Approachable Analytics for Indirect SAS Users

An Evaluation of SAS Report Visuals UX

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Introduction

- Product Description
 - SAS Product info
 - Goal

- Project Scope
 - evaluating SAS's Demo Report
 - prototyping
 - evaluate refined SAS Report

Methodology

Participants

- purposive and convenience sampling
- background characteristics

Measures

- Cognitive approachability
- Emotional approachability

Evaluation Sessions

3 parts (Pre-eval; Evaluation Tasks; Post-eval)

Evaluation Tasks

- Evaluate
 - O What?
 - Screenshots
 - Overview tab and Type 2 Analysis tab
 - How?
 - Observe the report
 - Describe the content
 - Retrieve information
 - Why?
 - Understandability

Phase 1 - Evaluation Results

Hedonic

Emotional

- Difficulty
 - Report
 - Tasks

Overall Experience

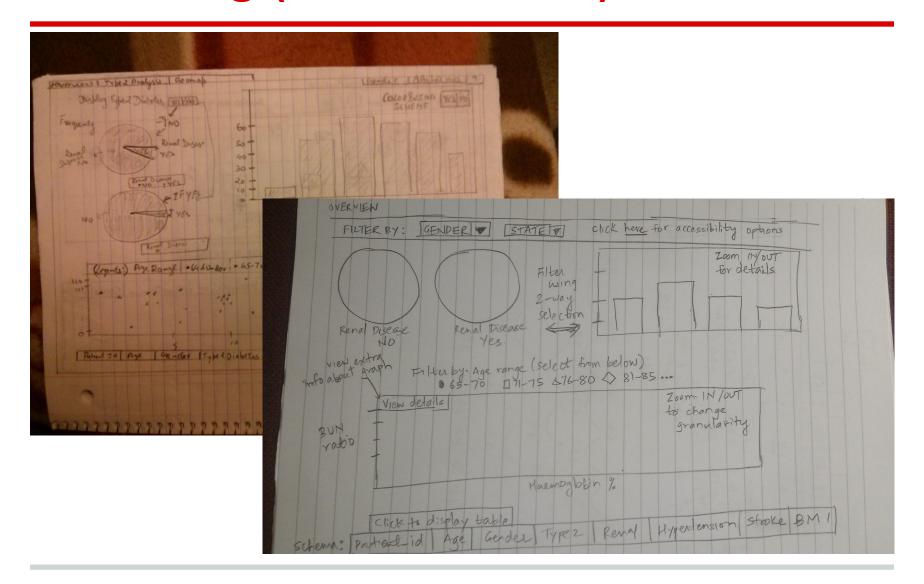
Phase 2 - Prototyping

Sketching with pencil and paper

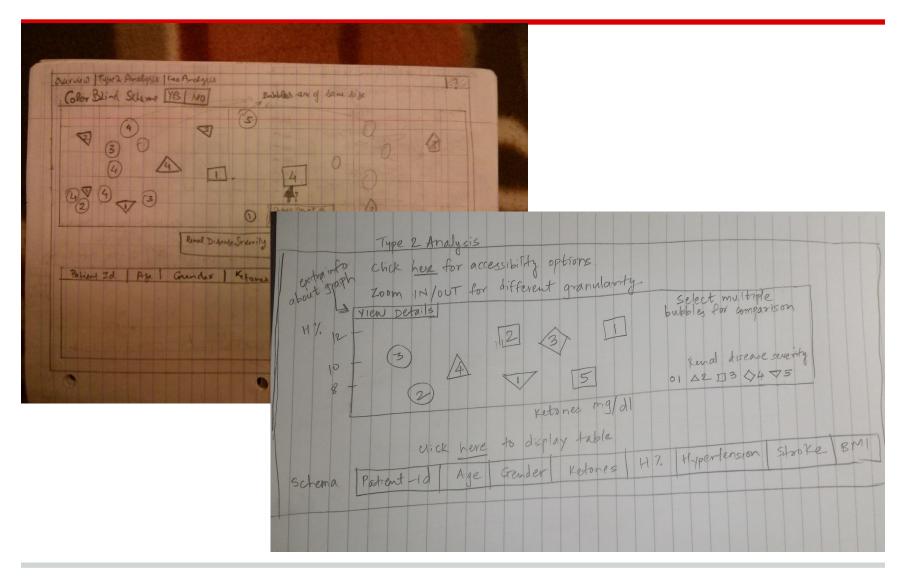
Collaborative mock-up in Google Draw

 Final static prototyping using Adode Illustrator

Sketching (Overview Tab)



