## Appendix A.

 Table 4. Feedback interaction dataset description

| Column Name                     | Description   |
|---------------------------------|---|
| Feedback ID                     | Unique identifier for each feedback interaction   |
| Participant ID                  | Anonymized identifier for each participant  |
| Unit code                       | Course code associated with the feedback  |
| Assessment name                 | Name of the assessment related to the feedback  |
| Expectation alignment           | Performance expectation alignment   |
| Feedback usefulness             | Usefulness of the feedback perceived by the student   |
| Chatgpt Usage                   | Binary indicator of whether the student sought clarification from ChatGPT for this feedback |
| Feedback ratings                |   |
| Clarity                         | Rating scale for the clarity of feedback (scale 1–5)  |
| Relevance                       | Rating scale for evaluative judgement (scale 1–5)   |
| Critical evaluation             | Rating scale for how feedback aids students in critically evaluating their work (scale 1–5) |
| Usability                       | Rating scale for the usability of the feedback (scale 1–5)                                  |
| Positivity                      | Rating scale for how positive feedback made the student feel (scale 1–5)                    |
| Highlight frequencies           |   |
| Highlight action item frequency | Number of times the participant highlighted feedback categorised as an action item          |
| Highlight confused frequency    | Number of times the participant highlighted feedback as confusing                           |
| Highlight strength frequency    | Number of times the participant highlighted feedback as a strength                          |
| Highlight weakness frequency    | Number of times the participant highlighted feedback as a weakness                          |
| Highlight other frequency       | Number of times the participant highlighted feedback as other                               |
| Notes frequency                 | Number of notes the participant created during the feedback highlighting process            |
| Todo list frequency             | Number of to-do items the participant created during the                                    |

|                  | feedback highlighting process                                      |
|------------------|--|
| Confidence level | Confidence level reported prior to receiving feedback (scale 0–10) |

**Table 5.** Sample of event logs

| participantId | feedbackId | activityType          | timeStamp            |
|---------------|------------|-----------------------|----------------------|
| PFPT01        | 910        | Start Highlight       | 5/4/2024 10:38:10 AM |
| PFPT01        | 910        | Highlight Strength    | 5/4/2024 10:38:21 AM |
| PFPT01        | 910        | Highlight Strength    | 5/4/2024 10:38:45 AM |
| PFPT01        | 910        | Highlight Weakness    | 5/4/2024 10:39:10 AM |
| PFPT01        | 910        | Save Notes            | 5/4/2024 10:41:03 AM |
| PFPT02        | 911        | Start Highlight       | 5/4/2024 12:26:10 AM |
| PFPT02        | 911        | Highlight Weakness    | 5/4/2024 12:27:07 AM |
| PFPT02        | 911        | Highlight Weakness    | 5/4/2024 12:27:28 AM |
| PFPT02        | 911        | Highlight Action Item | 5/4/2024 12:28:21 AM |
| PFPT02        | 911        | Save To-dos           | 5/4/2024 12:29:01 AM |

**Table 6.** Moderation effect of feedback positivity rating on the relationship between confidence levels and feedback interactions

| Feedback<br>Interaction Type | Coefficient Term                                 | Estimate | SE   | 95% CI        | Sig |
|------------------------------|--|----------|------|---------------|-----|
| Highlight action item        | Confidence (β <sub>1</sub> )                     | 0.19     | 0.24 | (-0.35, 0.61) |     |
|                              | Positivity Rating (β <sub>2</sub> )              | 0.34     | 0.28 | (-0.33, 1.92) |     |
|                              | Confidence x Positivity Rating (β <sub>3</sub> ) | 0.02     | 0.09 | (-0.14, 0.22) |     |
| Highlight confused           | Confidence (β <sub>1</sub> )                     | 0.34     | 0.28 | (-0.30, 0.87) |     |
|                              | Positivity Rating (β <sub>2</sub> )              | 0.14     | 0.62 | (-1.05, 1.36) |     |
|                              | Confidence x Positivity Rating (β <sub>3</sub> ) | -0.06    | 0.12 | (-0.28, 0.20) |     |
| Highlight other              | Confidence (β <sub>1</sub> )                     | 0.03     | 0.32 | (-0.70, 0.58) |     |
|                              | Positivity Rating (β <sub>2</sub> )              | 0.27     | 0.71 | (-1.00, 1.75) |     |
|                              | Confidence x Positivity                          | 0.07     | 0.11 | (-0.15, 0.31) |     |

