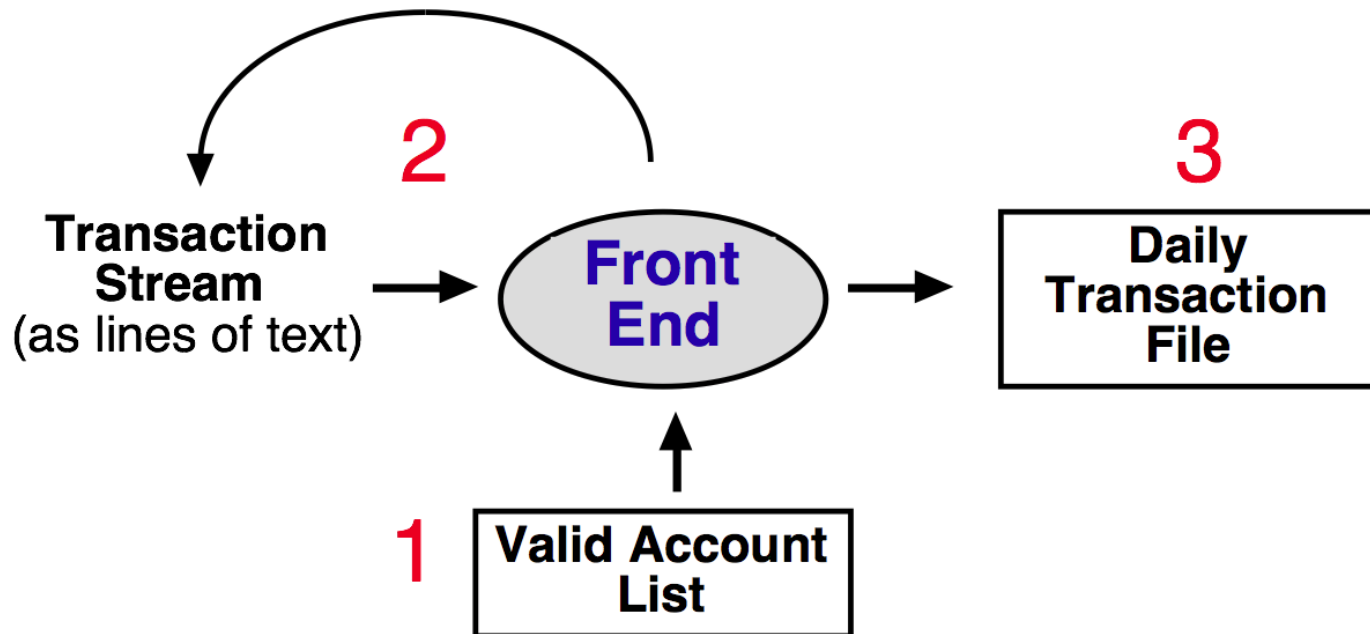
# Quinterac

- **Queen's Old-Fashioned Interactive Banking System**
- Consists of a **Front End** and a **Back Office**
  - The Front End is a standalone **retail banking terminal** for pseudo-ATM banking transactions
    - login, logout, deposit, withdraw, transfer, plus account creation and deletion when possible
  - The Back Office is an **overnight batch processor** to maintain and update a master events file
    - Aggregate the information from the campus-wide set of Front End terminals



