

Q&A

Q: If I didn't volunteer last year, am I at a disadvantage?

A: Nope! You'll be great regardless of whether or not you've volunteered before!

Q: I have too many letters to write! (Or not enough letters) What do I do?

A: Keep in contact with your organizer throughout the week. If you feel your workload is too heavy (or too light) let your organizer know so he/she can make adjustments accordingly.

Q: I don't feel comfortable with the content of the letter. Do I still have to send it?

A: All letters are screened for obscene/vulgar content before they are sent to the volunteers but occasionally one may slip through. If you come across something that makes you uncomfortable, please contact your organizer immediately and he/she will take care of it.

Q: What should I use as the return address?

A: Don't bother! You can leave the return address blank. You can use that extra real estate for another doodle or to advertise snailmailmyemail.org. ;)

Q: Can I request letters that are only sent within my home country?

A: We'll do our best to accomodate your needs in this area; we know how expensive postage can be. However we can not make any guarentees on this front.

Q: Ack. I have another question. Are you mad?

A: No way! Organizers are here to support you guys and make this process as fun and streamlined as possible. Ask away! Don't forget that all of your questions should be directed to your organizer versus a more general email address as we're trying to keep the main inbox as organized as possible.



Snail Mail My Email is a worldwide collaborative art project where volunteers handwrite and artistically interpret strangers' emails and send these physical letters to the intended recipients, free of charge.

In 2011, 234 volunteers collectively sent 10,457 letters to over 70 countries across all seven continents, the content of which inspired, "Snail Mail My Email," the book: <http://snailmailmyemail.org/#book>

LETTER WRITING TIPS FROM PAST VOLUNTEERS

“Add a creative touch: for instance try writing upside down, using a variety of colors, taking to the letter with a pair of scissors, anything to make it more personal.”

— Terry

“Don’t wait to the last minute and have fun with it! Writing a letter takes considerably longer than writing an email, but the result is 10 times more meaningful.”

— Lauren

“Don’t be scared by a strange request. Some of my favorite letters ended up being those letters that had a challenging request, like: make it look like a wolf ate it. The project is so much fun, so take a deep breath and jump in!”

— Gia

“If you commit to the project, be sure you can commit to doing the letters in a timely fashion. Pick up some international stamps.”

— Beth

“Use the label/folder system on your email, especially if you use Gmail. I recommend not deleting anything till the end of the project, so be sure to mark off the ones you’ve already completed.”

— Heather

“Be ready for the one of busiest but most rewarding weeks of your life.”

— Jon



Snail Mail My Email is a worldwide collaborative art project where volunteers handwrite and artistically interpret strangers' emails and send these physical letters to the intended recipients, free of charge.

In 2011, 234 volunteers collectively sent 10,457 letters to over 70 countries across all seven continents, the content of which inspired, "Snail Mail My Email," the book: <http://snailmailmyemail.org/#book>