

Lauren Ingram

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EXPERIENCED WITH

- Beginner: Python, JavaScript/jQuery, SQL, ASP.NET
- Intermediate: HTML, CSS, PHP, Visual Basic, C#, Microsoft Access
- Proficient: Microsoft Office

EDUCATION

American Public University - Charles Town, WV

Bachelor of Science: Web Development Using .NET

January 2017-Current - Anticipated Graduation: August 2018 - Current GPA: 3.93

- Earned a place on the President's List for the 3rd quarter of 2017
- Earned a place on the Dean's List for the 4th quarter of 2017

Mayland Community College - Spruce Pine, NC

Associate of Arts - 2013-2016

- Became a member of the Dean's List multiple times during my education here

EXPERIENCE

Universal Orlando Resort

Orlando, Florida

Attractions Team Member

May 2015-Current

Accomplishments

- Has been an efficient team member at The ET Adventure, The Amazing Adventures of Spider-Man, 2016 Grinchmas, and The Hogwarts Express
- Nominated "Best Venue Representative for USF" for 2017 Attraction Operations Awards
- Voted Team Member of the Month: April 2017 and "Best Team Player" at ET Adventure
- Voted January 2018 Team Member of the Month at The Hogwarts Express

The Walt Disney Company

Lake Buena Vista, Florida

Attractions Attendant, Disney College Program

January-May 2015

Accomplishments

- Coordinated with team to quickly resolve mistakes that the team or hardware had made
- Demonstrated ability to work independently as a piece of a bigger team

Quick Service F&B, Disney College Program

May-December 2014

Accomplishments

- Input as a trainer was implemented into the Standard Operating Procedures for this location
- Expedited skills using a register with a Point-of-Sale system to enhance the guest experience and decrease transaction times.
- Trained and motivated others to work as a team to complete large and difficult tasks