# Quinterac

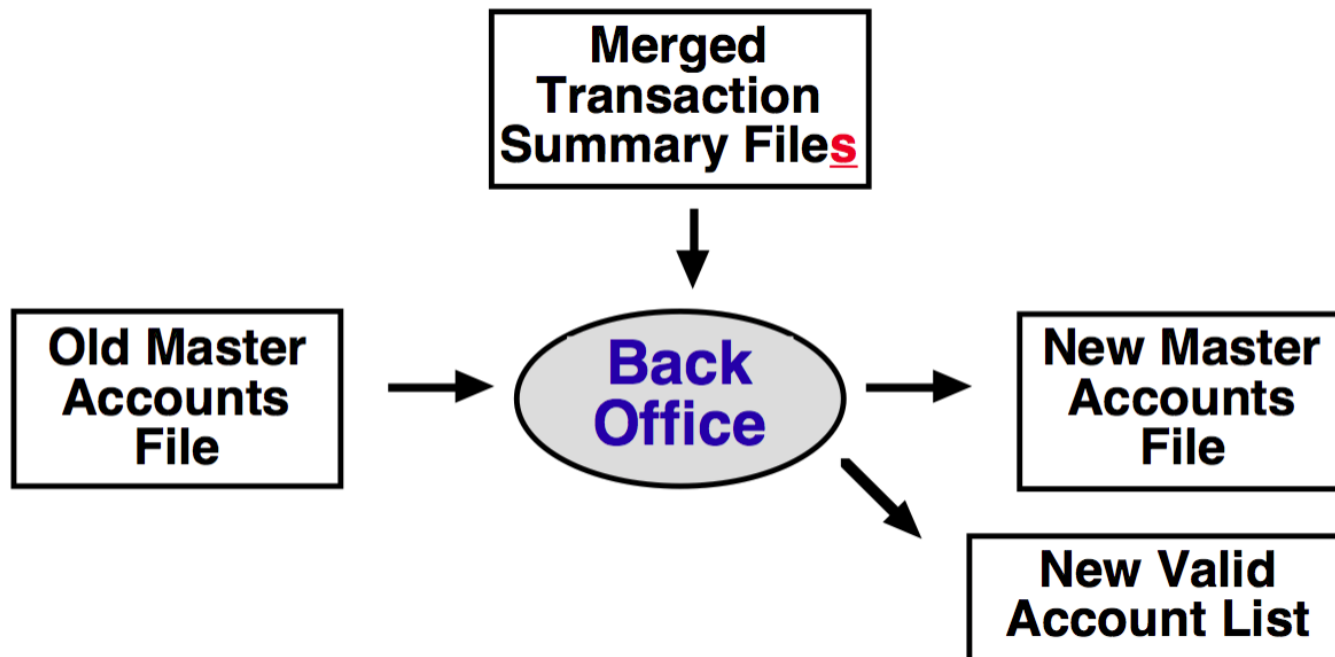
- The **Front End**
  - Reads in a file of valid account numbers, processes a stream of transactions one at a time, and writes out a summary file of transactions at the end of the day



# Quinterac

- The **Back Office**

- Reads in the previous day's master accounts file and applies all of today's transactions from a set of transaction files to produce new master accounts and valid accounts files



# Quinterac Front End Requirements

- Informal Customer Requirements for the Front End
  - The Front End handles a **sequence** of transactions, each of which begins with a single transaction code (**word** of text) on a separate line
  - The Front End must handle the following **transactions** :
    - login start a Front End session (processing day)
    - logout end a Front End session
    - createacct create a new account (**privileged**)
    - deleteacct delete an existing account (**privileged**)
    - deposit deposit to an account
    - withdraw withdraw from an account
    - transfer transfer between accounts

# Quinterac Front End Requirements

- What does a **sample session** look like?
  - Let's say on a given day, only one customer visits a Front End ATM and **transfers** \$1000 from one account to another, then **withdraws** \$50 of it

```
login  
atm  
transfer  
1000223  
1000327  
100000  
withdraw  
1000327  
5000  
logout
```

# QBASIC Front End Requirements

- login: start a Front End session
  - should ask for the **type** of session, which can be either
    - **atm**, which means ATM terminal mode
    - **agent**, which means **privileged** (teller) mode
  - after **type** is accepted, reads in the **valid accounts file** (see requirements) and begins accepting other transactions

# QBASIC Front End Requirements

## – Constraints:

- no transaction other than **login** should be accepted before a **login**
- no subsequent **login** should be accepted after a **login**, until after a **logout**
- after an **ATM** login, only unprivileged transactions are accepted
- after an **agent** (privileged) login, all transactions are accepted

# QBASIC Front End Requirements

- logout: end a Front End session
  - should write out the **transaction summary file** (see requirements for the file) and stop accepting any transactions except **login**
  - **Constraints:**
    - should only be accepted when logged in
    - no transaction other than **login** should be accepted after a logout

# QBASIC Front End Requirements

- createacct: create a new account
  - should ask for the new **account number** and **name** (as text lines)
  - should save this information for the **transaction summary file**, but no transactions on the new account should be accepted in this session



# QBASIC Front End Requirements

## – Constraints:

- privileged transaction, only accepted when logged in to **agent** mode
- new **account number** is exactly seven decimal digits not beginning with 0
- new **account number** must be different from all other current account numbers
- new **account name** is between 3 and 30 alphanumeric characters, possibly including spaces but not beginning or ending with a space

# QBASIC Front End Requirements

- deleteacct: delete an existing account
  - should ask for the **account number** and **account name** (as text lines)
  - should check that the account number is valid, and save the account number and name in the **transaction summary file**
  - **Constraints:**
    - privileged transaction, only accepted when logged in to **agent** mode
    - **no** further transactions should be accepted on a deleted account

# QBASIC Front End Requirements

- deposit: deposit to an account
  - should ask for the **account number** and the **amount to deposit** in cents (as text lines)
  - should check that the account number and amount are valid
  - should save info for the **transaction summary file**
  - **Constraints:**
    - Transaction amount limits – see instruction