Sketching (Type 2 Analysis Tab)



Mockup (Overview Tab)



Mockup (Type 2 Analysis Tab)



1st iteration of Overview Tab



Final Prototype (Overview Tab)



Final Prototype (Tab 2 Analysis)



Protanopia View



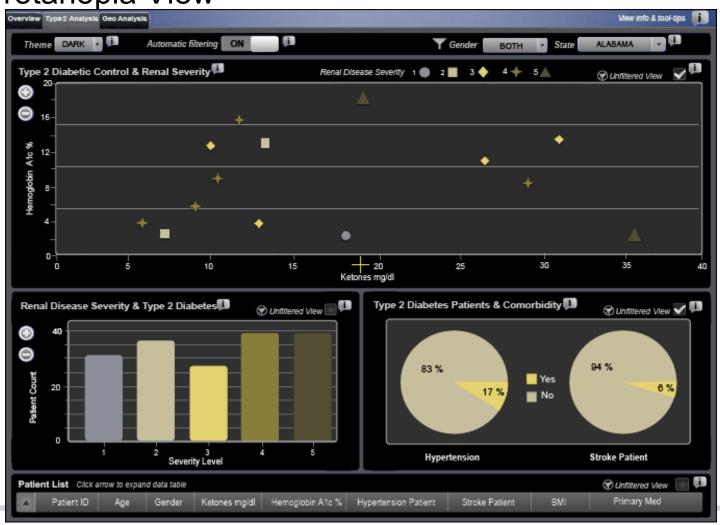
Protanopia View



Deuteranopia View



Protanopia View



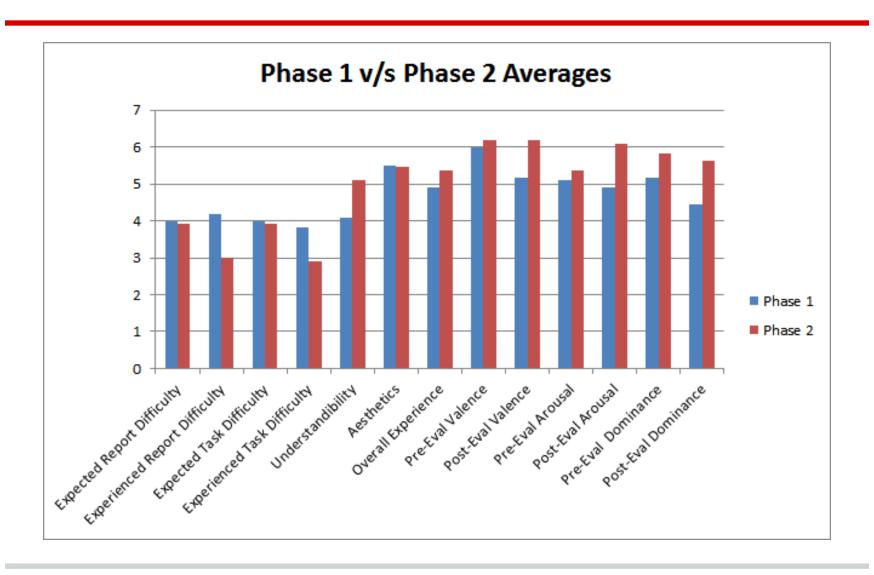
Deuteranopia View



Phase 2 - Evaluation Results

- Difficulty
 - Report
 - Tasks
- Hedonic
 - aesthetics
- Emotional
 - valence
 - arousal
 - dominance
- Overall Experience

Phase 1 v/s Phase 2 Results



Conclusion Approachable viewer

- Proto: More approachable; Equally aesthetic
- Simpler graphics (report-specific, though)
- Compress/expand table as needed
- Explicit Zoom and Filter options
- Pop-up tool tips

Conclusion Approachable viewer (cont)

- Enhanced selection and filtering
- Highlight trends; optional overlays
- Accessible color schemes, flat design
- Overall better experience
- Further room for improvement

Further Work

- Expand evaluation to other reports, viz types
- Prototype and evaluate options for creating infographic-like reports (crafting narrative)
- Bookmarking/exporting views
- Improve geographic data display
- Focus on interactions, legend display
- Approachability
 → device display interactions

Questions?