|                    | Rating (β <sub>3</sub> )                         |       |      |               |   |
|--------------------|--|-------|------|---------------|---|
| Highlight strength | Confidence (β <sub>1</sub> )                     | 0.17  | 0.21 | (-0.36, 0.50) |   |
|                    | Positivity Rating (β <sub>2</sub> )              | 0.34  | 0.51 | (-0.39, 1.57) |   |
|                    | Confidence x Positivity Rating (β <sub>3</sub> ) | 0.01  | 0.08 | (-0.12, 0.20) |   |
| Highlight weakness | Confidence (β <sub>1</sub> )                     | 0.34  | 0.17 | (-0.09, 0.67) |   |
|                    | Positivity Rating (β <sub>2</sub> )              | 0.78  | 0.69 | (-0.38, 2.36) |   |
|                    | Confidence x Positivity Rating (β <sub>3</sub> ) | -0.09 | 0.08 | (-0.23, 0.11) |   |
| Notes              | Confidence (β <sub>1</sub> )                     | 0.34  | 0.14 | (-0.07, 0.58) |   |
|                    | Positivity Rating (β <sub>2</sub> )              | 0.88  | 0.42 | (0.01, 1.75)  | * |
|                    | Confidence x Positivity Rating (β <sub>3</sub> ) | -0.08 | 0.05 | (-0.17, 0.09) |   |
| Todo list          | Confidence (β <sub>1</sub> )                     | 0.20  | 0.32 | (-0.57, 0.70) |   |
|                    | Positivity Rating (β <sub>2</sub> )              | 0.34  | 0.68 | (-0.85, 1.83) |   |
|                    | Confidence x Positivity Rating (β <sub>3</sub> ) | -0.00 | 0.13 | (-0.21, 0.30) |   |

**Table 7.** Moderation effect of feedback positivity rating on feedback interactions across expectation alignment groups

| Feedback<br>Interaction Type | Coefficient Term  | Estimate | SE    | 95% CI          | Sig |
|------------------------------|---|----------|-------|-----------------|-----|
| Highlight action item        | Expectation Alignment <sub>better-than-thought</sub> (β <sub>1</sub> )                    | -6.48    | 11.31 | (-31.68, 13.95) |     |
|                              | Expectation Alignment <sub>worse-than-thought</sub> (β <sub>2</sub> )                     | -1.64    | 3.63  | (-9.63, 3.54)   |     |
|                              | Positivity Rating (β <sub>3</sub> )   | 0.50     | 0.68  | (-0.53, 2.15)   |     |
|                              | Expectation Alignment <sub>better-than-thought</sub> $x$ Positivity Rating $(\beta_4)$    | 1.96     | 3.80  | (-4.92, 10.47)  |     |
|                              | Expectation Alignment <sub>worse-than-thought</sub> x Positivity Rating (β <sub>5</sub> ) | 0.17     | 1.27  | (-1.68, 2.95)   |     |
| Highlight confused           | Expectation Alignment <sub>better-than-thought</sub> $(\beta_1)$                          | -22.21   | 19.23 | (-65.88, 0.52)  |     |