# QBASIC Front End Requirements

- withdraw: withdraw from an account
  - should ask for the **account number** and the **amount to withdraw** in cents (as text lines)
  - should check that the account number and amount are valid
  - should save info for the **transaction summary file**
  - **Constraints:**
    - Transaction amount limits – see instruction

# QBASIC Front End Requirements

- transfer: transfer from one account to another
  - should ask for the **from account number**, the **to account number**, and the **amount to transfer** in cents (as text lines)
  - should check that the account numbers and amount are valid
  - should save info for the **transaction summary file**
  - **Constraints:**
    - Transaction amount limits – see instruction

# QBASIC Front End Requirements

- Transaction Summary File

- At the end of each session (processing day), when the **logout** transaction is processed, a **transaction summary file** for the day is written, listing every transaction made in the session
- Contains transaction messages (text lines) of the form:

CCC AAAA MMMM BBBB NNNN

# QBASIC Front End Requirements

- Transaction Summary File

CCC AAAA MMMM BBBB NNNN

- CCC is a three-character transaction code, where  
DEP = deposit, WDR = withdrawal, XFR = transfer,  
NEW = create account, DEL = delete account,  
EOS = end of session
- AAAA is the first (to) account number
- MMMM is the amount, in cents (e.g., 123 = \$1.23)
- BBBB is the second (from) account number
- NNNN is the account name

# QBASIC Front End Requirements

- **Constraints:**
  - each line is **at most** 61 characters (plus newline)
  - the transaction code is always the **first three characters** of the line
  - items are separated by exactly one **space**
  - account numbers are always exactly seven decimal digits, not beginning with 0 (e.g., **1000327, 9379210**)
  - monetary amounts are between 3 and 8 decimal digits, **000** to **99999999**, representing \$0.00 to \$999,999.99
  - account names are between 3 and 30 alphanumeric characters (A-Z, a-z, 0-9), possibly including spaces, but not beginning or ending with a space (e.g., **XYZ, ThisAcct, My 3rd account, ...**)
  - unused numeric fields are filled with **zeros** (e.g., 0000000 for account numbers, 000 for monetary amounts)
  - unused account name fields are filled with **three asterisks: \*\*\***
  - the file ends with an **end of session** (EOS) transaction code



# QBASIC Front End Requirements

- Valid Accounts List File
  - Consists of text lines each containing only an account number
  - Constraints:
    - each line is exactly 7 characters (plus newline)
    - account numbers are always exactly seven decimal digits, not beginning with 0 (e.g., 1000327)
    - the file ends with the special (invalid) account number 0000000
    - Comes from the Back End, so you can assume it is well-formed

