Alexander Hess | QA Engineer

lovealex.hess@gmail.com | Baltimore, MD | Open to remote work | LinkedIn

Summary

QA Engineer skilled in manual, API, and automated testing, with hands-on experience executing 100+ test cases and reporting critical bugs for transportation and e-commerce platforms. Proficient in JIRA, Postman, and test design strategies like boundary value analysis. Proven track record of enhancing application reliability and improving test processes. Passionate about seamless user experiences and problem-solving.

Skills

Manual Testing, API Testing, Test Case Design, JIRA, Postman, JSON, Equivalence Partitioning, Boundary Value Analysis, Google Sheets, Requirement Analysis, Bug Reporting, Debugging

Technical Projects

Urban Routes App Testing | Tripleten Bootcamp, Oct 2024

- GitHub Repository
- Validated core app features via 50+ test cases.
- Reported 5+ bugs in JIRA, improving stability.
- Enhanced bug report clarity through peer collaboration.

Urban Routes Test Design | Tripleten Bootcamp, Nov 2024

- GitHub Repository
- Created 30+ test cases via equivalence partitioning.
- Identified UI error messaging gaps, driving requirement updates.

Urban Grocers API Testing | Tripleten Bootcamp, Dec 2024

- GitHub Repository
- Executed 40+ API test cases in Postman.
- Reported 12+ bugs, reducing 400/404 errors.
- Authored test reports highlighting requirement gaps.

Experience

On-Site Customer Sales Support Team Member

Fastenal — Hunt Valley, MD | Jun 2023 – Mar 2025

- Resolved product issues and inquiries, enhancing customer satisfaction.
- Managed orders, specifications, and service requests with accuracy.
- Maintained logs, reports, and inventory tracking systems.
- Partnered with sales and operations to ensure timely product delivery.

Automotive Parts Department Associate

Hanover Nissan — Hanover, PA | Jun 2022 – Mar 2023

- Maintained inventory accuracy and order fulfillment.
- Diagnosed part issues and proposed resolutions.
- Improved workflow efficiency by streamlining processes.

Education

Tripleten QA Engineer Bootcamp

Certificate, Quality Assurance | Oct 2024 – Apr 2025