

Ideation Phase
Empathize&Discover

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TeamID	LTVIP2025TMID43759
ProjectName	Hematovision : Blood Cell Classification using Transfer Learning
MaximumMarks	4Marks

EmpathyMapCanvas:

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviours and attitudes.

It is a useful tool to help teams better understand their users.

Creating an effective solution requires understanding the true problem and the person who is experiencing it. The exercise of creating the map helps participants consider things from the user's perspective along with his or her goals and challenges.

Example:

HematoVision – Empathy Map & Value Proposition Canvas

What do they THINK and FEEL?

- Worried about missing abnormal cells that might indicate leukaemia or infection
- Concerned about workload and fatigue causing misdiagnosis
- Feel pressure to deliver fast, accurate reports to doctors and patients
- Think about keeping lab processes efficient and modern
- Frustrated by repetitive manual microscopy work

What do they SEE?

- Microscopic images of various blood cells
- Large volumes of patient samples to analyze daily
- Errors creeping into manual reports due to human fatigue
- Pressure to integrate AI solutions but wary of complexity
- Ads or conferences about new digital pathology tools

What do they HEAR?

- Recommendations to adopt AI for diagnostics
- Feedback from colleagues about how new tools save time
- News of labs improving accuracy with digital solutions
- Patient complaints about delays in diagnosis
- Vendors offering AI products

What do they SAY and DO?

- Talk about workload pressure in the lab
- Complain about time-consuming manual cell counting
- Seek software that simplifies reporting
- Share experiences about using new lab technologies
- Worries about errors manually when uncertain

GOALS (Wants/Needs)

- Quickly and accurately classify blood cell types
- Reduce misdiagnosis risks for conditions like leukemia
- Integrate easily with existing lab workflow

PAINS (Challenges)

- Difficulty in distinguishing similar-looking cell types
- Fear of adopting complex new technologies
- Lack of budget for expensive digital pathology