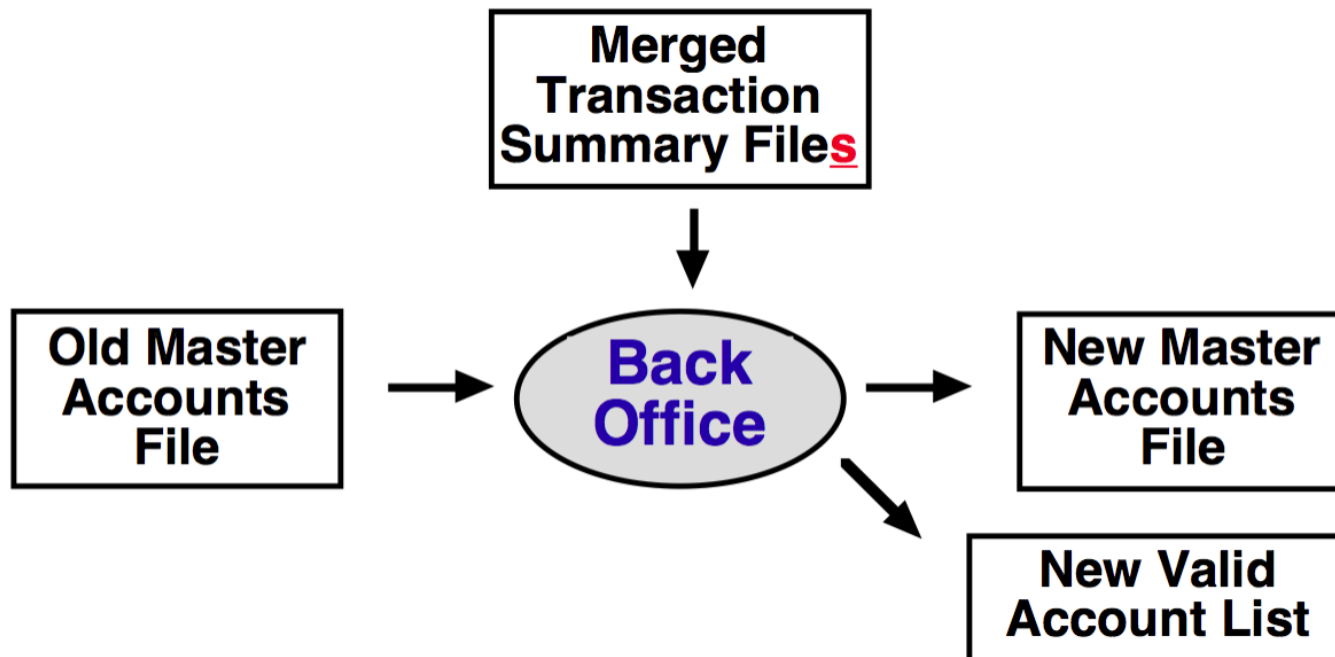
# QBASIC Front End Requirements

- General Requirements for the Front End
  - The Front End should never crash, and should never stop except as directed by transactions
  - The Front End cannot depend on valid (terminal) input – it must gracefully and politely handle bad input of all kinds
    - But: you can assume that input is at least lines of text!

# Quinterac

- The **Back Office**

- Reads in the previous day's master accounts file and applies all of today's transactions from a set of transaction files to produce new master accounts and valid accounts files



# QBASIC Back Office Requirements

- Informal Customer Requirements for the Back Office
  - The Back Office reads the Master Accounts File and the Merged Transaction Summary Files (see below)
  - It applies all transactions to the master accounts to produce the New Master Accounts File and the New Valid Accounts List File

# QBASIC Back Office Requirements

- The **Back Office** enforces the following business constraints, and produces a **failed constraint** log on the terminal as it processes transactions
  - **Constraints:**
    - No account should ever have a **negative** balance
    - A deleted account must have a **zero** balance
    - A newly created account must have a new **unused** account number
    - The account name given in a delete transaction must be **the same** as the name associated with the deleted account number

# QBASIC Back Office Requirements

- The Master Accounts File

- The Master Accounts File consists of text lines of the form:

AAA MMM NNN

where:

- AAA is the account number
  - MMM is the account balance, in cents
  - NNN is the account name
- Constraints:
    - each line is at most 47 characters (plus newline)
    - items are separated by exactly one space
    - account numbers, balances and names are as described for the Transaction Summary File
    - the Master Accounts File must always be kept in ascending order by account number

# QBASIC Back Office Requirements

- **The Merged Transaction Summary File**
  - The concatenation of any number of Transaction Summary Files output from **Front Ends**, ended with an empty one (one containing no real transactions, just a transaction with an **EOS** transaction code and unused other fields)
- **The New Valid Accounts List File**
  - A file containing every active account number in the **New Master Accounts File**, in the format described for the **Front End**

# QBASIC Back Office Requirements

- General Requirements for the Back Office
  - The Back Office uses only internal files, so it can assume correct input format on all files
  - However, the values of all fields should be checked for validity, and the Back End should stop immediately and log a fatal error on the terminal if any value is invalid



# CISC 327 Course Project

- Assignment 1: Front End Requirements Tests
  - Due Thursday, October 5th
    - Create and organize a complete set of requirements tests for the Front End of QBASIC to test for every required behaviour
    - Bonus for discovering missing or erroneous requirements (if customer TA agrees)
  - Hand in as a PDF file through (instruction coming soon!)
  - You are encouraged to work ahead and hand in assignments early! (...once we post them)

# CISC 327 Course Project

- You should hand in:
  1. An organized **list** of all your test cases and what they are intended to test (a **table** of test **names** and **intentions**, in English)
  2. For **each** test case, the actual test **input file** and expected **output file** (as text file **printouts**)
  3. A **test plan document**, outlining how your tests are organized (in directories or whatever), how they will be run (as shell **scripts**, Windows **batch** files, or whatever), and how the output will be stored and organized for **reporting** and comparison with later runs (make text file **printouts** of any directory structures and script files created)

# CISC 327 Course Project

- What does a **test case** look like?

**Test** T1: login command, ATM case

**Purpose**: check that login is accepted

**Input** t1in.txt:

login

atm

logout

**Input files**: valid accounts file with no accounts

**Output files**: transaction summary file with no transactions

**Terminal output** t1out.txt:

empty, or possibly information messages in response to commands

# CISC 327 Course Project

- But first: **Assignment #0!**
  - Choose teammates to **pair program** with
  - Think about the programming language and environment you want to work in
  - Sign the **team agreement**, due **Tomorrow** on OnQ
  - If you haven't yet found teammates, email TAs