Thank you for attending our project presentation!

And a special thank you to Dr. Watson and our clients at SAS who made this project possible!

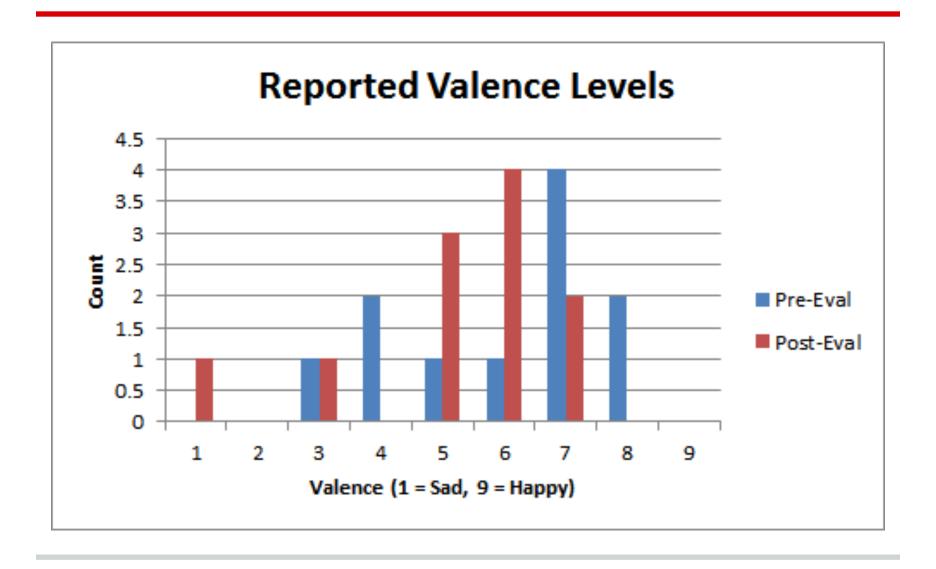
Evaluation 1 Results

Phase 1 Feedback and Suggestions

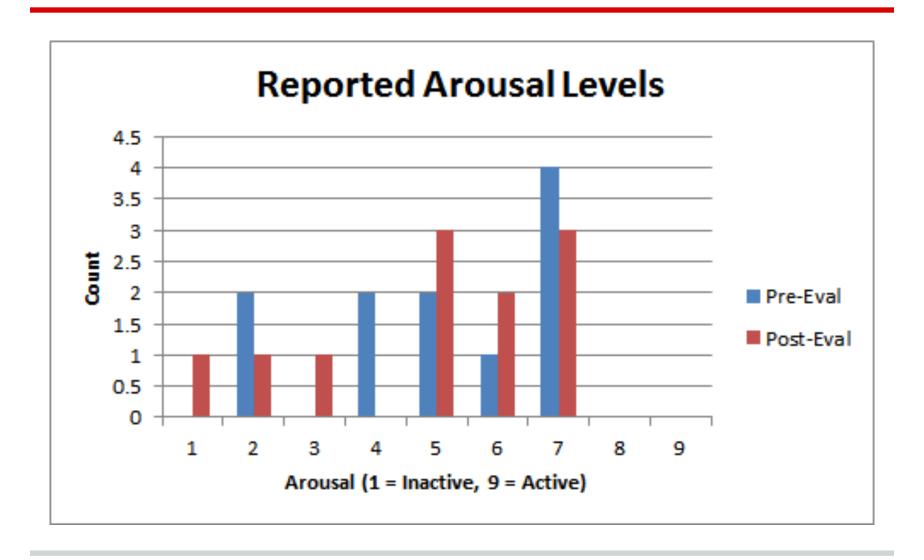
- Features
 - most appealing
 - least appealing