|                    | Expectation Alignment <sub>worse-than-thought</sub> (β <sub>2</sub> )                      | -0.71 | 2.36  | (-6.15, 3.00)        |
|--------------------|--|-------|-------|----------------------|
|                    | Positivity Rating ( $\beta_3$ )  | -0.76 | 0.89  | (-2.81, 0.72)        |
|                    | Expectation Alignment <sub>better-than-thought</sub> x Positivity Rating (β <sub>4</sub> ) | 7.78  | 6.47  | (-0.06, 22.56)       |
|                    | Expectation Alignment <sub>worse-than-thought</sub> $x$ Positivity Rating $(\beta_5)$      | 0.11  | 1.00  | (-1.64, 2.33)        |
| Highlight other    | Expectation Alignment <sub>better-than-thought</sub> (β <sub>1</sub> )                     | -8.16 | 90.12 | (-116.82,<br>125.06) |
|                    | Expectation Alignment <sub>worse-than-thought</sub> (β <sub>2</sub> )                      | 8.09  | 47.87 | (-9.56, 73.21)       |
|                    | Positivity Rating (β <sub>3</sub> )  | 1.51  | 4.55  | (-1.07, 11.11)       |
|                    | Expectation Alignment <sub>better-than-thought</sub> x Positivity Rating (β <sub>4</sub> ) | 2.22  | 30.05 | (-42.37, 38.89)      |
|                    | Expectation Alignment <sub>worse-than-thought</sub> x Positivity Rating (β <sub>5</sub> )  | -2.65 | 15.99 | (-24.51, 3.40)       |
| Highlight strength | Expectation Alignment <sub>better-than-thought</sub> (β <sub>1</sub> )                     | 2.50  | 8.69  | (-3.18, 19.15)       |
|                    | Expectation Alignment <sub>worse-than-thought</sub> (β <sub>2</sub> )                      | -7.54 | 8.19  | (-25.75, -0.82)      |
|                    | Positivity Rating (β <sub>3</sub> )  | -0.04 | 0.67  | (-1.23, 0.93)        |
|                    | Expectation Alignment <sub>better-than-thought</sub> x Positivity Rating (β <sub>4</sub> ) | -0.95 | 2.92  | (-6.60, 1.05)        |
|                    | Expectation Alignment <sub>worse-than-thought</sub> x Positivity Rating (β <sub>5</sub> )  | 2.28  | 2.75  | (-0.06, 8.38)        |
| Highlight weakness | Expectation Alignment <sub>better-than-thought</sub> (β <sub>1</sub> )                     | -1.99 | 4.31  | (-12.66, 2.36)       |
|                    | Expectation Alignment <sub>worse-than-thought</sub> (β <sub>2</sub> )                      | -5.84 | 5.42  | (-19.74, -0.80)      |
|                    | Positivity Rating (β <sub>3</sub> )  | -0.69 | 0.55  | (-2.07, -0.19)       |
|                    | Expectation Alignment <sub>better-than-thought</sub> x Positivity Rating (β <sub>4</sub> ) | 0.77  | 1.48  | (-0.86, 4.35)        |

|           | Expectation Alignment <sub>worse-than-thought</sub> x Positivity Rating (β <sub>5</sub> )  | 2.03  | 1.82 | (0.29, 6.73)   | * |
|-----------|--|-------|------|----------------|---|
| Notes     | Expectation Alignment <sub>better-than-thought</sub> (β <sub>1</sub> )                     | -0.58 | 3.34 | (-7.83, 5.28)  |   |
|           | Expectation Alignment <sub>worse-than-thought</sub> (β <sub>2</sub> )                      | -1.42 | 1.24 | (-4.24, 0.69)  |   |
|           | Positivity Rating (β <sub>3</sub> )  | -0.01 | 0.35 | (-0.61, 0.82)  |   |
|           | Expectation Alignment <sub>better-than-thought</sub> x Positivity Rating (β <sub>4</sub> ) | 0.17  | 1.14 | (-1.83, 2.63)  |   |
|           | Expectation Alignment <sub>worse-than-thought</sub> x Positivity Rating (β <sub>5</sub> )  | 0.35  | 0.46 | (-0.45, 1.36)  |   |
| Todo list | Expectation Alignment <sub>better-than-thought</sub> (β <sub>1</sub> )                     | -0.63 | 7.28 | (-19.76, 8.96) |   |
|           | Expectation Alignment <sub>worse-than-thought</sub> (β <sub>2</sub> )                      | -2.09 | 4.65 | (-13.39, 5.58) |   |
|           | Positivity Rating $(\beta_3)$  | 0.22  | 0.89 | (-1.17, 2.31)  |   |
|           | Expectation Alignment <sub>better-than-thought</sub> $x$ Positivity Rating ( $\beta_4$ )   | 0.73  | 2.51 | (-3.19, 6.78)  |   |
|           | Expectation Alignment <sub>worse-than-thought</sub> x Positivity Rating (β <sub>5</sub> )  | 0.07  | 1.70 | (-2.53, 4.38)  |   |