- Preferred Changes
 - Addition
 - Deletion
 - Modification

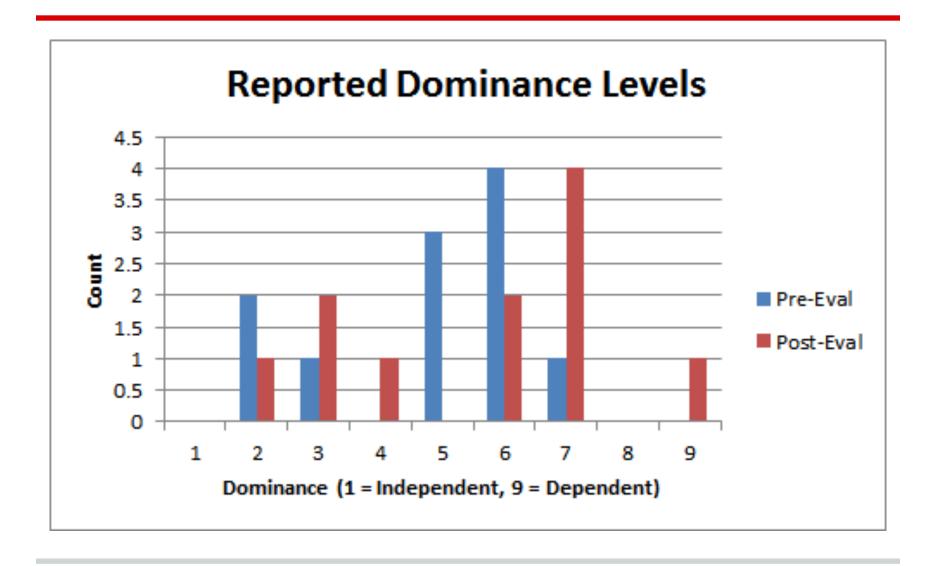
Valence



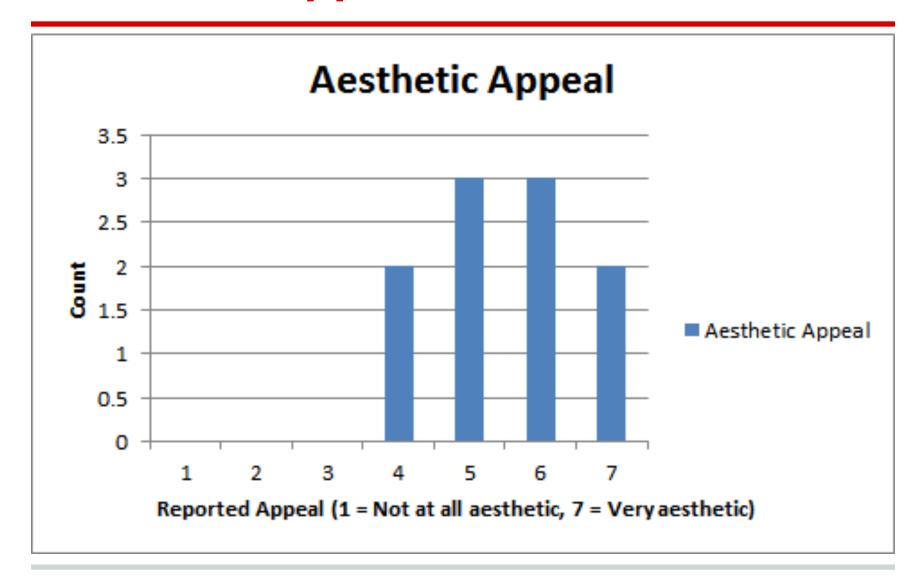
Arousal



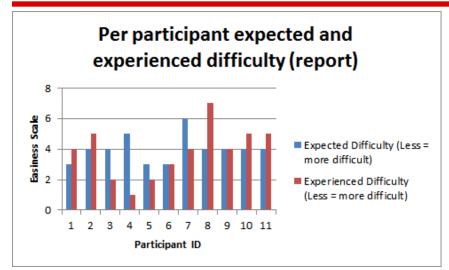
Dominance

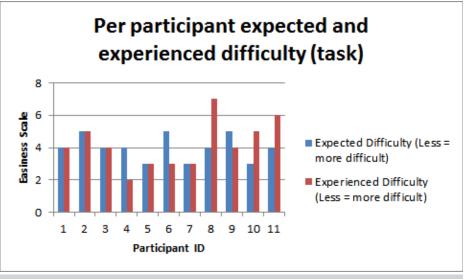


Aesthetic Appeal

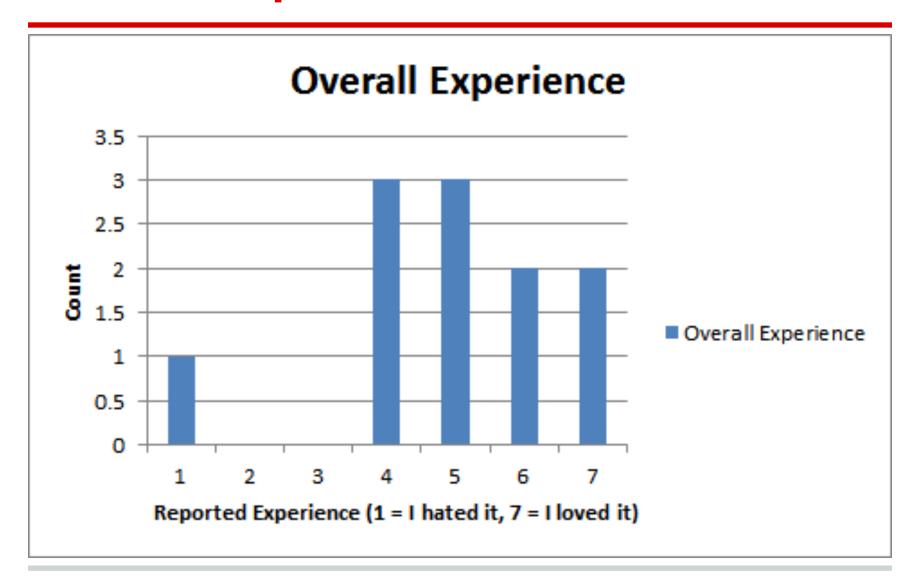


Difficulty



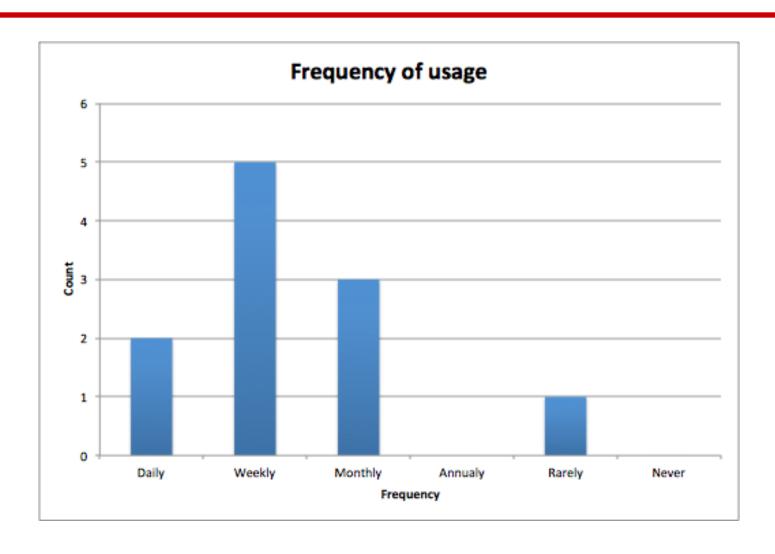


Overall Experience

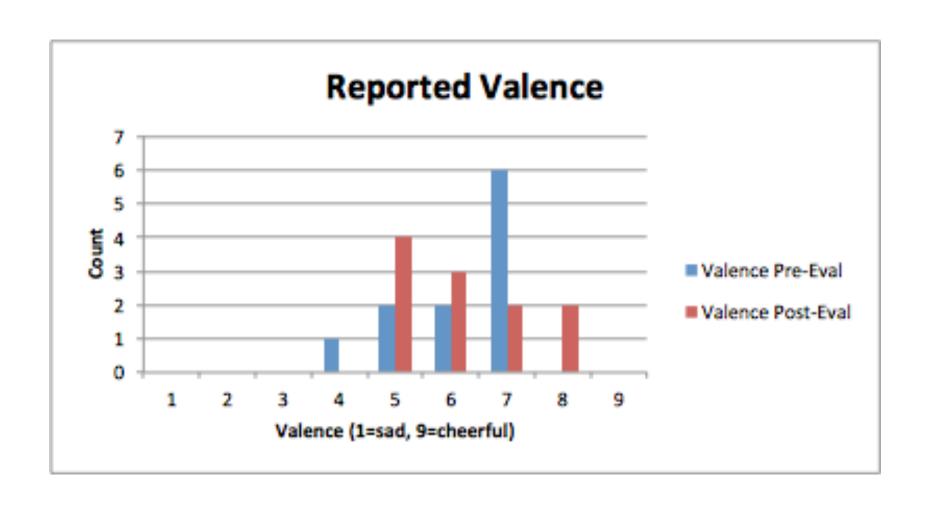


Evaluation 2 Results

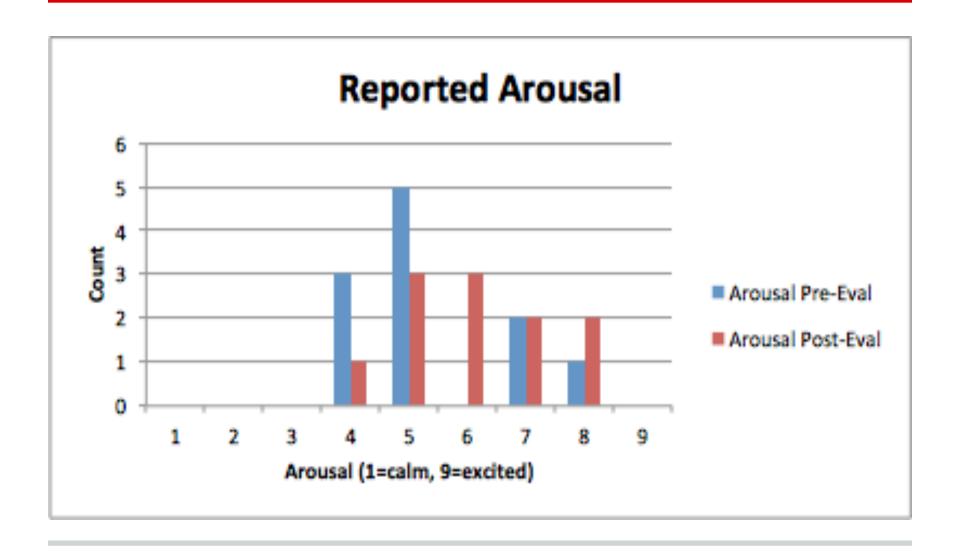
Visual Literacy



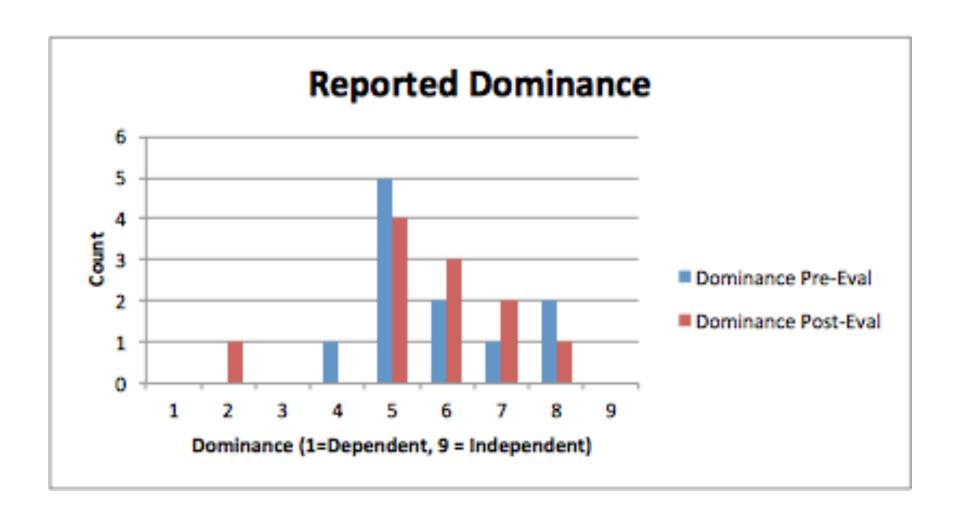
Valence



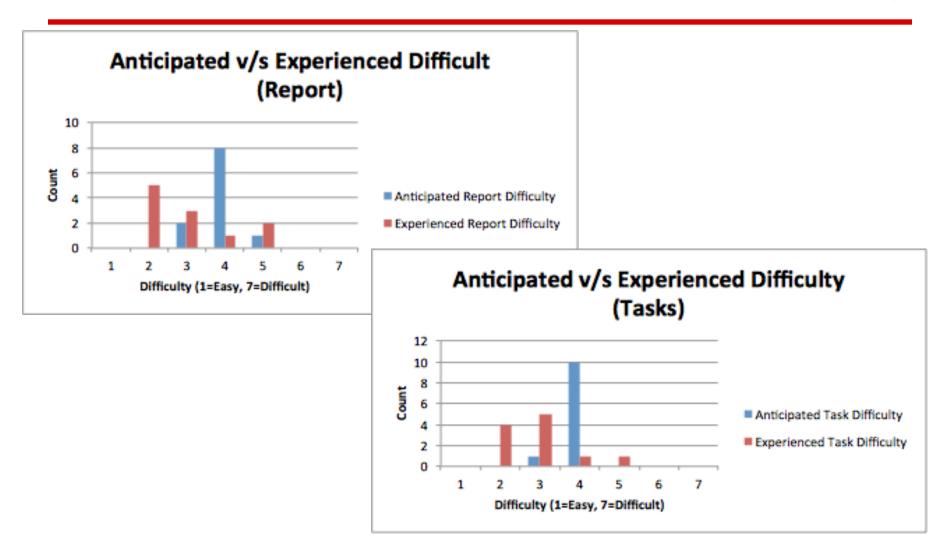
Arousal



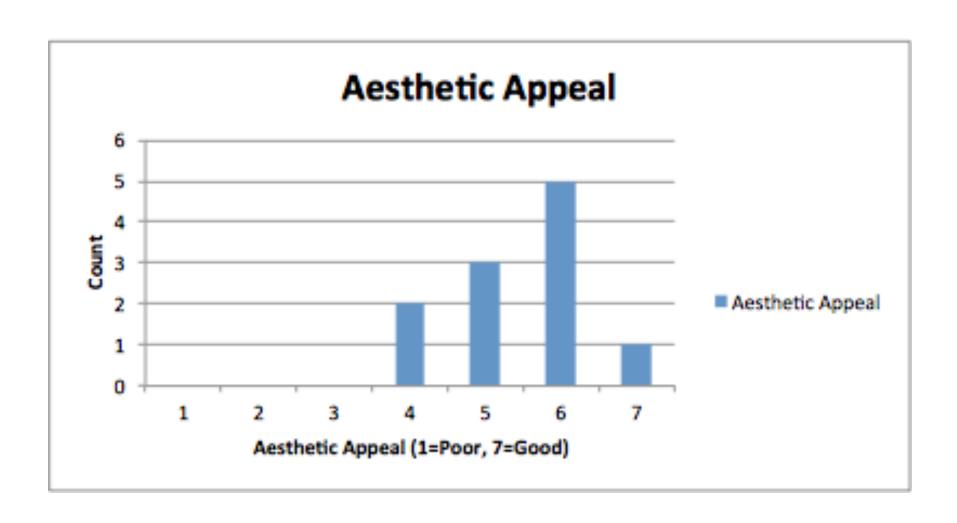
Dominance



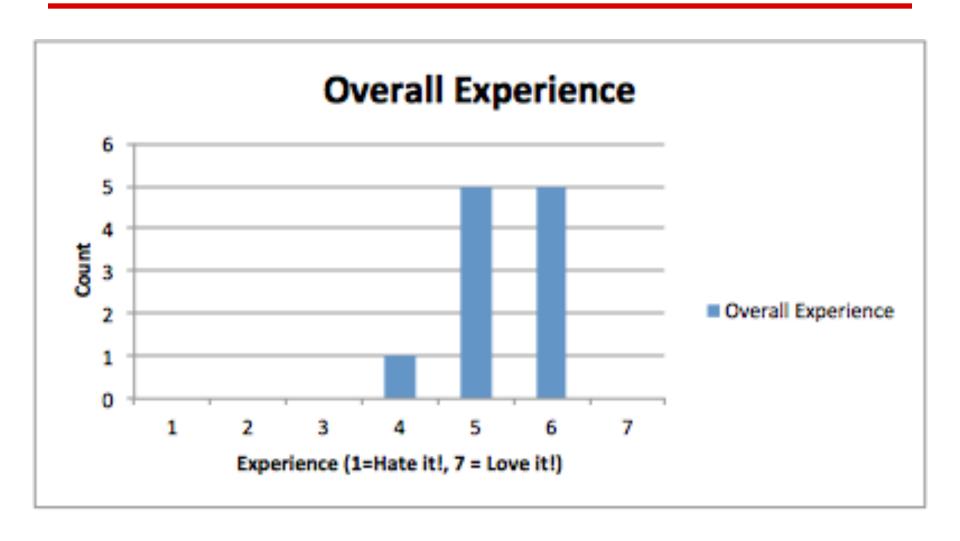
Anticipated v/s Experienced Difficulty



Aesthetic Appeal



Overall Experience



Alternate view of Overview Tab

